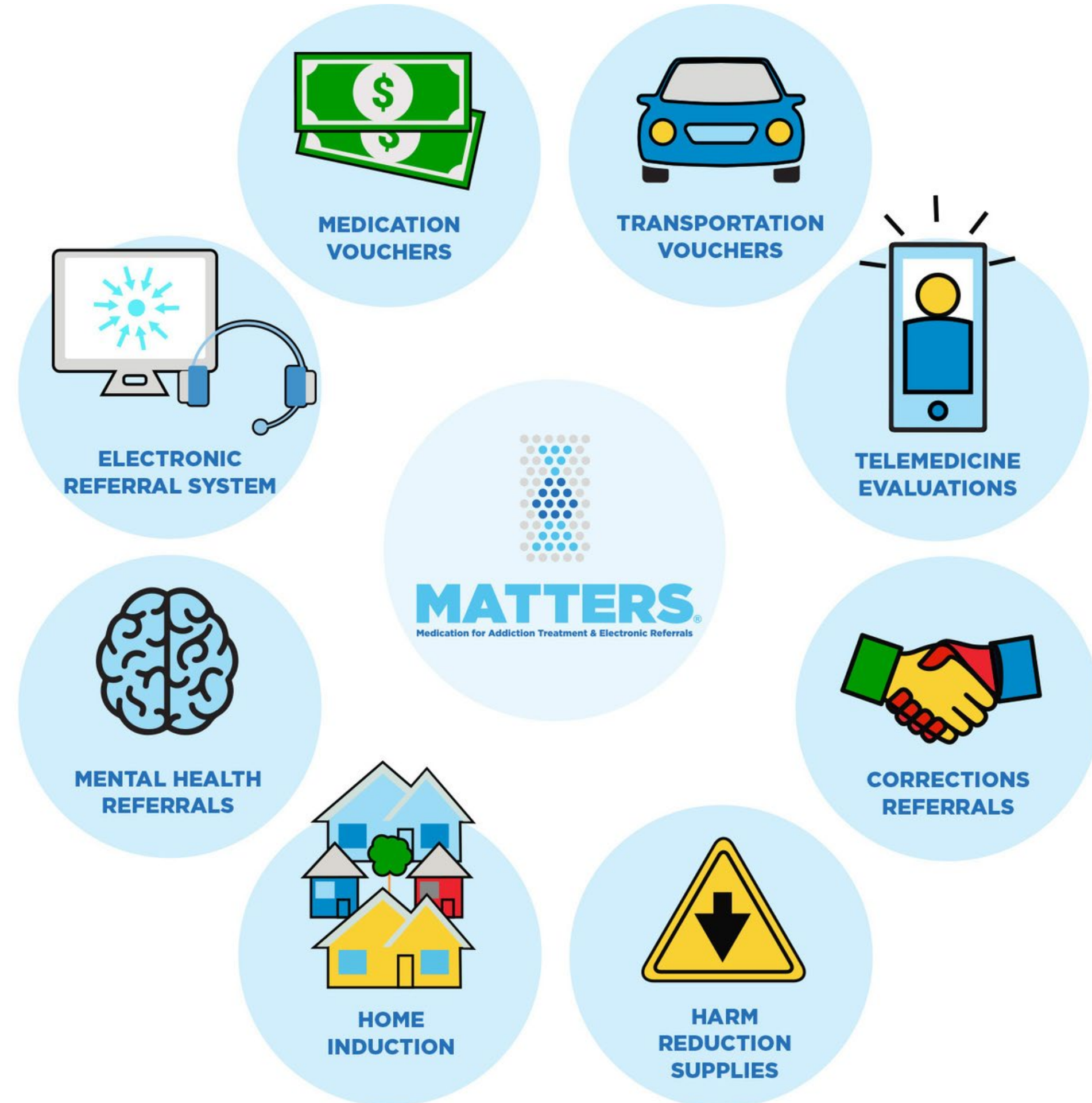


MATTERS®

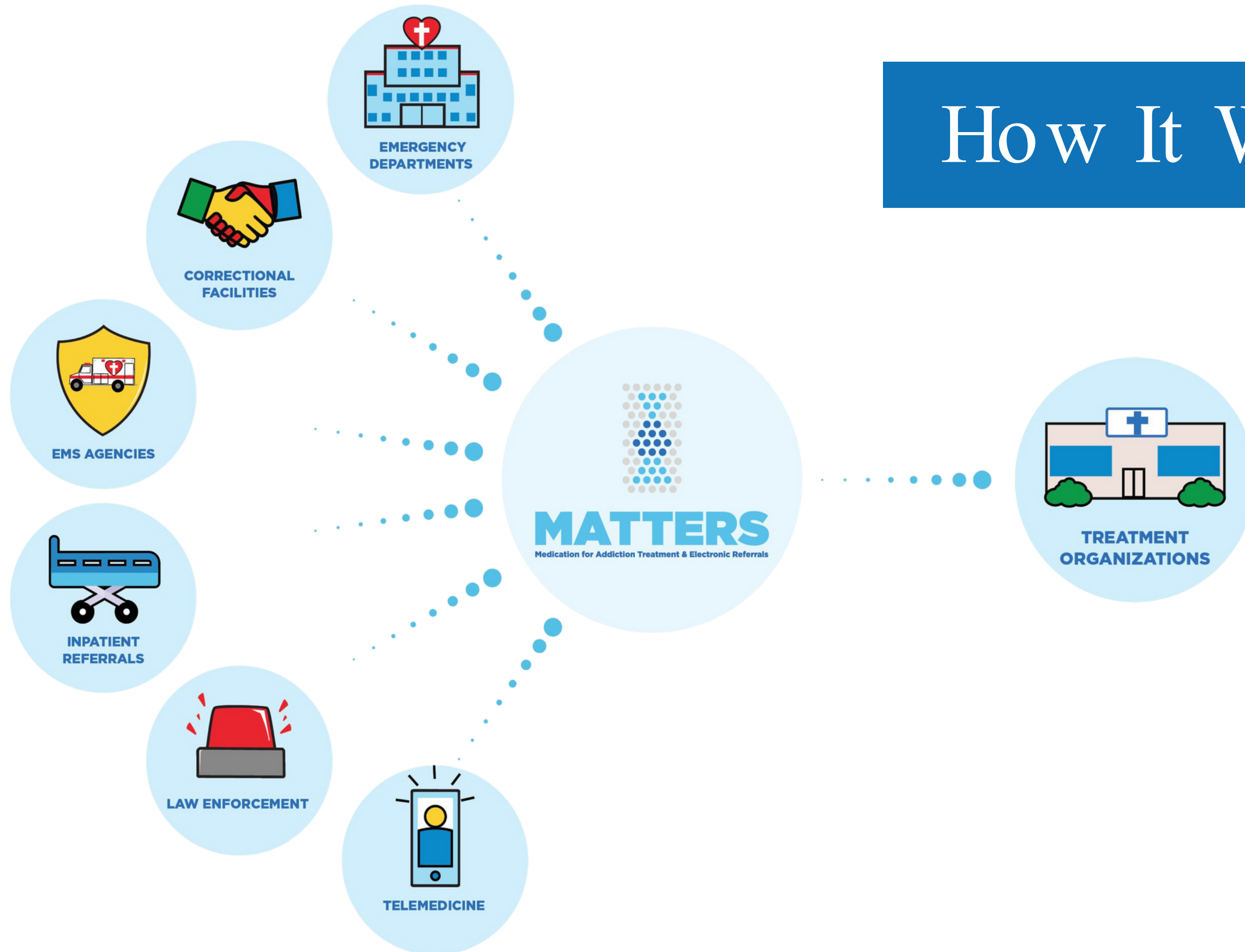
Medication for Addiction Treatment & Electronic Referrals

What We Do

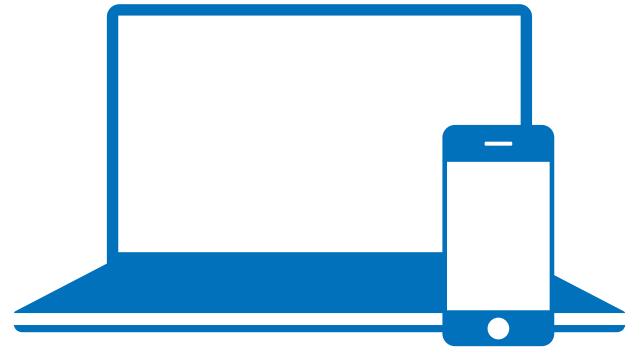
Our program efficiently links individuals with opioid use disorder to treatment **24/7, 365 days a year** and supports patient success through various other resources including harm reduction.



How It Works



Goals during each encounter



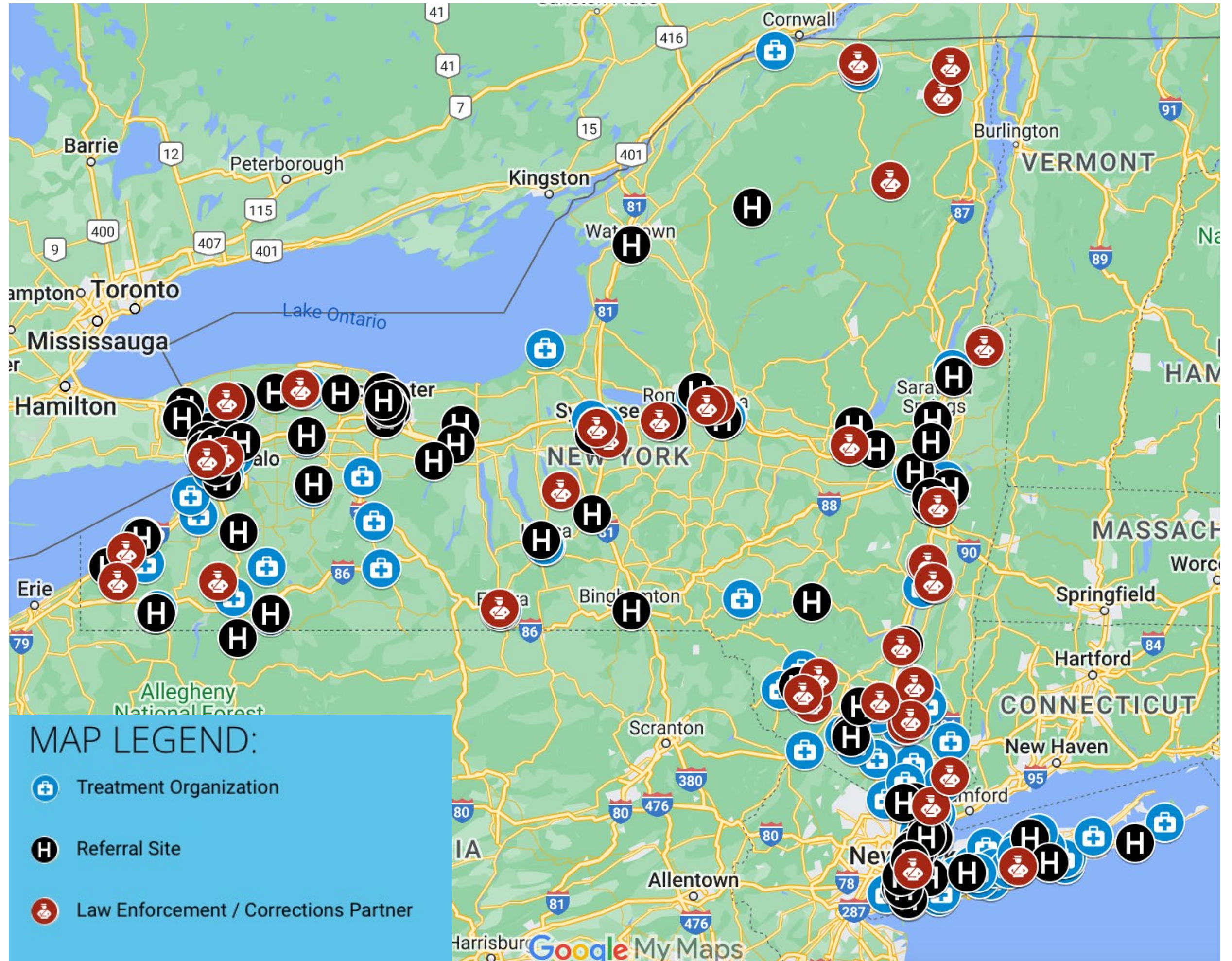
Rapid Referrals 24/7, 365 with no phone calls!



Connect individuals to appropriate treatment in their community

If an individual requests an Rx, direct to telemedicine to assess eligibility for a bridge prescription

Current Partners



OUR MISSION

To provide every person living with substance use and mental health disorders multiple pathways to treatment and resources within their own community by creating an extensive network focused on improving access and eliminating financial, geographical and social barriers.

OUR VISION

To be utilized across the United States as a way to reduce morbidity and mortality rates for people living with substance use and mental health disorders by linking them to stigma-free treatment and resources so that no matter what stage of readiness they are in, help is always available.

VALUES

M

Meaningful Connections

A

Advocacy

T

Trust

T

Tenacity

E

Education & Empowerment

R

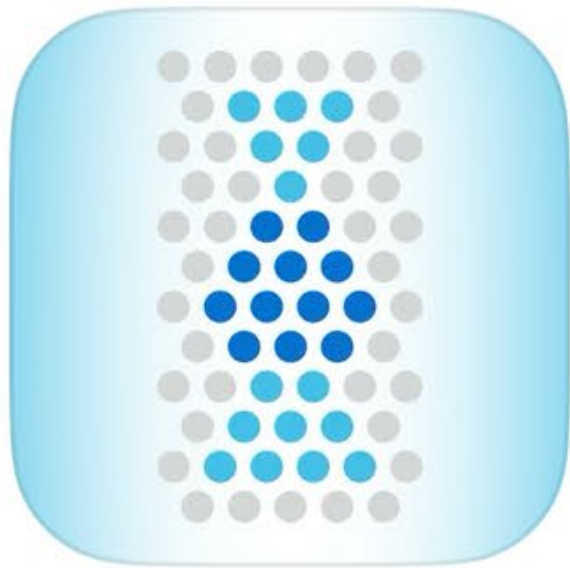
Reach & Responsiveness

S

StigmaFree Services & Support

Download our app to make a referral

< Search



MATTERS Network

E-referrals in NY for OUD

OPEN



4 RATINGS

5.0



AGE

17+

Years Old

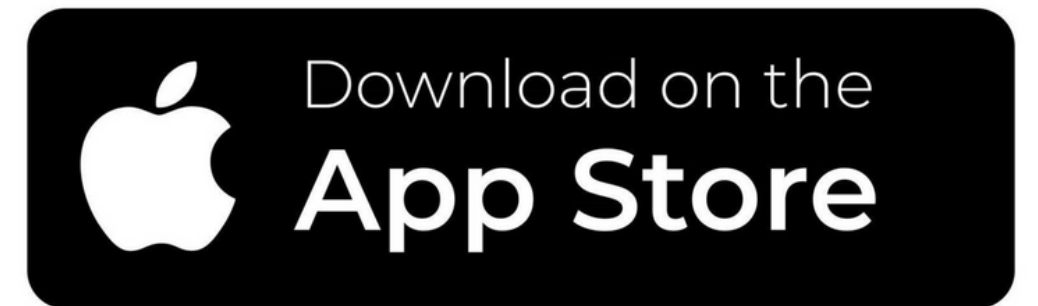
CATEGORY



Medical

DEV

MATTE





I need help



I provide care



I am a first responder



I am a community partner

[Find Us](#)

[Contact Us](#)

[Videos](#)

I need help



[Request Telemedicine Visit](#)

[Resources](#)

[Educational Videos](#)

[Suboxone @ Home](#)

[How To Use Fentanyl Test Strips](#)

[Request Fentanyl Test Strips](#)

I am a first responder



[Refer a Patient](#)

[Cheektowaga PD Survey](#)

[Request Telemedicine Evaluation](#)

[EMS Leave Behind Naloxone](#)

[Request Fentanyl Test Strips](#)

I provide care



[Refer a Patient](#)

[Apply for an X-Waiver](#)

[Request Fentanyl Test Strips](#)

I am a community partner



[Refer a Patient](#)

[Request Telemedicine Evaluation](#)

Frequently Asked Questions (FAQ)

Q: How many times can an individual be referred?

A: There is no limit to how many times an individual can be referred.

Q: How soon is an appointment available to individuals?

A: Individuals will be able to select an appointment as soon as the next business day.

Q: Why is the exact appointment time not selected?

A: We found it was best for both the patient and the clinic to determine a time together once a date is selected to allow for clinic flexibility.

Q: What if an individual needs medication prior to their clinic appointment?

A: Direct individuals to telemedicine where a provider will evaluate and prescribe a bridge prescription if appropriate.

Q: The individual has no insurance to cover the bridge prescription cost.

A: We offer a one-time, 14-day medication voucher that covers the cost of buprenorphine for individuals who have no insurance or are under-insured.

Medication Vouchers accepted at:

Walgreens

CT, MA, NJ, NY, PA, and VT

Wegmans

NY

 **CVS**
pharmacy®

NY, NJ, PA, CT

Walgreens | **DUANE**reade™

NY

*List of independent pharmacies available on the voucher print-out or our website

Transportation Voucher Program :

UBER Health



Xylazine
test strips



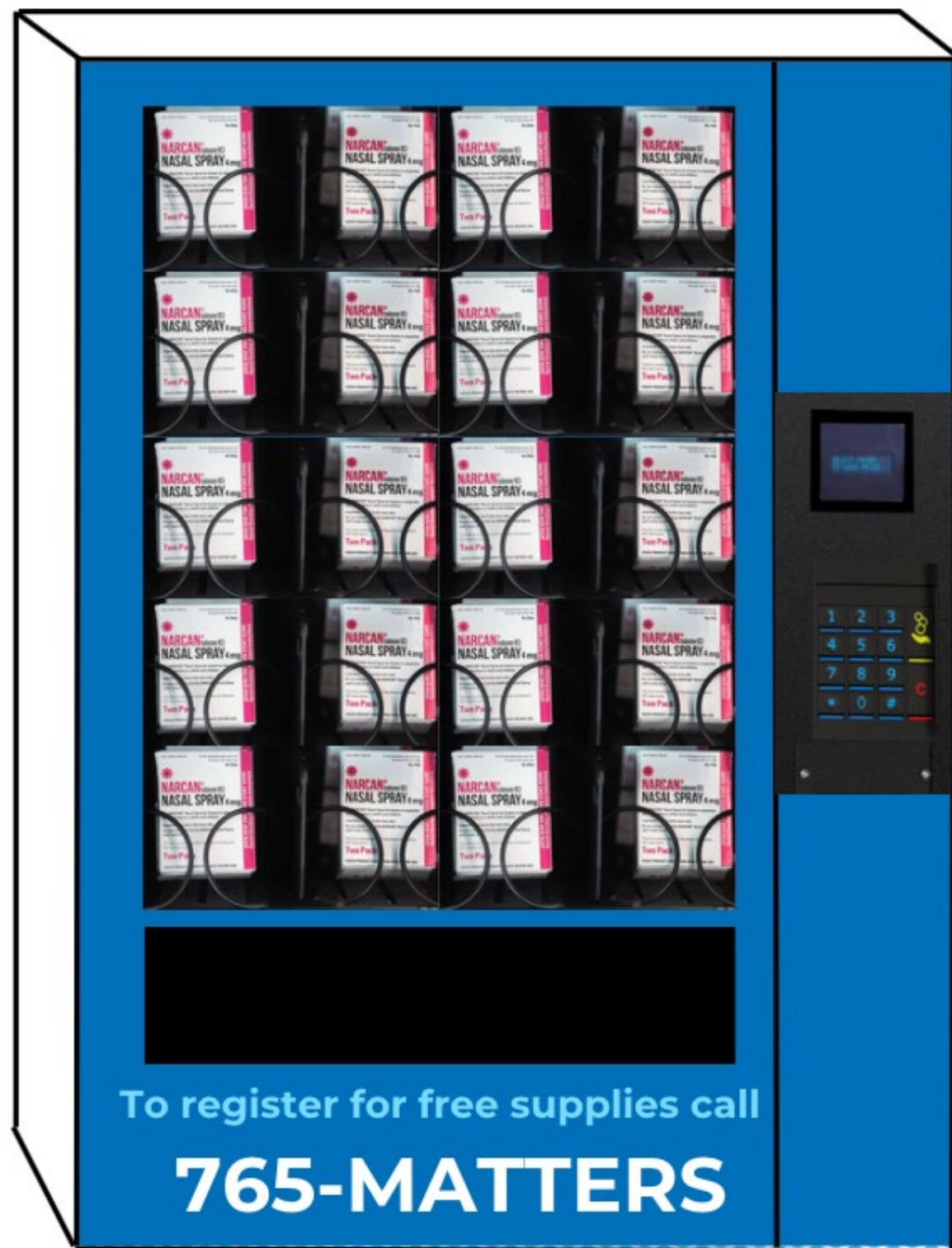
Fentanyl test
strips




Naloxone

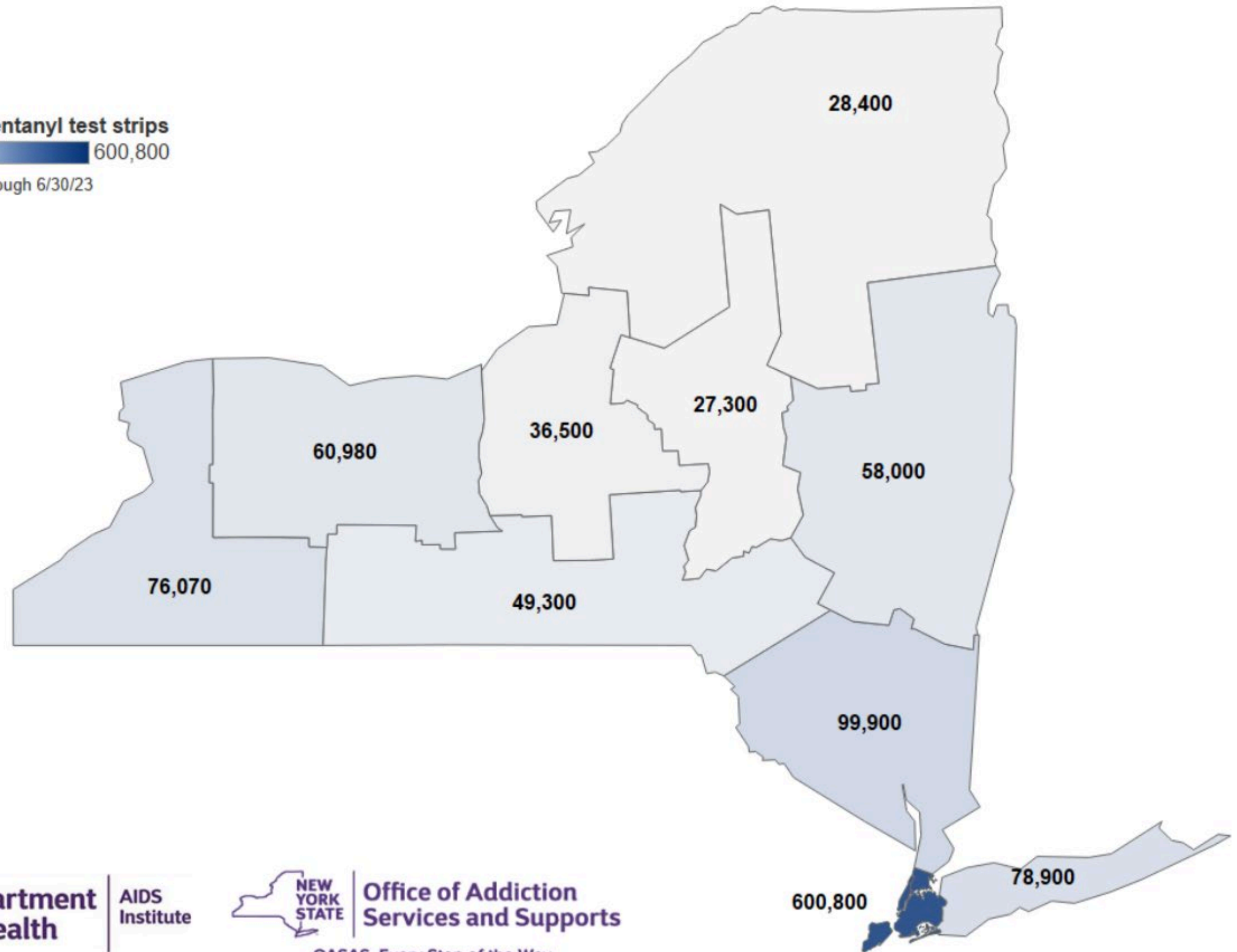
Current Harm Reduction Strategies

Harm Reduction Vending Machines



1,000,000+
Fentanyl Test Strips
Distributed to
Agencies as of
June 2023

Number of fentanyl test strips
27,300  600,800
*Data through 6/30/23

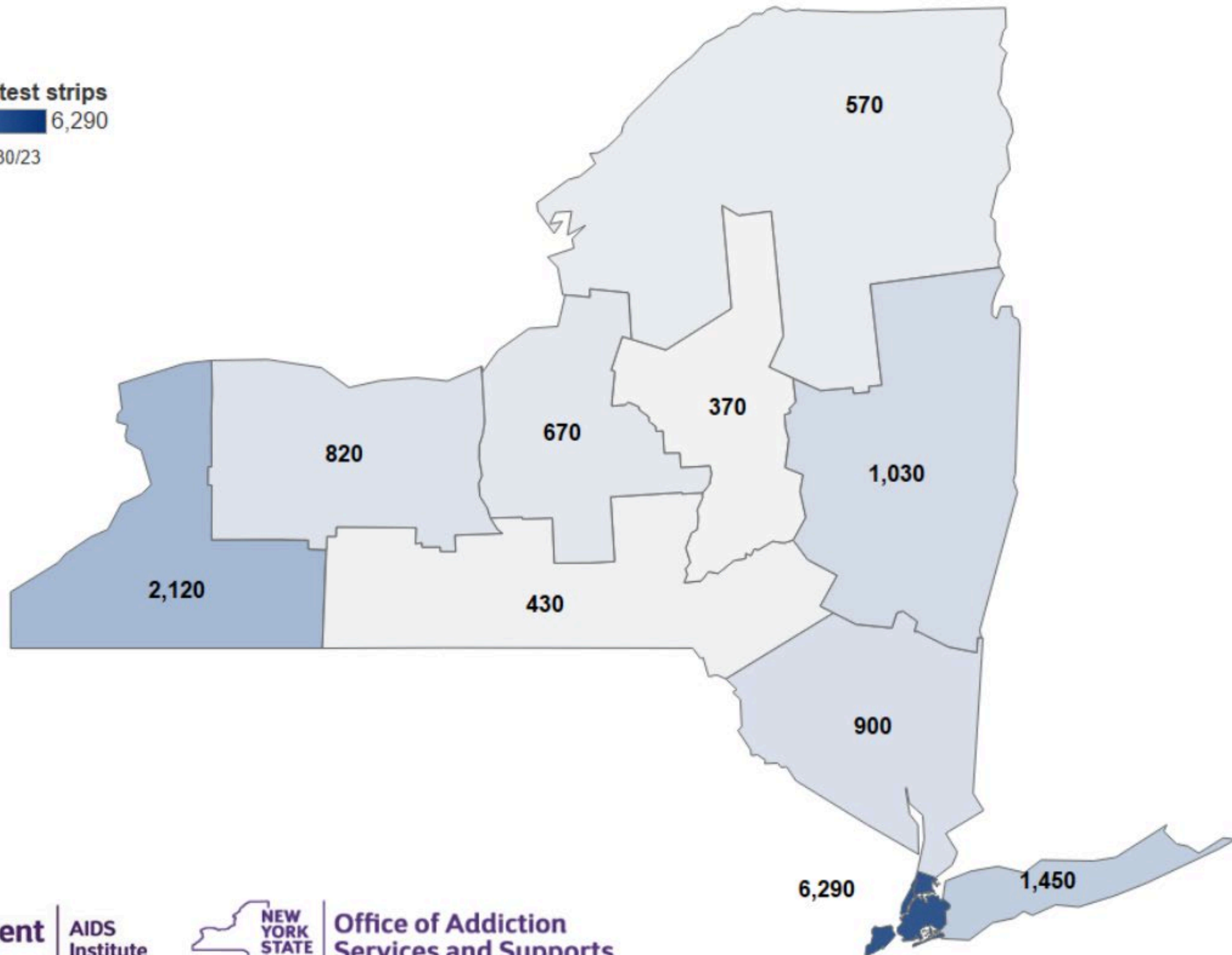


15,000+
Fentanyl Test Strips
Distributed to
Individuals as of
June 2023

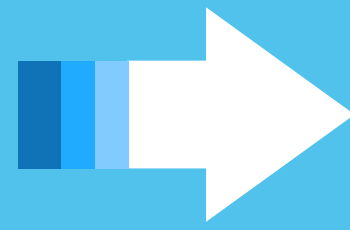
Number of fentanyl test strips



*Data through 6/30/23

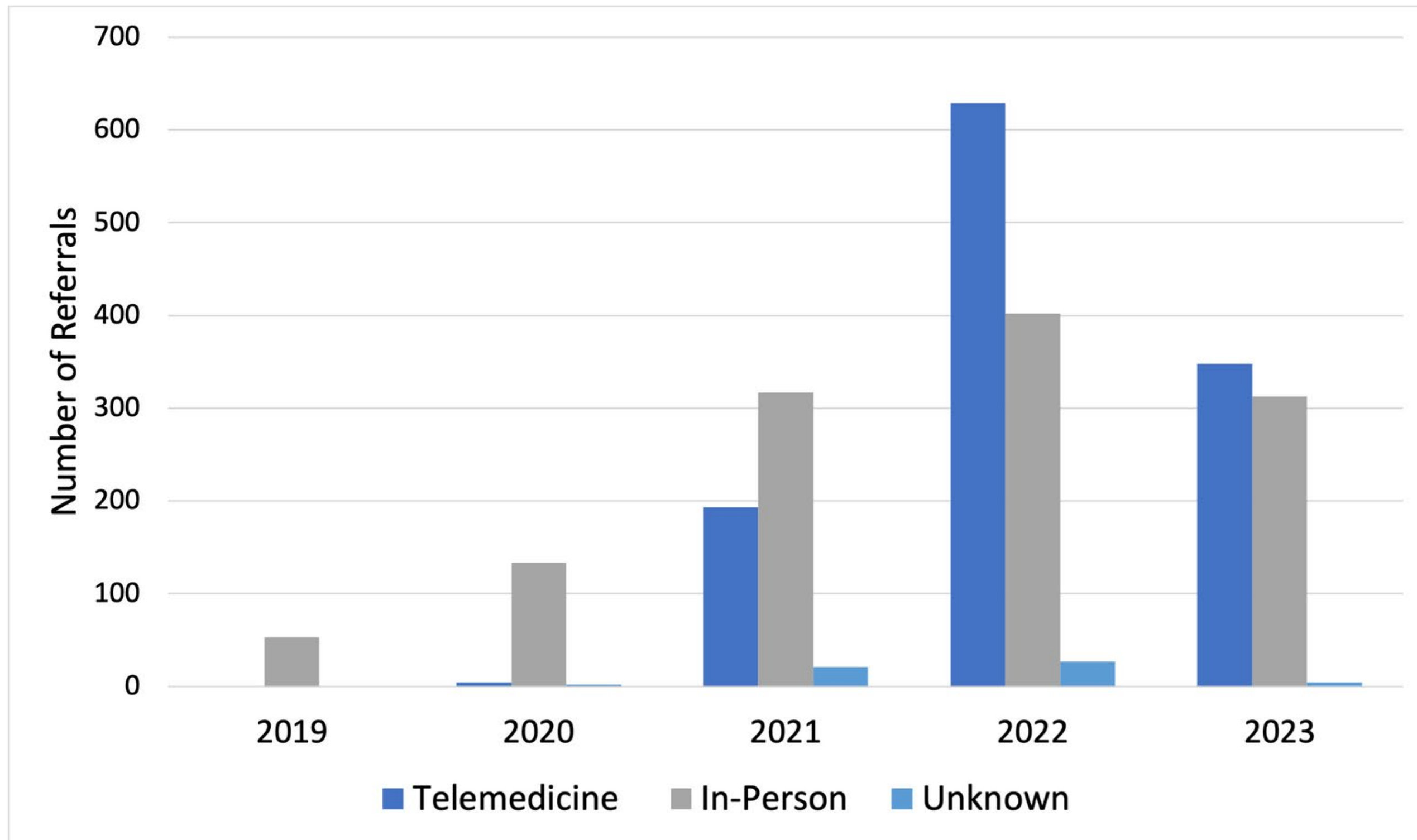


2019

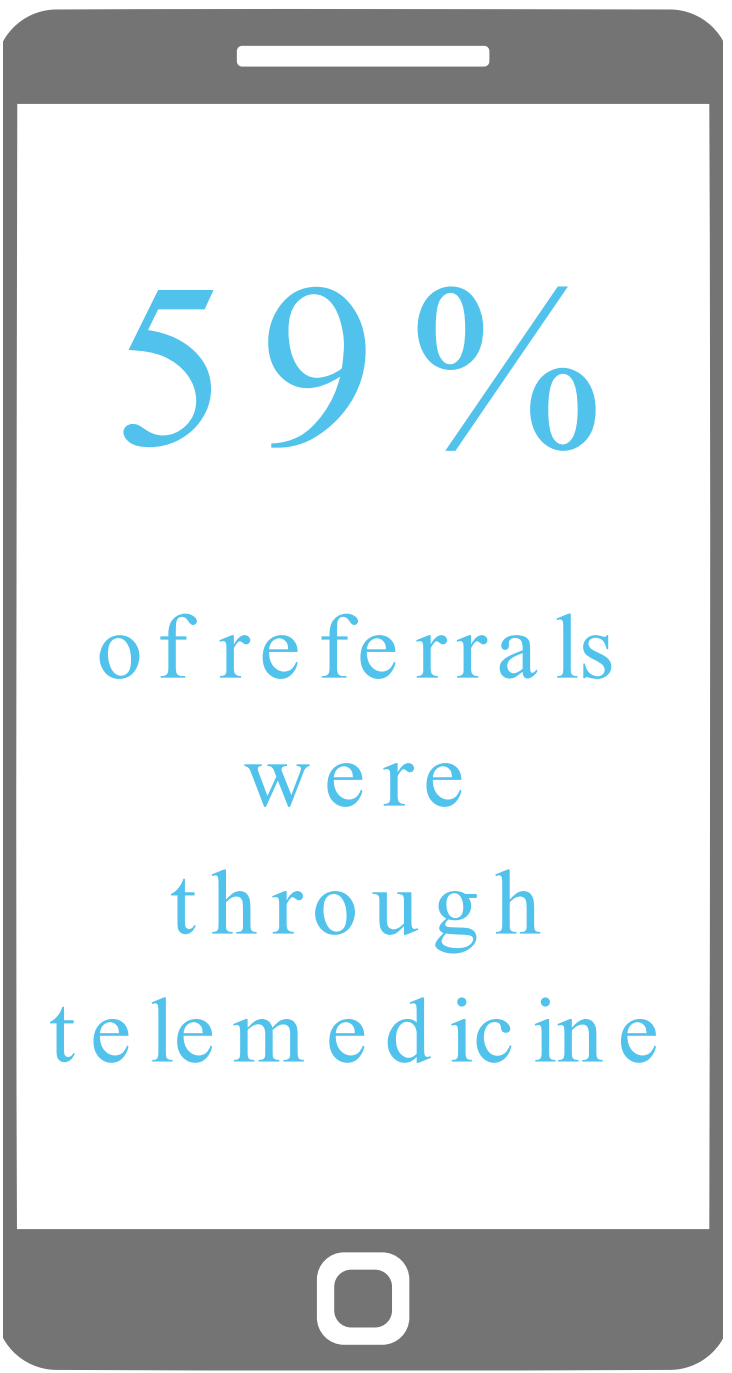


2023

2,445+ Referrals



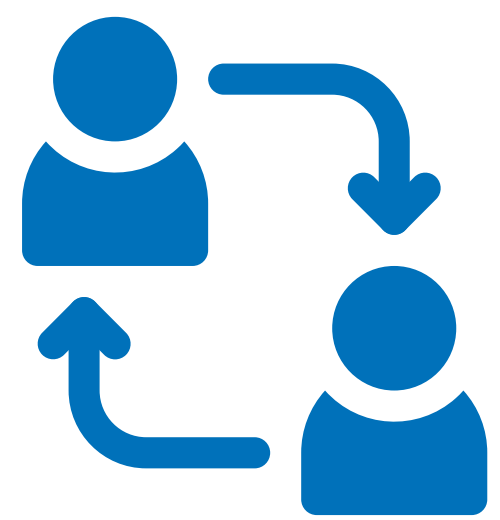
2022 YEAR IN REVIEW



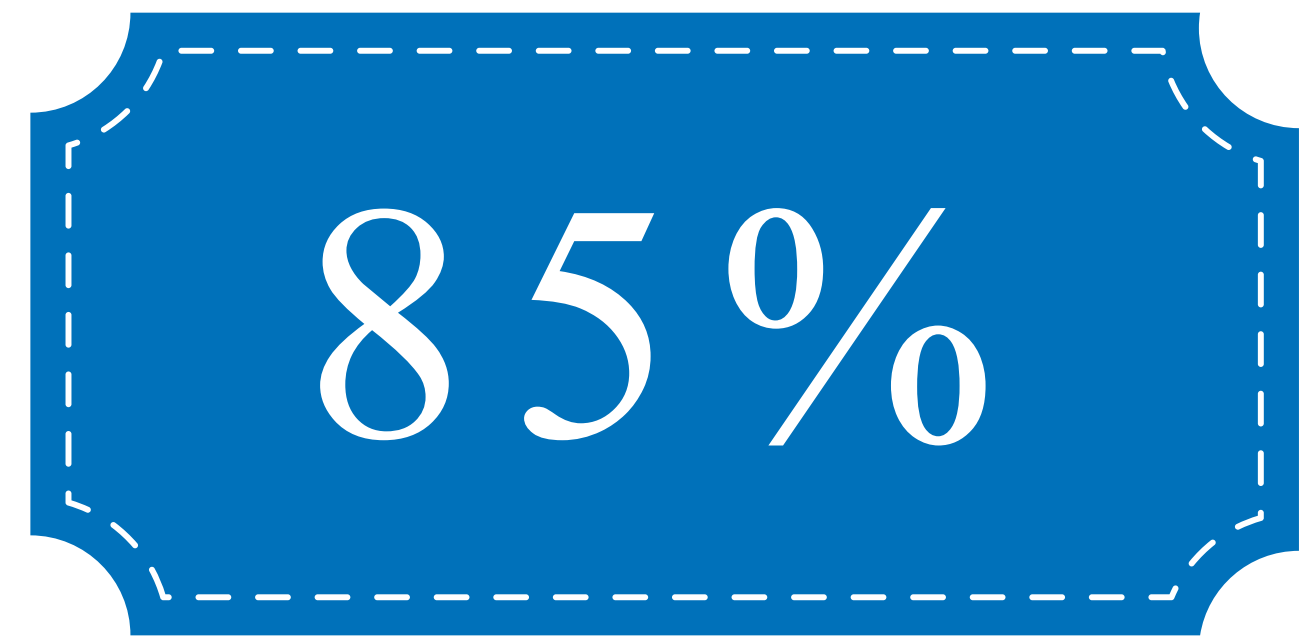
59%
of referrals
were
through
telemedicine



increase in
medication
vouchers
redeemed

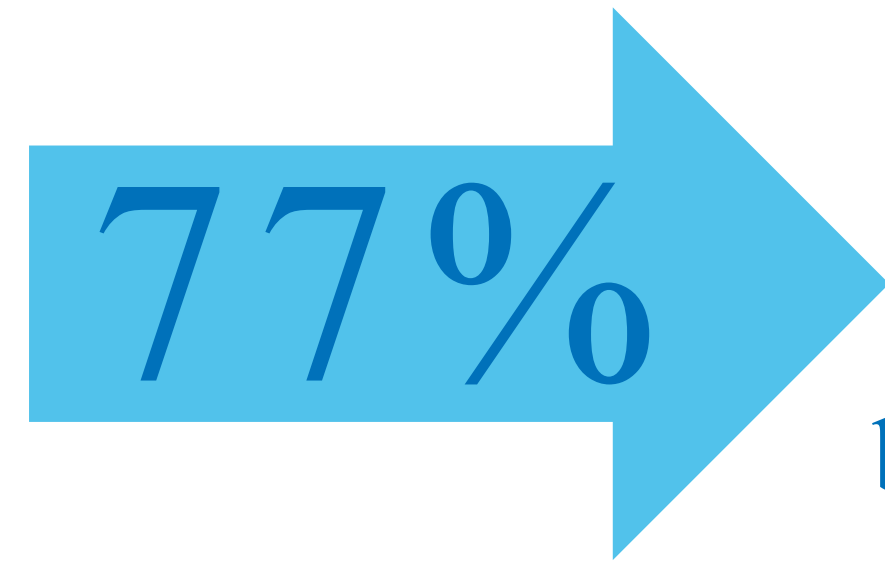


1,000+
referrals



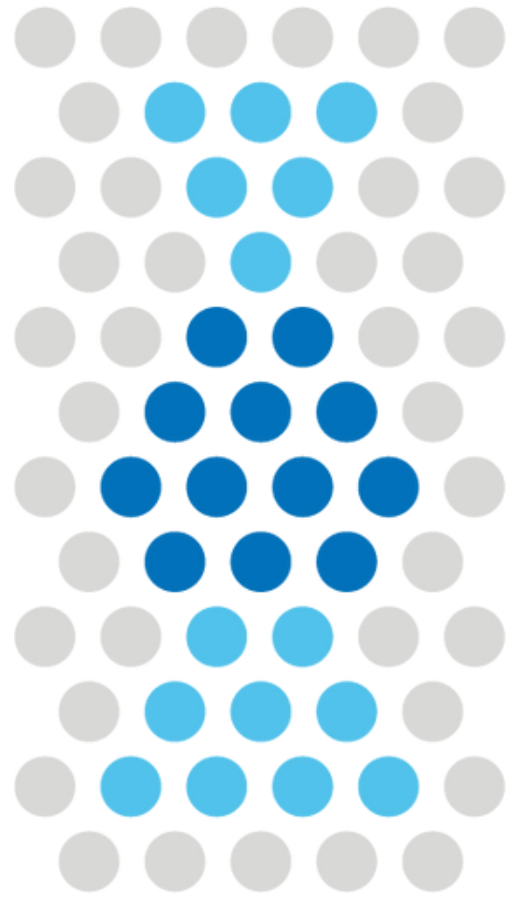
85%

of patients were
issued a 14-day
medication voucher



77%

Of patients
received a
bridge script



MATTERS®

Medication for Addiction Treatment & Electronic Referrals



Any questions? Reach us at
info@mattersnetwork.org or
(765) MATTERS (628-8377)