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Issue Affecting Service of Court Documents Resolved

The issue [reported Friday](#) affecting the functionality of document service links has been resolved, according to the vendor that provides the Judicial Branch's electronic filing software.

The File & Serve system is used to file and serve court documents online. Users who have registered with the system receive served documents through an email that contains a link.

Those links are working again, the vendor reports. In order to enhance security, the vendor has added a step that requires typing in the email address to which the documents were served — the address the user registered with the File & Serve system. This must be done to access each link.

This situation only affected electronic service of documents, not service through other means. Any concerns or questions about specific e-filing situations should be directed to the vendor through the help link located on the File & Serve website.

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