

E-ZPass Customer Toll Dispute Form Pennsylvania Turnpike Commission

- Use this form to dispute toll charge(s) posted to your E-ZPass Account.
- Provide your E-ZPass account statement highlighting the transaction(s) being disputed.
- Complete and return form with all requested documentation within 45 days of the transaction date.

REQUESTS RECEIVED THAT ARE INCOMPLETE WILL NOT BE PROCESSED
Toll Dispute requests for transactions older than 90 days may be rejected.

<input type="checkbox"/> Contest Max Toll or V-Toll <i>(Must provide Entry Information)</i>	<input type="checkbox"/> Contest Duplicate Toll Charge <i>(Must provide statement(s) showing duplicate charges)</i>	<input type="checkbox"/> Contest Vehicle Classification <i>(Must provide vehicle registration)</i>	<input type="checkbox"/> Other <i>(Provide Explanation)</i>
Please Explain:			
INFORMATION MUST BE COMPLETED BELOW			
Name:			
Address:			
City:	State:	Zip Code:	
Phone Number:		Email:	
E-ZPass Transponder Number:			
License Plate:	State:	Type of Vehicle:	
Entry Interchange:		Entry Date/Time:	
Exit Interchange:		Exit Date/Time:	

CUSTOMER RESPONDING TO EMERGENCY TRAVEL	
Mission Number:	Special Travel Code:

PA TURNPIKE USE ONLY		Date:	ID:
_____ Electronic	Amt. Paid \$:	Amt. Due \$:	Credit \$:
_____ Check	Amt. Paid \$:	Amt. Due \$:	Credit \$:

Completed forms can be sent via Email, Mail or Fax.

Email: 3311B@ezpass.csc.paturnpike.com
Mail: PTC E-ZPass Customer Service Center
 300 East Park Drive
 Harrisburg, PA 17111
Fax: 717.565.4311