2019 Bilingual Poll Worker Recruitment Survey
for the November 6, 2018, Statewide General Election

County	Butte

List of Languages Served

#	Language Name	Type of Mandate
1)	Spanish	State, California Election Code section 14201
2)	Hmong	State, California Election Code section 14201
3)		
4)		
5)		
6)		
7)		
8)		
9)		
10)		

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	Details of Bilingual Service Provided for:	Spanish
	Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	16
2	Number of bilingual poll workers that showed on Election Day?	14
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	23
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	Hmong
	Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	1
2	Number of bilingual poll workers that showed on Election Day?	1
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	1
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A		
	B		
	C		

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A		
	B		
	C		

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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Please provide details about any other language access services provided at voting locations including remote translations, 3-party telephonic translations, or others.

Languages Served using alternative methods	Remote translation through main office for both Hmong and Spanish.

	Description of each alternative method of language access service provided. Please include the reason this alternative method was selected.	Number of Pieces of Equipment Deployed and/or Number of People Providing Service
1	Phone support: 2 workers were stationed at the main office to accept any bilingual phone calls from polling location inspectors to assist voters in both Hmong and Spanish.	2
2	Facsimile ballots as well as information was availble on our website in both Hmong and Spanish.	Website
3	Facsimile ballots as well as information was availble on Facimile Display Boards, Facsimile ballot copies and State Voter Information Guides located in various polling locations in both or either Hmong and/or Spanish.	Various Polling Place
4		

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Please use this space to describe any additional details regarding your recruitment of bilingual poll workers or language services provided.

1) We reached out to the Hmong Cultural Center in Butte County to form an alliance. The Director assisted our office with outreach to the Hmong Community by having voter registration cards in their office and getting the word out about facsmile ballots at designated locations as well as on the www.buttevotes.net. 2) Our poll workers were informed that some locations would be receiving a facsmile ballot poster boards and copies of the facsmile ballots for their tables to assist voters. 3) Our home office also had two workers that would assist voters over the phone with any questions they may have at the polling locations.