



GALWAY BAY
golf resort

CODE OF CONDUCT



GALWAY BAY *golf resort*

PART 1: GENERAL

Objective

The objective of this policy is to ensure an environment that is free from discrimination, harassment, abuse or violence for members, employees and visitors of the Club. The Club's goal is to create an environment where everyone is treated with dignity, fairness and respect and where members display integrity and honesty in their engagement and enjoyment of the club and its facilities.

Galway Bay Golf Resort requires all members, visitors and member's visitors to abide by this Code of Conduct whether on the golf course or utilising any of the club's facilities.

Members Specific Responsibilities

It is a member's individual responsibility to make themselves aware of the Code of Conduct and its requirements and to act accordingly.

Complaints

Should any member wish to make a complaint regarding the misconduct of a fellow member participating in the game of golf, please contact their respective club captain.

Complaints relating to breaches of the Rules of Golf should be addressed to the appropriate Hon Secretary of the Men's or Ladies Golf Clubs.

Misconduct

- Disruption of, or improper interference with, the administrative, sporting, social or other activities of the club on our club premises.
- Disrespecting a Staff Member whether on club premises or on the golf course.
- Behaviour likely to cause injury or impair safety on club premises.
- Damage caused to the golf course or property of the golf club due to negligence or carelessness.



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PART 2: COURSE ETIQUETTE

The following apply to Galway Bay Golf Resort.

- Check the Local Rules before you hit off. Local rules are printed on the score cards and changing rooms and rules of the day will be highlighted in the Professional's shop.
- Dress in accordance with our Dress Code.
- Aim to position yourself and select your club before it is your turn to play. Move briskly between shots and stay aware of your responsibilities to other players in the field.
- Watch other players' shots and shout 'fore' if there is any danger of a ball hitting another group of players. This is most important in the winter months when the sun is low in the sky and the player may not be able to see the ball when the shot is made.
- Enter and leave bunkers at their low part and walk directly to your ball via the flat portion of the bunker. Smooth or rake all marks in a bunker and leave the rake on a flat part of the bunker parallel with the line of play.
- When arriving at the green leave your golf trolley close to the exit to the next tee. If a player has left his bag on the wrong side of a green for whatever reason, it is helpful if another member of the group pulls the bag to the exit.
- Always hold the flagstick at arm's length in the centre of the hole in order to avoid undue wear around the hole. The flagstick should be correctly replaced in the hole before players leave the green.
- Tell your marker clearly how many shots you took as you complete each hole. Never mark your card when it is your turn to play and do not hold up play by marking your card on the green.
- In Par and Stableford competitions players must pick up if they cannot score on the hole.
- Members are requested to have consideration for their fellow golfers by deactivating their mobile telephones while playing on the course. Do not make or take a phone call while on the course.



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PART 3: SOCIAL MEDIA POLICY

Social networking and video sharing websites

When logging on to and using social networking and video sharing websites and blogs at any time, members must not:

1. Conduct themselves in a way that is detrimental to the Club or brings the Club into disrepute.
2. Allow their interaction on these websites or blogs to damage relationships between employees and fellow members of the Club
3. Make any derogatory, offensive, discriminatory or defamatory comments about the Club.
4. Make any comments about the Club's employees that could constitute unlawful discrimination, harassment or bullying contrary to the Equality Act 2015.
5. Disclose any trade secrets or confidential or sensitive information belonging to the Club, its employees, contractors, suppliers, customers or members or any information which could be used by one or more of the Club's competitors, for example information about the Club's work, its products and services, technical developments and staff morale.
6. Breach copyright or any other proprietary interest belonging to the Club including the Club Logo.
7. Share any private and confidential messages from the resort to our members.