National Association of Governor's Committees

National Best Practices with Adult Changing Tables

Thursday, March 2, 2023

>> Thank you, Ron. I appreciate it. I'm Martha Gabehart. I welcome you to our quarterly meeting. I appreciate Ron and his team providing this opportunity to learn more about adult changing tables. If you would, please put your name and organizations in the chat, then we'll have a record of who was able to join us. Also, this is being recorded. You probably heard that when you joined, so it will be available on the Texas committee's YouTube channel when that ready. So, I won't take up any more time, Ron, if you want to go ahead and introduce our first speaker, we can get started.

RON: All right. In 2017, I attended the national ADA symposium in Chicago, Illinois and it was a great pleasure for me to get educated on the need for adult changing tables and to meet Sabrina Kimball. She's going to kick us off with an explanation with what adult changing tables are for and who benefits from them and the work that her organization has done, so let's turn it over to Sabrina and we'll get her PowerPoint up next.

>> Hi, Ron, it's so nice to be here today. As you said, I'm with universal changing places. We're a grassroots effort that began in Tallahassee, Florida. I have a small presentation that tells you about our history and what a universal changing places is. Next slide, please.

Some of you may not be familiar with this -- can we go back one? Yes, thank you.

You may not be familiar with the universal changing places or heard of it but we consider it a family companion care restroom that's a minimum of 8 by 10 feet. This was come up with by

the department of transportation when I worked with them on this first project. This also contains a powered height adjustment adult changing table, usually 30 inches by 70 inches with a weight capacity of at least 350 pounds. This is what we consider a universal changing places. It's a restroom that helps so many individuals. Next slide.

This is an example of an existing family restroom and the increase in size that happens when you add a powered foldaway model table. Next slide.

The inspiration was my son, Greyson. Here's a picture of him. As he's gotten older, it became very difficult for us as we went about our daily routine. There are so many places we couldn't visit, so many things we couldn't do because there was no safe, clean place to change him. Next slide.

This was our reality. We could change him on a public restroom floor. Nobody wants to law their loved one on a public restroom floor. It should not be that way. But this was the reality for us. You either laid him on a public restroom floor or you left the venue. That was our choices. Next slide. You may be asking yourself who needs them? Is this just a disability issue? No. This is not just people who are nonambulatory, but it's people who have all sorts of self-care issues like incontinence. That's why they're so needed in our public restrooms, especially place where is you spend any amount of time. Next slide. Next slide, please.

This organization called changing places started in the UK and they built the most gorgeous bathrooms I have ever seen in my life. They not only had a powered height adjustment changing table, they had a sink that goes up and down and included a lift. When I started our movement here in the states I was told that they couldn't get behind the lifts because of liability issues so that's how we became universal changing places because we had to be different from the UK program. If we could get the table in there along with the companion family member restroom, that would help so many individuals -- it would -- next

slide, please.

Here's a short history for you to see. The British campaign started in 2006. Our campaign started in 2015. In Florida, we were the -- [technical issues]. We also were the first state to add them to a stadium, FSU for all you Florida state fans and our DOT was the first to add them to the building program and we had our first restroom open up in 2017. We now have 12 across our state and we keep adding new ones every year. Florida is really trying to make our state more accessible, but I'm a Texan so I'm really voting for Texas to come up, too, and making that state more accessible. Next slide, please.

Now, here are some statistics I got from the United States Census Bureau. It's the disability characteristics from 2021. Next slide, please.

As you can see, in the U.S., there are almost 6.6% of our population that have ambulatory difficulties as well as 2.5% with self-care difficulty. Florida is close as well. Florida is higher as far as people with ambulatory difficulties, but this shows that almost 10% of our population could benefit from a universal changing places. Next slide, please.

This is where they're needed. These are some suggestions on where we feel they would be beneficial. As I stated before, we're looking at places where people spend a good bit of time and they need a safe, clean place to change. We're looking at our hospitals and rehab centers, waiting rooms, schools, universities, theaters, libraries, airports, rest areas, shopping centers and our government and state buildings. We're not trying to get them at every mom and pop place across the country. We're trying to get them at places where people spend a good bit of time and should have access to a clean, safe place to be changed. Next slide, please.

These are the tables that we recommend. When the movement first started, we noticed that a lot of the tables were designed for showers. They had a lot of slits in them, so we went to the manufacturer and they took it to heart and they came out with two different

types of tables that are solid surface. They are foldaway models, they have higher weight capacities and as far as our organization, these are the tables we highly recommend for the public restrooms. Next slide, please. We have what we call freestanding power tables. They are fixed where they can be bolted to the floor but with the freestanding power tables, the room size does go up. The footprint is larger because the table is always open. Next slide, please.

These are some locations so you can get an idea of what's happening across the country. As I said, Florida was the first state and we have one at Jefferson county rest area and Palm Beach. This is our civic center and also Doak Campbell. Next slide, please.

This is the Orlando international airport. One thing that's different about what Orlando did is they put eight tables across the whole concourse. I wish more of our airports would start following their example because they are needed across the concourse so that people have access. Next slide, please.

This is one of the newer locations that just opened in August of 2020 up in Tennessee. Tennessee is now adding them to their rest areas. One unique thing in Tennessee is they're doing a grant program to help pay for some of the tables. Their state offered \$1 million and they paid \$5,000 per table which I thought was really a cool idea. This was one of the parks up in New Jersey that added two to their facility. Next slide, please. This is Cook Children's Hospital, one of the first we got placed after it started and this is also Hannah's helpers out in California. They're one of our followers and they helped raise money to pay for tables. I thought that was a really cool idea. That's one of the things they're doing. They help non-profits pay for the tables to make their rooms more accessible and then as you know, LAX has installed one there as well. Next slide, please.

These are two new airports that we learned about, New Orleans as well as Nashville, which I think if I'm not mistaken, they're both adding more to their facilities as they build. Next

slide, please.

This is another children's hospital here in Florida that added one in 2019. This was done up in Wisconsin. This is the Fiserv stadium which is a stadium as well as a museum that added them working with one of the moms up there. Next slide, please.

This one is Chicago O'Hare. They heard me speak back in 2016 and they took this to heart and went back and worked to try to get Chicago O'Hare international airport to add one, and they did. They're one of the first ones in the country to add one with the lift, which I thought was really cool, because, as I said, my state would not get behind the lift. This was really exciting to see. In Seattle Tacoma, they added one and they're adding another one soon I heard.

This one back in 2015 I heard about this university and they added them across the campus on their own so that everybody would have a safe, clean place anywhere that they went to school on the University of Minnesota campus. They did that all by themselves.

Remarkable. It shows you what people can do when they understand the need and they start implementing it. Next slide, please.

And these are our sister country, Canada. They have done this up in Montreal. It's along that route that they added them all at the service plazas which I thought kind of gave me the idea that we could do that down here and make our rest areas more accessible. Next slide.

RON: We're closing in on time, Sabrina.

>> Okay, these are my last two. These are some additional locations, airports we found out about. Next slide. And this is why they're needed. To regulate and that's why we're so excited about the IBC codes, because it sets guidelines for installation, size and weight requirements and it keeps them from adding unsafe tables to their facilities. Thank you so much for your time. I appreciate this and I'm so glad Ron is bringing this to the forefront so

that more people will know about this issue. If I can help, please feel free to contact me.

RON: Sabrina, thank you so much. I'm very proud for all the great work you're doing not only in Florida but across the country and more importantly I'm proud that you're a Texan, so thanks for your hard work.

>> Thank you.

RON: All right, next up we're going to hear from Laurel Wright. During the COVID lockdown, 2020 to 2021, a lot of outstanding work was still happening in the world of accessibility and Laurel Wright was at the forefront of that, working with a nationwide task force of experts she helped to include standards for adult changing stations so I'm going to turn it right over to Laurel Wright.

>> Thank you very much. I really appreciate the opportunity to share with everyone what has been accomplished so far to date. Next slide, please.

Okay. This summarizes where we are right now. You have the title numbers of what was submitted, E142-2021 submission is what went into the international code council and will be adopted in the 2024 code. The requirements there deal with scoping provisions. Later on in the presentation we can look at what those were. For the ANSI committee, the technical provisions have been reviewed and approved and like the IBC, final approval after a public comment period will occur later this year. Now, at the bottom you see a reference to the IAPMO standard for adult changing stations. Right now it does not exist. Next slide, please. There is no applicable standard for adult changing tables. We looked at a number of things but couldn't find anything that addressed it, so IAPMO, which is the international association of plumbing and mechanical officials has established a committee that's going to develop a standard this year. The intent is that it be developed, adopted, and available for adoption by the ANSI consensus committee prior to the ANSI A11.7.1.

Now, background information, the ANSI A117.1 meets and exceeds the minimum

requirements of the 2010 ADA. That becomes important later on when we talk about what's at the bottom part of this slide, where we go through what you do to adopt it. For states and municipalities that adopt the IBC with the referenced ANSI A117.1 standard, what needs to happen to get the adult changing table information or regulations in there is that local code adoption group needs to be petitioned so it adopts the 2024 IBC and the 2023 ANSI A117.1. Now, if earlier code editions are adopted by a state or municipality, really the same process holds true. It's simply a matter of requesting that that adoption, building code adoption be amended with the adult changing station provisions approved by the IBC and by the ANSI consensus committee. Now. For states and municipalities that do not adopt the IBC, and these could be some that have their own code and in some states, they may delete Chapter 11 and instead adopt the ADA standard. So, again, petitioning that group that adopts those building codes for the state and municipality to adopt the 2024 IBC language for adult changing tables and the 2023 ANSI A117.1 language is what needs to be done. In this case where some states have adopted the ADA, I think this is very important because the ADA has not been updated since 2010. So we have 13 years of new technology and additional needs that are really not being recognized. That's why at the top of the slide it says the 2017 edition of ANSI A117.1 both meet and exceed those minimum requirements of the ADA. And to my knowledge, the ADA is not really amending that 2010 edition. So, essentially petition the group that adopts the codes and then follow that code-making process to make sure you have the latest language. Next slide, please.

Now, this is information that came from Kim Paarlberg who is ICC senior staff architect. It gives you the links to follow what's going on there. Also, that ICC ANSI A117.1 web page is really the best location to follow what's going on for ICC. That link is provided there. There is a general overview on the link that's down below and the graphic was really too big to put in here, so I encourage everybody to go ahead and take a look at that, please. Next slide.

Now, this is really an outline of what is in the rest of the PowerPoint because I'm not sure we'll get through it all, but if we go to the next slide, there's a little bit of information here that the task force had to go look at. Next slide.

There were specific issues that Sabrina has really already addressed, so we're not going to spend anymore time on this. Just go to the next slide, please. Now, ANSI established a task force to do this specifically. So, this is the slide that tells us what the scope was, the requirements, the technical criteria, and the scoping criteria that we had to look at. Next slide, please.

These are the tasks that were listed. Next slide. Then it's a matter of what the objective is. Next slide, please.

Now, we had a certain process. There were a number of people on the committee. We looked at requirements over 18 U.S. states, four foreign countries, Canada, Australia, UK, and Europe and recommended the scoping criteria. Next slide, please. Task forces had members divided into subgroups and each subgroups looked at definitions, scoping, room requirements and venting and lighting, plumbing and table and service provisions and each of the subgroups went to the maybe group for approval. This is just a reference of the states and it may have more now since more have been involved since our task force finished. Next slide, please. Next slide, please. Okay. This is the language that went into the IBC. You can look at the bottom numbers, one, two, three, four, assembly and mercantile occupancies where family or assisted-use toilet or bathing rooms are required. Number two, a college or university business occupancy where there is an aggregate of 12 or more male and female water closets or urinals provide on any floor in a building. Three is elementary or high school educational occupancy with an assembly use and, again, there's an aggregate number of six or more male and female water closets is required and the last one is highway rest stops and service plazas. We're getting to the end so next, please. Next page, please. This is the

ANSI -- well, it's the second part of the IBC language. Next slide, please. These are links where you can find that information. Next slide, please.

Now, this is the ANSI language. So, if we can just page through this very quickly, I would appreciate it. Next slide. Okay. The requirements address three locations and I will stop after that. The first one is a single user or family or assisted use toilet or bathing room. Next slide. The second one is where an adult changing station is in a multiuser toilet or bathing room. Next slide. And the third one is whether it's in a room other than a toilet or bathing room and you can think of educational classrooms or therapist's office, something like that. Just go to the next slide. Here, it gives you a general layout of how this would work, what would overlap. Then the requirements addressing safety and performance. Next slide.

The size, height adjustability. Next slide, please. Clearances at the side and at the end. Next slide, please. Side rail requirements, the size, location, and positioning. Next slide, please. And that's it in a very small nutshell. So any questions you have, I would be glad to address.

RON: Okay, we're going to hold the questions until the end. I want to thank you so much. I'm going to ask all the panelists to stay until the end just to let everybody who has attended this today, and there are nearly 80 of you, we will be sharing the slide presentations from all of our presenters with you as long as we have your e-mail address and we'll also get the link for the recording of this out. Each one of our presenters probably could have given a whole one hour presentation on their own and the 12 minutes that we gave Laurel probably doesn't give it justice but we wanted to give you flavor of the policy issue.

Next up, we would not be here today if not for the immediate yea coverage that came out from the state of lowa. It's my honor to welcome Mike Kennerly. Installation of adult changing tables at their public safety rest stops is not just a project, it's a program. I will turn it over to Mike to open up his microphone to talk about the initiative they have.

- >> Good afternoon. Happy to have the opportunity to speak to you today. As soon as I have the opportunity to get my PowerPoint up -- it indicates I cannot share my screen while the other participant is sharing.
- >> Does that mean Laurel needs to -- there we go. Okay.
- >> Okay. I'm just going to give you a brief overview of the lowa rest area program we have. We have 38 rest areas including 16 parking only sites and we're going to reduce that to 30, 30 rest areas and 10 parking only sites. This came out of a legislative proposal in 2020 to include adult changing stations in the lowa rest areas. To be honest with you, this was something that we had not heard of. We were not aware of the need. Even though the legislation failed, the department of management decided this was the right thing to do so they tasked a group of us to begin investigating what it would require to put these in our rest areas and the cost. In the meantime, a second legislation was introduced in 2021, but when they found out that we were already in the process of developing a program to include these in our rest areas, that one was dropped so once they found out we were going to proceed with this, they dropped that second proposal. We worked with our consultant to develop an initial layout for a changing station. We were new to this and like I said, we didn't -- you talk about you don't know what you don't know, so we developed our first concept with this. Our thought was that we would sit down with the local hospitals and clinics to get feedback on that proposal. Unfortunately, we found out that none of the local hospitals had them. So one of the things that we did was we met with one of the advocacy groups and we showed our initial proposal to them and they were extremely helpful in telling us no Mr. Kennerly, that's not going to work. You can't have this next to that. You might want to move this over here. One of the things they suggested was that we move away from our initial proposal, which was a static changing table to an adjustable height changing table. When they did that, there was that big lump in my throat because I'm like oh, no, this is going to cost a lot more and I'm going to have to go

back to management with a much higher proposal than we initially started off with. The nice thing was when I went back to management and I explained the reasoning behind the need for an adjustment height table, there was no hesitation. They bought off on it and we continued to move, but they shared, as Sabrina showed in the first presentation, they shared a lot of stories about their experiences in public restrooms and even our rest areas, talking about having to change people outside or in the picnic areas under umbrellas and it was really heartbreaking and, to be honest with you, it was embarrassing because we take pride in our rest areas and yet this was an issue we had not considered and weren't aware of. Once we became aware of it, we knew we needed to do something to address this issue. Our first installation was at the Victor rest area on I-80 and that picture is a clip of that. It was open in December 2021. In addition, we developed a four year plan to convert the remaining 18 modern rest areas to include the adjustment height changing stations and that was one of those things, again, when they said submit a proposal, I submitted two. One was a five year plan and one was a four year plan and I assume with everything going on and all the competition for available funding, we were going to default to the five year plan, but, again, management stepped up and said no, we're going to do this in four years. Like I said, we have the Victor rest area completed and this is a picture of it in the background. This is a concept for the remodel. This is a picture of it once we took the family restroom and converted it. But, you know, we had a lot of support internally. I'm glad to see that there is so many specifications that are being developed and proposed because, you know, I think that will help as other states and municipalities began to look at how do we do this? What's involved? What does it take? And they'll have the benefit of a lot of the guidance that we didn't have. One of the things that I really thought was touching, I had met with the advocacy group on more than one occasion just to go over, like I said, the initial proposal and when they gave us feedback, it was always very polite and they shared the fact that they were just happy

that somebody was finally listening and that somebody was willing to take their concerns and their needs seriously and, you know, at that point, attempt to do something about it. So when I finally went back and met with the group and outlined our proposal for the four year plan, and this was all assuming funding is available but the four year plan, this was at the height of the pandemic and so most of us were in a team sitting like we are today and they had all their cameras on and when I outlined what we were going to do, there wasn't a dry eye in the room, you know? And one of the gentlemen spoke up and said Mr. Kennerly, this is like our Christmas. That really hits you, when we talk about transportation changing the lives of people, that was one of the most important examples I have had in my career. This just kind of shows some of the controls and layout and we went with the adjustable height and they end indicated there were a lot of things we needed to consider. If you compare that first layout that I showed you to this year, we made a lot of modifications in terms of where things were and that was based on their feedback. When we opened this up, we have had a chance now, like this one opened in December, I had the opportunity to stop into the rest area and talk with one of our attendants about how things are going, they shared that most people were extremely excited about the fact that these were being put in place and like I said, within four years, we hope these will be in more rest areas and as the older rest areas are remodels, they will be included. This hasn't been without ups and downs, there's been bumps along the way but the bottom line is we think it's as important for us in terms of meeting the needs of all of our customers and so we're very excited about this and we appreciate the opportunity to share a little bit about our story.

RON: Thank you so much. Your state's commitment to this has raised the bar of all 50 states and the media coverage in Iowa has been phenomenal. That's what triggered us putting this on the agenda. When we think about ADA, we think about it as a place where architectural accessibility happens but ADA also results in access to programs and

opportunities to participate in the community. When the Governor's Committee on People with Disabilities was in San Antonio last August, we were pleased to meet with disability SA Melanie Cawthon to learn about their plans to obtain a portable adult changing space that can be used in emergency management, places like rodeos or the Austin city limits music festival and allow families who have an adult who needs a changing place to attend those events like anyone else so with that, I'm going to turn it over to Melanie.

>> Thank you so much, Ron. It's a pleasure to be able to present about what we're doing here in San Antonio. I work for disability SA, I'm the director and it's our goal for people with disabilities to work, grow, and play. It's really hard to play if you can't be out for an extended amount of time. Next slide.

At disability SA, we have several programs from accessibility fest, an annual resource festival which ticks off with the ability strong parade. We have fiesta especial and then we have worked in the vaccine education and outreach area. Our mission is to educate, advance, and engage individuals with disabilities by building connections, exchanging information, creating opportunities and strengthening our disability community in a greater San Antonio area. Next slide.

Disability SA came to a point where we got this mobile changing unit from a series of connections, building connections, and just feedback from people who attended and participated in our community experiences. It started at fiesta especial. We created an out door setting and that takes place near a carnival area and we have had that since 2013. A mom came forward to the committee to present her grass roots efforts called changing SA which was an attempt to get universal changing places in public buildings. Loved her idea, so we brought changing SA under the fiscal umbrella of disability SA and about that same time, our state was looking at recommendations on universal changing places. We were able to get changing spaces in places like Lego Land and Fiesta Texas and the San Antonio zoo and then

I came across the Mobiloo. And once again, Sabrina, the UK is steps ahead. There were 10 universal changing places on wheels. Looking at this, that is what I want. We want one of those. That brings the San Antonio mobile changing unit, which is a universal changing space on wheels that we take out into the community. It arrived in San Antonio two weeks ago. It was at the rodeo for seven days, making life easier for those in the community who might not be out otherwise. This is a video we put together for the community which was part of a grant-making process in which 500 ladies here in San Antonio validated and recognized the need by gifting us a grant of \$100,000 to help make the final payment and we ended up with this wonderful video of explanation. Go ahead.

(Captioned video)

>> Thank you. Next slide, please. So, it is fully self-contained. It has a hot water heater, accessible sink and toilet, hooks for items for tube feeding, counters for activities, it has electrical outlets for wheelchair charging and every time somebody goes into this unit, we learn a little bit more about what it is capable of and what we can do to accommodate more of the needs in our community. Next slide.

This was our lunch party here at our offices as we brought together families whose lives would be changed by the presence of this unit in our community and all of the supporters who funded it. In addition to this, as we took it out to the rodeo, we not only made it available for families that care for individuals with disabilities, but it meets the needs of the broader community and this is typical in what we always preach. If we make our community better for people with disabilities we make it better for everyone. Now moms with small children can come in. There's not even baby changing tables at out door events. If you have four children and you're looking at the port-a-potty, okay, what do I do with my children while I go to the restroom? Now they can go in and take all the children in, not have to leave them outside or

keep the port-a-potty door cracked so they can see them and it's just improving our community. Next slide.

And that's my contact information. Thank you.

RON: Melanie, thank you so much. I'm very proud of what San Antonio has done leading by example. We're down to approximately our last 10 minutes and so we're going to take questions. I want to recognize the NAGC members first. If I can raise your hand in Zoom, I will have Rebecca or Matt call on you. The Governor's Committee on People with Disabilities has an adult changing table policy recommendation in our report to the ADA legislature. We're looking for a bill to be filed and bills have to be filed by March 10th. I see in friends, I saw our state capital architect in the meeting today. I think this starts with awareness and just educating people that this is a need and I'm glad that we were able to ways awareness today. Let's take our first question.

- >> The first question is from Kevin.
- >> Speaking of the state architect, Kevin, do you want to unmute your mic?
- >> In the chat, I will say our community includes a shower wand as well.
- >> If that was Kevin's question, we just read it out loud and respond to it, I think we're good and can move on. If there's anything else beyond that, go ahead and put it back in the Q&A. Rebecca, can you take the next question?
- >> Sure, the next one, I believe the state of Texas a required to provide baby changing tables, can these adjustable adult stations also be used as a baby changing table?

RON: I think code varies state to state on this.

>> It can be used as a baby changing station. I did want to make one further comment about the question that Kevin had about a hand shower, something like that. The requirements that got adopted and approved did not include a hand shower. This was

something the task force was very interested in, had a lot of discussion, really wanted to do it, but did not for two reasons. Number one, there was a concern that if there was a hand shower or any plumbing fixtures, piping, provided, that this would then be considered a plumbing fixture and have to comply with additional requirements. So that's the first one. The second one is in everything we looked at, there was a concern that if we added something -- I'm going to loosely call this extra -- then it could be a reason why IBC or a jurisdiction might disallow it and get rid of everything, so we tried to par it down to minimal requirements.

RON: As we know, people can always exceed minimum requirements for customer service reasons, so and as we see the portable changing station or the portable loo has done that and done that well. Thank you, Laurel. Next question?

>> Kevin has another question, which is what are housekeeping/sanitation recommendations?

RON: Melanie, do you want to take that one?

>> Our mobile unit comes with an attendant so after each use, our volunteers or staff go in there and wipe down the table and we also have the changing pads in there for families to use and all sorts of things and at the end of a volunteer shift, we do a deep cleaning of the entire unit. That's how we take care of that.

RON: Sabrina, do you have any insight from the municipal airports across the country, how they handle sanitation? I assume they're on a rotational clean like all the restrooms in the airport which is almost never or not on a regular basis?

>> I think it varies depending on which airport you're at. Our restroom has had difficulty with some of our tables because of cleaning solvents. They were trying to find the right cleaning solvent to deal with some of the issues that wouldn't damage the table. That's why we really advocated for the solid surface tables because you don't want all these little slits or things

unless you do have shower capability that you can rinse it.

- >> Yeah, that waffle pattern was created a cleanliness problem.
- >> Yeah, I didn't notice that until it was being installed and thought oh, wow, this could be as a bacterial growth problem. But it's really great that you guys -- because I talked with James Brown back a few years ago with Mobiloo before COVID and I just thought that was an amazing program so I applaud you guys for getting it over here and doing what you're doing. It's going to enable people to do so many more outings.

RON: Is it fair to say it could bring in the money to pay for?

>> It will be rented out to non-profits and it will be better off once we grow the fleet and can disperse some of those overhead costs amongst a couple of units so we're looking to grow from here. Our adjustable height changing table in our facility is an adjustable height shower table, so it is fully endurable to the wetness of the shower head.

RON: Okay, our final comment I heard in chat. There was a group around since 2014 that was part of the task force.

>> I just added that to the chat as well. That's from Sara and she says just want to add some information for those listening in. There's a group called changing spaces which was established in 2016. We have been very successful throughout the country in our work with encouraging venues to install tables, legislation, procurement and have two members of the ICC development course code. We have chapters in 20 states. Our website is here at www.changingspacescampaign.com.

RON: Okay, unfortunately, we're out of time. This could have gone on for another hour and perhaps in the future we'll plan for longer. I want to turn it back to Martha for final word and we'll get all the materials and recordings out to everyone. Any final words, Martha?

>> Yeah, thank you, Ron, for bringing this up. I'm really excited. Like I said earlier when

you first talked about it, we haven't really heard that much information about it. I'm excited

18

about approaching the department of transportation about getting these into the rest areas around so thank you for bringing this up and I want to thank Sabrina and Laurel and Melanie and Mike for talking about their own experiences. Mike, I may be reaching out to you since you work with your department of transportation and see how maybe we can replicate your

services. So thank you very much. Appreciate everybody's participation, and as soon as

Ron can get me the information to send out to members, I will do that and then if there are any

others that need it, please let us know.

RON: All right, y'all have a great day. Good bye.

>> Bye.