

[Privacy notice - FRA consultations with organisations registered in the Fundamental Rights Platform database](#)

The European Union Agency for Fundamental Rights (FRA) processes the personal data of a natural person in compliance with Regulation 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

This privacy notice explains FRA's policies and practices regarding its collection and use of your personal data, and sets forth your privacy rights. We recognise that information privacy is an ongoing responsibility, and we will update this notice where necessary.

1. [Why do we collect personal data?](#)
2. [What kind of personal data does the Agency collect?](#)
3. [How do we collect your personal data?](#)
4. [Who is responsible for the processing your personal data?](#)
5. [Which is the legal basis for this processing operation?](#)
6. [Who can see your data](#)
7. [Do we share your data with other organizations?](#)
8. [Do we intend to transfer your personal data to Third Countries/International Organizations](#)
9. [When will we start the processing operation?](#)
10. [How long do we keep your data?](#)
11. [How can you control your data?](#)
  - 11.1. [The value of your consent](#)
  - 11.2. [Your data protection rights](#)
12. [What security measure are taken to safeguard your personal data?](#)
13. [What can you do in the event of a problem?](#)
14. [How do we update our privacy notice?](#)

## **1. Why do we collect personal data?**

The Agency consults FRP civil society organizations on specific topics (e.g. the FRA Annual Work Programme, the FRA Annual Report), mostly through online questionnaires. When you registered your organization in the FRP database, you provided personal data to the FRA, and agreed to be contacted by the Agency in the frame of consultations. FRA assesses the feedback and the suggestions provided. We also inform FRA's stakeholders, including the organizations that provide input, about the results of consultations.

The questionnaires may occasionally ask you to identify the organization that you are part of. However, with this type of information you could theoretically become indirectly identifiable. Therefore, we are protecting your personal data.

## **2. What kind of personal data does the Agency collect?**

In the frame of a consultation, the Agency collects your answers from the questionnaires, and occasionally also the name and type of your organization.

## **3. How do we collect your personal data?**

We collect only the information you provide us in several ways, including by filling in the questionnaire.

## **4. Who is responsible for the processing your personal data?**

The Agency is the legal entity responsible for the processing of your personal data and determines the objective of this processing activity. The Head of Institutional Cooperation and Networks Unit is responsible for this processing operation.

You can contact our Data Protection Officer at [dpo@fra.europa.eu](mailto:dpo@fra.europa.eu)

## **5. Which is the legal basis for this processing operation?**

The consultations with organizations registered in the Fundamental Rights Platform database are necessary for the management and functioning of the Agency. Therefore, the processing is lawful under Article 5(a) of the Regulation (EU) No 2018/1725.

In addition, since the participation in the consultation is not mandatory, the processing of the personal data is also in accordance with Article 5(d) of Regulation (EU) No 2018/1725.

## **6. Who can see your data?**

The data can be accessed only by the staff members dealing with a specific consultation. Only aggregated (anonymous) answers from the questionnaire will be available publicly (for instance on FRA's website).

## **7. Do we share your data with other organizations?**

Personal data is processed by the Agency only. In case FRA needs to share your data with third parties, you will be notified to whom your personal data has been shared with.

## **8. Do we intend to transfer your personal data to Third Countries/International Organizations?**

No.

## **9. When will we start the processing operation?**

The processing operation starts when you are submit your responses to a consultation questionnaire.

## **10. How long do we keep your data?**

The Agency will keep your data for one year from the date of the submission of your answers to a questionnaire. After this date, all personal data provided in the questionnaire will be deleted by FRA.

## **11. How can you control your data?**

You can access, modify or delete your personal data by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu). More details are provided below.

### **11.1. How valuable is your consent for us?**

Since being in our database is not mandatory, the processing of the personal data is also in accordance with Article 5(d) of Regulation (EU) No 2018/1725. Accordingly, you have the right to withdraw consent at any time.

### **11.2. Your data protection rights**

Under data protection law, you have rights we need to make you aware of these rights. The rights available to you depend on our reason for processing your information. You are not required to pay any charges for exercising your rights.

#### **a. Can you access your data?**

Yes, you have the right to access your data at any time and free of charge, as well as obtain copies of your data undergoing processing, by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu) until one year from the date you submitted your answers to a consultation (after this date, your personal data will be deleted). You have the right to receive confirmation whether or not we processed your personal data.

**b. Can you modify your data?**

You have the right to ask us to rectify your data you think is inaccurate or incomplete at any time by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu). The Agency will address the request within one month from the receipt of your request.

**c. Can you restrict us from processing your data?**

Yes, you have the right to block the processing of your personal data at any time by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu) when you contest the accuracy of your personal data or when the Agency no longer needs the data for completing its tasks. You can also block the processing activity when the operation is unlawful, and you oppose to the deletion of the data. The Agency will address the request within one month from the receipt of your request.

**d. Can you delete your data?**

Yes, you have the right to ask us to delete your data at any time by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu) when the processing activity is unlawful. The Agency will address the request within one month from the receipt of your request.

**e. Can you request the transfer of your data to a third party?**

This only applies to information you have given us. You have the right to ask that we transfer the information you gave us from one organization to another, or give it to you. The right only applies if we are processing information based on your consent or under, or in talks about entering into a contract and the processing is automated.

**f. Do you have the right to object?**

Yes, you have the right to object at any time by sending an email request to [frp@fra.europa.eu](mailto:frp@fra.europa.eu) when you have legitimate reasons relating to your particular situation. Moreover, you will be informed before your information is disclosed for the first time to third parties, or before it is used on their behalf, for direct marketing purposes.

The Agency will address your request within 15 working days from the receipt of the request.

**g. Do we do automated decision making, including profiling?**

No.

**12. What security measures are taken to safeguard your personal data?**

The Agency has several security controls in place to protect your personal data from unauthorized access, use or disclosure. We keep your data stored on computer systems with limited access to a specified audience only.

### **13. What can you do in the event of a problem?**

a) The first step is to notify the Agency by sending an email to [frp@fra.europa.eu](mailto:frp@fra.europa.eu) and ask us to take action.

b) The second step, if you obtain no reply from us or if you are not satisfied with it, contact our data protection officer (DPO) at [dpo@fra.europa.eu](mailto:dpo@fra.europa.eu).

c) At any time you can lodge a complaint with the EDPS at <http://www.edps.europa.eu>, who will examine your request and adopt the necessary measures.

### **14. How do we update our privacy notice?**

We keep our privacy notice under regular review to make sure it is up to date and accurate.

**END OF DOCUMENT**