2019 Bilingual Poll Worker Recruitment Survey
for the November 6, 2018, Statewide General Election

County	San Francisco

List of Languages Served

#	Language Name	Type of Mandate
1)	Chinese	Federal, Voting Rights Act Section 203
2)	Spanish	Federal, Voting Rights Act Section 203
3)	Filipino	Other, Non-mandated
4)	Vietnamese	State, California Election Code section 14201
5)	Korean	State, California Election Code section 14201
6)		
7)		
8)		
9)		
10)		

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	Details of Bilingual Service Provided for:	Chinese
	Type of Mandate	Federal, Voting Rights Act Section 203

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	399
2	Number of bilingual poll workers that showed on Election Day?	383
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	47
4	Number of bilingual student volunteers recruited?	128
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	Spanish
	Type of Mandate	Federal, Voting Rights Act Section 203

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	398
2	Number of bilingual poll workers that showed on Election Day?	369
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	24
4	Number of bilingual student volunteers recruited?	136
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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Details of Bilingual Service Provided for:	Filipino
Type of Mandate	Other, Non-mandated

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	92
2	Number of bilingual poll workers that showed on Election Day?	92
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	12
4	Number of bilingual student volunteers recruited?	27
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

Details of Bilingual Service Provided for:	Vietnamese
Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	36
2	Number of bilingual poll workers that showed on Election Day?	35
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	5
4	Number of bilingual student volunteers recruited?	9
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	Korean
	Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	28
2	Number of bilingual poll workers that showed on Election Day?	5
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	1
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A		
	B		
	C		

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A		
	B		
	C		

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Please provide details about any other language access services provided at voting locations including remote translations, 3-party telephonic translations, or others.

Languages Served using alternative methods	Language Line Solution; In-house assistance

	Description of each alternative method of language access service provided. Please include the reason this alternative method was selected.	Number of Pieces of Equipment Deployed and/or Number of People Providing Service
1	We work with Language Line Solutions to provide assistance to 200+ languages when a voter/poll workers calls the Voter Assistance Hotline.	Vendor support
2	When a voter/poll worker call the Voter Assistance Hotline, We have trained staff to provide language support in Chinese, Spanish, and Filipino, in addition to others not required base on staff hired.	In-house assistance
3		
4		

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Please use this space to describe any additional details regarding your recruitment of bilingual poll workers or language services provided.

Recruiting bilingual poll workers and poll workers in general is a top priority for our department. We produce various ads to recruite poll workers as listed below:

- Bus and Train Ads (Inside, Outside and Station)
- Flyers - Mailed out to our network of community organizations
- Outreach Events - We present and share information to voters in all communities
- Newspapers/Radio - We have ads that run on both along with special interveiws where we are for volunteers
- Bilingual Poll Workers can earn an addtional $10 for there service as a poll worker