PENNSYLVANIA TURNPIKE COMMISSION

Vendor Portal Upgrade (2022)

August 2022

Agenda

❖ Overview

❖ Enhancements

Overview

❖ Major technology upgrade

❖ Security Upgrades: Multi Factor Authentication for Login and ACH requests

❖ Ad Hoc Collaboration through Ticketing Module

❖ Enhancements in

　❖ Invoice Processing

　❖ Vendor Data Management

　❖ Bid processing

❖ Planned go-live August 15th, 2022

Core Features

	Feature
1	MFA for Login of Vendors
2	Tickets / Case Management for Ad-Hoc Collaboration
3	User Experience improvements
4	Tool Tips
5	Multiple Vendor Codes Access

MFA - Enhancements

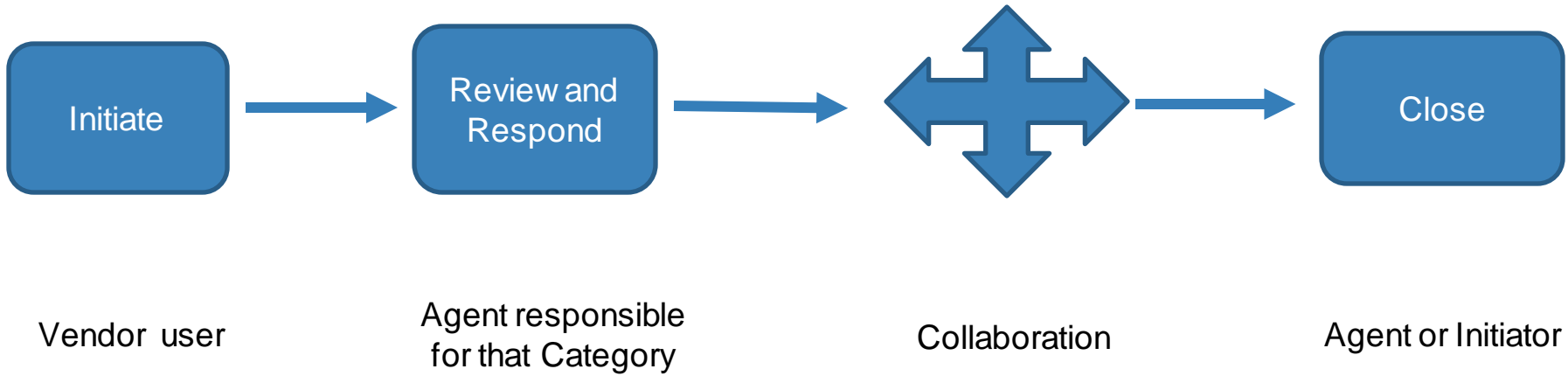|	Request Description
1	MFA in User Login
2	MFA in ACH request

Supplier Collaboration - Ticketing Overview

- **Collaboration** platform for Suppliers and PTC employees to interact with the Business Stakeholders (AP, Procurement, F&A)
- Ad Hoc collaboration as well as **transaction** specific collaboration
- Full visibility and audit trail
- Currently collaboration is only possible within a process (ie., while processing an invoice or expense report etc.). It is not possible afterwards

Categories
- Vendor Data
- PO
- Contract
- Invoice
- Payment
- General
- DB report

	Scenario	Initiator	Agent
1	Vendor initiated collaboration	Vendor	Business Stakeholder
2	PTC Business user-initiated collaboration	PTC Business user	Vendor

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Process Flow

Initiate	→	Review and Respond	→	← ↑ ↓ →	→	Close
Vendor user		Agent responsible for that Category		Collaboration		Agent or Initiator

Invoice Processing

	Feature
1	Draft invoices
2	Tool Tips for the Module
3	Tickets for Ad-Hoc Collaboration

Vendor Master Data Management

	Feature
1	Multiple Vendor Codes Access
2	MFA for ACH request
3	Tickets for Ad-Hoc Collaboration

Bid Submission

	Feature
1	Provide functionality for a vendor to submit a "NO BID" for the entire bid?