
OCTOBER 26-27, 2016

CONSUMER ADVISORY BOARD

October 26, 2016

Consumer Financial Protection Bureau
Conference Room 1201
1275 First Street, N.E.
Washington, D.C. 20002

TIME	AGENDA	LOCATION	SPEAKER
9:00 a.m. – 10:00 a.m.	Welcome and Member Introductions	1275 First St. NE Washington, D.C. Room 1201	Director, Richard Cordray; CAB Chair, Maeve Brown Staff Director, Advisory Board and Councils Office, Delicia Hand
10:00 a.m. – 11:00 a.m.	Information Exchange – Overview of recent Enforcement Actions: Hudson City & Bancorp South	1275 First St. NE Washington, D.C. Room 1201	Patrice Ficklin, Assistant Director, Office of Fair Lending and Equal Opportunity
11:00 a.m. – 12:00 p.m.	Information Exchange – On the Ground Perspectives	1275 First St. NE Washington, D.C. Room 1201	CAB Chair, Maeve Brown
12:00 p.m. – 12:15 p.m.	Break		



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12:15 p.m. – 1:00 p.m.	Information exchange – Working Lunch: Introduction to Office of Small Business Lending	1275 First St. NE Washington, D.C. Room 1201	Grady Hedgespeth, Assistant Director, Office of Small Business Lending
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1:00 p.m. – 2:15 p.m.	Information Exchange – CAB perspectives on Enforcement priorities	1275 First St. NE Washington, D.C. Room 1201	Kristen Donoghue, <i>Deputy Enforcement Director for Strategy</i> Karen Meyers, <i>Assistant Deputy Director for Enforcement Policy</i> Greg Nodler, <i>Senior Counsel for Enforcement Policy and Strategy</i> , Veronica Spicer, <i>Senior Counsel for Enforcement Policy and Strategy</i> Susan Stocks, <i>Senior Counsel for Enforcement Policy and Strategy</i> Melissa Guidorizzi, <i>Senior Counsel for Enforcement Policy and Strategy</i> Jim Savage, <i>Senior Counsel for Enforcement Policy and Strategy</i>
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2:15 p.m. – 3:15 p.m.	Information exchange – Engaging and Supporting Homebuyers	1275 First St. NE Washington, D.C. Room 1201	Gene Koo, <i>Assistant Director, Consumer Engagement</i> , Megan Thibos, <i>Strategic Program Manager, Consumer Engagement</i> , Erica Kritt, <i>New Media Specialist, Consumer Engagement</i> , Matthew Garber, <i>Marketing Specialist, Consumer Engagement</i>
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3:15 p.m. – 3:30 p.m.	BREAK		
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3:30 p.m. - 4:30 p.m.	Preparatory work – Committee Breakout Sessions: <ul style="list-style-type: none">• Cards, Payments and Deposits• Consumer Lending• Mortgages	1275 First St. NE Washington, D.C. Room 1201 Room 1101 Room 1103	
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4:30 p.m. - 5:00 p.m.	Committee Report outs	1275 First St. NE Washington, D.C. Room 1201	
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5:00 p.m. – 5:30 p.m.	Information exchange – Debrief on Day 1	1275 First St. NE Washington, D.C. Room 1201	
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5:30 p.m.	Closed Session Meeting Adjourns		



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Second Floor Auditorium
1275 First Street, N.E.
Washington, D.C. 20002

TIME	AGENDA	LOCATION	SPEAKER
9:00 a.m. – 10:15 a.m.	Administrative session – Day one debrief and prep for public session	1275 First St. NE Washington, D.C. Room 1201	Director, Richard Cordray CAB Chair, Maeve Brown Staff Director, Advisory Board and Councils Office, Delicia Hand
10:30 a.m. – 10:45 a.m.	Public Session: Welcome	1275 First St. NE Washington, D.C. 2 nd FL Auditorium	Director, Richard Cordray
10:45 a.m. – 11:45 a.m.	Public Session Discussion: Student Loan Servicing Issues	1275 First St. NE Washington, D.C. 2 nd FL Auditorium	Assistant Director, Students, Seth Frotman
11:45 a.m. – 12:15 p.m.	Break and Group Photo		
12:15 p.m. – 1:15 p.m.	Administrative session – Working Lunch: Machine Learning Briefing	1275 First St. NE Washington, D.C. 2 nd FL Auditorium	CAB Member, Max Levchin
1:30 p.m. – 2:30 p.m.	Debt Collection SBREFA Proposal	1275 First St. NE Washington, D.C. 2 nd FL Auditorium	Acting Assistant Director, Markets, John McNamara Senior Counsel, Regulations, Kristin McPartland
2:30 p.m. – 4:00 p.m.	Trends and Themes Discussion	1275 First St. NE Washington, D.C. 2 nd FL Auditorium	CAB Member, Judith Fox CAB Member, Joann Needleman
4:00 p.m. – 4:30 p.m.	Meeting Debrief	1275 First St. NE Washington, D.C. Room 1201	



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