



# IDAHO INDUSTRIAL COMMISSION

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COMMISSIONERS  
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Aaron White  
Thomas E. Limbaugh

BRAD LITTLE, GOVERNOR

Mindy Montgomery, Director

June 10, 2020

**RE:** Payment of Benefits under Deductible Policies

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The purpose of this memorandum is to remind stakeholders of the requirements of Idaho Workers' Compensation law relating to deductible policies.

Idaho Code § 72-306A, enacted in 1993, requires, *inter alia*, that a surety initially fund all losses and then seek reimbursement for such losses paid, up to the amount of the stated deductible, from the policyholder.

The Commission has discovered instances of self-funding, in which a surety's TPA was required to request funding from an employer before medical bills and income benefits could be paid. The Commission has seen instances where employers made direct payments for medical bills that are incurred, both with and without the knowledge of their insurance carrier.

Therefore, some employers and insurers evidently believe that IC § 72-306A authorizes an employer to make direct payments on claims under the deductible amount. However, the statute does not contemplate direct payment of benefits by employer; payment of benefits must emanate from surety, or from surety *via* its TPA.

Second, the Commission finds it necessary to reiterate that all adjusting decisions must be made by the designated Idaho in-state claims adjuster. All aspects of handling and adjusting workers' compensation claims, including investigation and interviews, must be conducted by an Idaho licensed in-state adjuster or by the surety's in-house, in-state adjuster. In-state adjusters must have full decision-making authority, including, but not limited to, acceptance or denial of claims, authorization of medical treatment, reserve setting, and payment of income benefits. Employers may not require an adjuster to obtain prior authorization from the employer to resolve issues involving any aspect of the handling of a claim. This activity is prohibited. The adjusting of a claim is exclusively the province of the surety, or its designated in-state TPA.

If you are aware of any direct payments made by an employer for claims, or the employer making or finalizing adjusting decisions, you are advised to immediately notify the employer to cease this practice. Failure to comply with these legal requirements by the employer or insurance carrier may result in violation of IC § 72-301, IC § 72-306A, IC § 72-319 or IDAPA 17.01.01.305.01. Violations may result in a penalty or sanctions as determined by the Idaho Industrial Commission, up to and including withdrawal of authority to write workers' compensation coverage in Idaho, or referred to the Department of Insurance for further action.

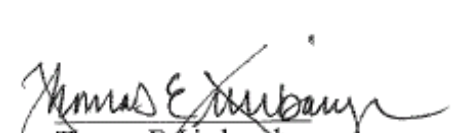
The above is not new law, but is an agency interpretation of existing law. Further questions can be directed to:

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