

## The Ticket Office

When we pass through the main gate, we will see the old Gate House on our right side. This is now the Ticket Office. All visitors must enter this building.



When we enter the Ticket Office, we will see an information desk.



It might be crowded and noisy at times during the Summer season. We may have to wait a while before speaking to the staff.

They will assist us with our visit. They will give us our ticket and an information map to help us find our way around.

## Charles Fort Staff

The staff at Charles Fort are friendly, welcoming and helpful. They are Tour Guides. Some of the Tour Guides we might meet at Charles Fort are shown below.



Tour Guides will show us how to explore Charles Fort. They can also help us with any questions we may have. All of the Tour Guides will have a name badge.

If we have a **JAM** Card, we can show this to the Tour Guide in the Ticket Office.



**Just a minute**