

# RECORD OF PROCESSING ACTIVITY ACCORDING TO ARTICLE 31 REGULATION 2018/1725 NOTIFICATION TO THE DATA PROTECTION OFFICER

NAME OF PROCESSING OPERATION<sup>2</sup>: Expenditure Operations (legal entities and bank accounts, legal and budgetary commitments, invoices, payments, credit notes and VAT exemption)

Reference number: DPR-2023-187 (to be completed by the DPO)
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### Part 1 (Publicly available)

## 1) Controller(s) $^3$ of data processing operation (Article 31.1(a))

Controller: European Union Agency for Fundamental Rights (FRA)

Schwarzenbergplatz 11, A-1040 Vienna, Austria

Telephone: +43 1 580 30 – 0 Email: contact@fra.europa.eu

Organisational unit responsible for the processing activity: Corporate Services Unit

Contact details: <a href="mailto:finance.helpdesk@fra.europa.eu">finance.helpdesk@fra.europa.eu</a>
Data Protection Officer (DPO): <a href="mailto:dpo@fra.europa.eu">dpo@fra.europa.eu</a>

## 2) Who is actually conducting the processing? (Article 31.1(a))<sup>5</sup>

The data is processed by the FRA itself

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The data is processed also by a third party (contractor) [mention the third party]  $\square$ 

<sup>1</sup> https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32018R1725

Personal data is any information relating to an identified or identifiable natural person, i.e. someone who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity. This information may, for example, be the name, date of birth, a telephone number, biometric data, medical data, a picture, professional details, etc.

**Processing** means any operation or set of operations which is performed on personal data, whether or not by automatic means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

<sup>&</sup>lt;sup>3</sup> In case of more than one controller (e.g. joint FRA research), all controllers need to be listed here

<sup>4</sup> This is the unit that decides that the processing takes place and why.

Is the FRA itself conducting the processing? Or has a provider been contracted?



- DG Budget acts as data processor on the basis of an SLA signed between the Agency and DG Budget (<u>BUDG-DATA-PROTECTION-COORDINATOR@ec.europa.eu</u>) – ABAC and SAP
- The European Commission Secretariat-General (SG.C.1 Transparency,
  Document Management & Access to Documents (<u>SG-DATA-PROTECTION-COORDINATOR@ec.europa.eu</u>) is also a processor on the basis of an SLA signed between FRA and the European Commission ARES
- The VAT exemption forms are forwarded to the Federal Ministry for European and International Affairs of Austria (Bundesministerium für europäische und internationale Angelegenheiten der Republik Österreich).

#### 3) Purpose of the processing (Article 31.1(b))

Why are the personal data being processed? Please provide a very concise description of what you intend to achieve with the processing operation. Specify the rationale and underlying reason for the processing and describe the individual steps used for the processing. If you do this on a specific legal basis, mention it as well (e.g. staff regulations for selection procedures).

We process personal data for registering in the Agency's electronic workflows, in the Commission's Advanced Record System (ARES) and in the Commission's accounting systems, i.e. ABAC and SAP, the various steps of the expenditure procedure:

- legal entity files
- · bank account files
- legal and budgetary commitments
- invoices
- payments
- credit notes
- VAT exemption

4) Description of the categories of data subjects (Article 31.1(c))	
Whose personal data are being processed?	
FRA staff (including SNEs and trainees)	$\boxtimes$
Non-FRA staff (e.g. FRA contractors, candidates in recruitment procedures, MB members, etc)	$\boxtimes$

5) Categories of personal data processed (Article 31.1(c))

Please tick all that apply and give details where appropriate



(a) General personal data		
Personal details (Identity of the legal entity/contractor/payee, name, first name, address, account, VAT and TAX number where applicable, number of the identity document, sign date and place of birth)		
Contact details (email address, phone number)	$\boxtimes$	
Education & Training details		
Employment details (e.g. work experience, languages, name and type of the employer/organisation, address of the employer/ organisation)		
Financial details (bank account number, bank account name, address declared with the bank, bank statement, financial data on the contracts/invoice(s), as processed by the accounting systems (ABAC and SAP))		
Family, lifestyle and social circumstances		
Goods or services provided	$\boxtimes$	
Other (please give details):  Legal and budgetary commitments including their amendments (Framework Contracts, Order forms, Specific Contracts, Purchase Orders)  amount to be contracted / paid  payment deadline  amounts contracted / paid  credit notes  invoices  payments  EDES flag	ontracts,	
<ul> <li>payment currency</li> <li>(b) Special categories of personal data (Article 10)</li> <li>The personal data collected reveal:</li> </ul>		
Racial or ethnic origin		
Political opinions		
Religious or philosophical beliefs		
Trade union membership		
Genetic, biometric or data concerning health		
Information regarding an individual's sex life or sexual orientation		
N/A		



Recipients are all parties who have access to the personal data. Who will have access to the data **within** FRA? Who will have access to the data **outside** FRA? No need to mention entities that may have access in the course of a particular investigation (e.g. OLAF, EO, EDPS).

Designated **FRA** staff members (i.e. financial actors)

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- Agency staff dealing with financial matters and who have been granted access on a need to know basis to the ABAC accounting system or to local management systems that communicate with the ABAC and SAP system.
- > Other restricted FRA users of the accounting system ABAC/SAP.
- Staff who are involved in a workflow, i.e. Financial Actors, have access to the related files. Financial Actors can access and use the system. Access to data is restricted to those staff members involved in a particular file /electronic workflow.
- Access to the accounting system is strictly controlled through a unique user-id and password.
- > FRA local management systems operated by authorised staff members.
- Horizontal internal services (FRA's Legal Service) accounts

#### Recipients outside FRA:

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- Other restricted Commission's users of the accounting system ABAC/SAP or ARES system.
- > Contractors who assist the Agency in the preparation of the annual accounts.
- The European Court of Auditors, OLAF, the Internal Audit Services of the Commission, and the External Auditors of the annual accounts may be granted access if required in the course of a particular investigation, audit, etc.

7) Transfers to third countries or international organisations (Article 31.1 (e	e)) <sup>6</sup>
If the personal data are transferred outside the European Economic Area or to internation	nal
organisations, this needs to be specifically mentioned, since it increases the risks of the	
processing operation.	
Transfer outside of the EU or EEA	
Yes	
No	$\boxtimes$

<sup>&</sup>lt;sup>6</sup> **Processor** in a third country using standard contractual clauses, a third-country public authority you cooperate with based on a treaty. If needed, consult your DPO for more information on how to ensure safeguards.



However, when processing payments and depending on the country where the legal entity's bank account is based, upon the request of the data subject, data related to the payment may be transferred outside of the EU or EEA.

payment may be transferred outside of the EO of EEA.
If yes, specify to which country:
Transfer to international organisation(s)
Yes
No 🖂
If yes specify to which organisation:
Legal base for the data transfer
☑ Transfer on the basis of the European Commission's adequacy decision (Article 47)
☐ Transfer subject to appropriate safeguards (Article 48.2 and .3), specify:
<ul> <li>a) ☐ A legally binding and enforceable instrument between public authorities or bodies.</li> <li>Standard data protection clauses, adopted by</li> <li>b) ☐ the Commission, or</li> <li>c) ☐ the European Data Protection Supervisor and approved by the Commission, pursuant to the examination procedure referred to in Article 96(2).</li> <li>d) ☐ Binding corporate rules, ☐ Codes of conduct, ☐ Certification mechanism pursuant to points (b), (e) and (f) of Article 46(2) of Regulation (EU) 2016/679, where the processor is not a Union institution or body.</li> </ul>
Subject to the authorisation from the European Data Protection Supervisor:  Contractual clauses between the controller or processor and the controller, processor or the recipient of the personal data in the third country or international organisation.
☐ Administrative arrangements between public authorities or bodies which include enforceable and effective data subject rights.
☐ Transfer based on an international agreement (Article 49), specify:
Derogations for specific situations (Article 50.1 (a) –(g))
<ul> <li>N /A</li> <li>Yes, derogation(s) for specific situations in accordance with article 50.1 (a) −(g) apply</li> <li>In the absence of an adequacy decision, or of appropriate safeguards, transfer of personal data to a third country or an international organisation is based on the following condition(s):</li> </ul>
☑ (a) The data subject has explicitly consented to the proposed transfer, after having been informed of the possible risks of such transfers for the data subject due to the absence of an adequacy decision and appropriate safeguards



☑ (b) The transfer is necessary for the performance of a contract between the subject and the controller or the implementation of pre-contractual measures tak the data subject's request	
☐ (c) The transfer is necessary for the conclusion or performance of a co- concluded in the interest of the data subject between the controller and another n	
or legal person ☐ (d) The transfer is necessary for important reasons of public interest	
<ul><li>☐ (e) The transfer is necessary for the establishment, exercise or defence of legal of</li><li>☐ (f) The transfer is necessary in order to protect the vital interests of the data so</li></ul>	
or of other persons, where the data subject is physically or legally incapable of consent	giving
(g) The transfer is made from a register which, according to Union law, is intended provide information to the public and which is open to consultation either by the pu	
general or by any person who can demonstrate a legitimate interest, but only to the	extent
that the conditions laid down in Union law for consultation are fulfilled in the part case	licular
8) Retention time (Article 4(e))	
How long will the data be retained and what is the justification for the retention period? Ple indicate the starting point and differentiate between categories of persons or data where no	
(e.g. in selection procedures candidates who made it onto the reserve list vs. those who di	
Are the data limited according to the adage "as long as necessary, as short as possible"?	arr ty.
10 years after the last financial transaction is made or the expenditure	file is
closed. This is necessary to enable queries on financial, contractual	
accounting matters and individual transactions that sometimes go back years, and also for audit trail reasons.	many
(Article 21.1(g))	
9) Technical and organisational security measures (Article 31.1(g))	
Please specify where/how the data are stored during and after the processing; pleased describe the security measures taken by FRA or by the contractor	se
describe the security measures taken by FNA or by the contractor	
How is the data stored?	
, , ,	$\boxtimes$
Legal entity files     Bank account files	
Legal and budgetary commitments	
• Invoices	
Credit notes     Evaluation of amails with contractors/payers	
<ul> <li>Exchange of emails with contractors/payees</li> <li>Exchange of communication with lawyers</li> </ul>	
FRA network shared drive	$\boxtimes$
Legal entity files	
Bank account files     Legal and budgetary commitments	
• Invoices	



Credit notes	
<ul> <li>Exchange of emails with contractors/payees</li> </ul>	
<ul> <li>Exchange of communication with lawyers</li> </ul>	
Outlook Folder(s)  • Legal entity files  • Bank account files  • Legal and budgetary commitments  • Invoices  • Credit notes  • Exchange of emails with contractors/payees  • Exchange of communication with lawyers	
CRM	
Hardcopy file  • Legal entity files  • Bank account files  • Legal and budgetary commitments  • Invoices  • Credit notes  • Exchange of emails with contractors/payees  • Exchange of communication with lawyers	
Cloud (Microsoft 365 services)  Legal entity files  Bank account files  Legal and budgetary commitments  Invoices  Credit notes  Exchange of emails with contractors/payees  Exchange of communication with lawyers  Servers of external provider	
The accounting systems (ABAC, SAP and their reporting BO) and docume management (ARES) systems are hosted in the Commission's ICT infrastructure.	ent

## 10) Exercising the rights of the data subject (Article 14 (2))

How can people contact you if they want to know what you have about them, want to correct or delete the data, have it blocked or oppose to the processing? How will you react?



_	e further details in the Data Protection notice: financial.helpdesk ( at ) europa.eu				
Data subject rights					
$\boxtimes$	Right of access				
$\boxtimes$	Right to rectification				
$\boxtimes$	Right to erasure (right to be forgotten)				
$\boxtimes$	Right to restriction of processing				
	Right to data portability				
$\boxtimes$	Right to object				
$\boxtimes$	Notification obligation regarding rectification or erasure of personal data or restriction of processing				
	Right to have recourse Right to withdraw consent at any time				