



### **TDLR: Who We Are**

### Mission

• To earn the trust of Texans every day by providing innovative regulatory solutions for our licensees and those they serve.

### Vision

 To be the best at creating 'next' practices that deliver low-cost licensing and regulatory services and an exceptional customer experience.

### Philosophy

To achieve smaller, smarter government, we:

- Honor the public by being fair, transparent, and efficient;
- Value our customers and coworkers by seeking and using their input;

- Foster innovation and change by challenging the status quo;
- · Recruit, empower, and reward high-performing employees; and
- Transform programs and improve services for customers.

### Core Values

- · Accountable to Texans
- Create an exceptional customer service experience
- · Integrity in all we do
- Lead through innovation
- Open and free communication
- Respect for all
- Teamwork built on individual strengths and ingenuity

### **TDLR:** Who We Regulate

### **Business & Occupations (11)**

- Driver Education & Safety
- Licensed Breeders
- Combative Sports
- Fuel Metering & Quality
- Polygraph Examiners
- Professional Employer Organizations
- Service Contract Providers
- Towing
- Transportation Network Companies
- Used Automotive Parts Recyclers
- Vehicle Storage Facilities

### **Natural Resources (2)**

- Water Well Drillers & Pump Installers
- Weather Modification

### **Professionals (7)**

- Auctioneers
- Barbering
- Cosmetology
- Laser Hair Removal
- Offender Education Providers
- Property Tax Consultants
- Property Tax
   Professionals

### **Building & Mechanical (8)**

- Air Conditioning & Refrigeration
- Architectural Barriers
- Boiler Safety
- Code Enforcement Officers
- Electrical Safety
- Elevators, Escalators & Related Equipment
- Industrialized Housing & Buildings
- Mold Assessors & Remediators

### **Medical and Health Professions (11)**



- Athletic Trainers
- Behavior Analysts
- Dietitians
- Dyslexia Therapy
- Hearing Instrument Fitters & Dispensers

- Massage Therapists
- Midwives
- Orthotists & Prosthetists
- Podiatric Medicine
- Sanitarians
- Speech-Language Pathologists & Audiologists

January 13, 2020 Texas Military Summit 4



- Texas ranks **number one** nationwide in job creation.
- Texas has the highest number of veterans in the nation 1.5 million as of 2014. (Source: Texas Workforce Investment Council)
- Number of veteran business owners in Texas: 213,590 (Source: U.S. Small Business Administration, April 2017)

# Serving Our Military Families



### **MILITARY** ASSISTANCE FROM TDLR

**536**Veteran Licenses /
Renewals Issued

1,088
Military Spouse Licenses/
Renewals Issued

Active Duty Licenses /
Renewals Issued

**Current MOS Equivalents** 

65 Military Occupation Codes9 TDLR programs17 TDLR license types

**Proposed MOS Equivalents** 

108 Military Occupation Codes18 TDLR programs30 TDLR license types

65
Veterans Employed
by TDLR
(13% of total)



13,363 hits on TDLR Military Webpage in 2019

## Recognizing Your Service

TDLR currently has 9 programs and 17 different occupational life is a with a corresponding Military Occupational Specially (MOS) code.

- Air Conditioning and Refrigeration: ACR Contractor and ACI Contract Technician
- Barbering: Class A Barber
- Code Enforcement Officers: Code Enforcement Officer
- Electricians: Master, Master Sign, Journeyman, Journeyman Sign, Journeyman Wireman, Maintenance, and Residential Wireman
- Mold Assessors & Remediators: Mold Assessment Consultant and Mold Remediation Contractor
- Polygraph Examiners: Polygraph Examiner
- Registered Accessibility Specialists: Registered Accessibility Specialists (RAS)
- Sanitarians: Registered Sanitarian
- Water Well Drillers and Pump Installers: Well Drillers and Pump Installers

**Honoring Your Service** 

For those 17 different licenses, TDLR:

- Expedites processing of initial license applications
- Gives credit military experience, service, training, or education
- Waives application fees



January 13, 2020



- In the coming weeks, TDLR will introduce a new web feature unmatched in State government.
- Using a simple drop-down men able to quickly and easily locate in MOS codes and find out which licenses they automatically qualify to apply for at TDLR.
- Our staff have researched the latest MOS code information from every branch of service to match military experience and training with all licensed occupations at TDLP
- This new database will immediately help service members apply their experience and training and help them get licensed aster than ever before.

### Apply for a License Using Military Experience Step 1: Tell Us About Your Service Select Your Branch of Service: -- Choose a Selection - -- Choose a Selection - If you do not know your MOS code, please refer to the Army Careers Website.

### Results

Air Force

Based on your experience in the Army as a Interior Electrician, you may qualify for full or partial accreditation of your military experience and training towards the requirements of the following license types:

### 1. Master Electrician

About the Industry: Electricians at a Glance (PDF)

Required Time in Military Occupation: 6.5 Years (excluding training) to meet all experience requriements

APPLY FOR THIS LICENSI

After matching you with your corresponding TDLR license type, you can go directly to the application and get started.

January 13/2020 Texas Military Summit 9



### SB 1200: Helping Military Families

- Texas values the sacrifices military spouses must make when they move in support of their spouse.
- Senate Bill 1200 by Sen.
   Donna Campbell and Sen.
   Dawn Buckingham helps
   make it easier for us to assist
   military spouses by allowing
   them to obtain authorization
   to work in Texas without
   delay.

January 13, 2020 Texas Military Summit 10



### **SB 1200: TDLR Creates Options for Military Spouses**

Depending on their preference, TDLR will offer several options to military spouses relocating to Texas:

• Option 1: Apply for a 3-Year License

Under this option, a qualified military spouse will receive a non-renewable 3-year license to work in Texas, based on their license credentials in another state. *No application fee. no examination.* 

Option 2: Apply for a 3-Year Letter of Authorization

This method will allow military spouses to receive a non-renewable 3-year authorization letter to work in Texas, based on their out-of-state license. TDLR will issue a letter confirming their authority to practice in Texas. *No application fee, no examination.* 

• Option 3: Apply for a Standard License Using Reciprocity

If you currently hold an occupational license in another state, we'll help you transfer your license to Texas. We have licensing reciprocity agreements with other states for Air Conditioning and Refrigeration, Auctioneers, Barbering, Cosmetology, Electricians, and Massage Therapy.



### SB 1200: Getting the Job Done

- June 10, 2019: Governor signs SB 1200
- August 9, 2019: First meeting of TDLR Bill Implementation Team
- August 11, 2019: First draft of rule completed
- September 1, 2019: Effective date of bill (requires rules by 12/1/19)
- September 23, 2019: Rule proposal filed with Texas Register for publication
- October 4, 2019: Rule proposal published in Texas Register
- November 4, 2019: Public comment period closed
- November 5, 2019: Commission adopts rule at public meeting
- December 1, 2019: Effective date of rule

### We Honor Our Own

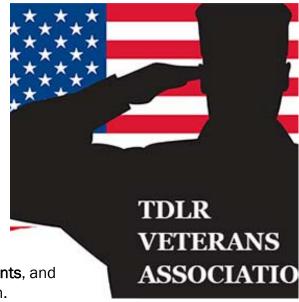
The **TDLR Veterans Association** honors and helps those who served our country in the United States Armed Forces and now serve Texas as employees of TDLR.

The Association is a volunteer fraternal organization - unique in state government - providing friendship and support to veterans and their families, and helping new employees recently discharged make the transition back into civilian life.

Association members work closely with TDLR staff to help veterans who are licensees, and improve processes for veterans seeking to become licensed in Texas. Members also act as liaisons with other veterans' organizations to keep TDLR veterans informed about issues affecting Texas.

In 2019, Association members and HR staff participated in **four career fairs and hiring events**, and **two members participated** in the **Texas Transition Alliance Meeting** in San Antonio in March.

- January 2019: American Legion Hiring Event, Austin.
- March 2019: Texas Veterans Commission, Workforce Solutions Capital Area, Austin.
- July 2019: Texas Veterans Commission, Workforce Solutions Capital Area, Austin.
- October 2019: Rural Texas Red, White and You, with Texas Veterans Commission, Texas Workforce Commission, Round Rock.
- February 2020: American Legion Career Fair, Austin.





### **Questions?**

**Brian Francis** 

**Executive Director** 

(512) 463-3171

Brian.Francis@tdlr.texas.gov

Mike Arismendez

**Deputy Executive Director** 

(512) 463-3170

Mike.Arismendez@tdlr.texas.gov