



**Marketing Mailing List Removal Request**

By completing this form in its entirety, JACK Entertainment LLC and its affiliates provide guests an option to be voluntarily to opt out from receiving marketing communication or marketing & promotional incentives/offers via direct mail or electronic mail. This voluntary removal from the mail and/or email list will be effective within fourteen (14) days of receipt and may only be reinstated after the effective date with a request in person. Marketing Mailing List Removal Request forms may be completed in-person at the property or may be printed from the website <https://www.jackentertainment.com/clubjack/> and mailed to one of the following JACK Properties:

Attn: ClubJACK  
Re: Mkt Mailing List  
Removal Request

Attn: ClubJACK  
Re: Mkt Mailing List  
Removal Request

JACK Cleveland Casino  
100 Public Square  
Cleveland, OH 44113

JACK Thistledown Racino  
21501 Emery Rd.  
North Randall, OH 44128

**Requestor must complete the following details in full:**

**Full Name:** \_\_\_\_\_ **Alias(es):** \_\_\_\_\_

**Date of Birth :** \_\_\_\_\_ **SSN:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **E-mail:** \_\_\_\_\_

ID Type (Must select ONE of the below):

- State Issued ID  Driver's License  Passport  Military ID  Green Card  Foreign ID

**Identification Number:** \_\_\_\_\_ **Identification Expiration Date:** \_\_\_\_\_

**Restrictions.** By completing this form and signing below, I voluntarily request the property and all other JACK Entertainment LLC-affiliated properties to restrict my access to all of the items initialed below:

Direct Mail marketing & promotional materials.

I understand that by checking this box, I will not receive direct mailed offers associated to my ClubJACK account and any participation will not be added retroactively.

Initial: \_\_\_\_\_

Electronic Mail (E-mail) marketing & promotional materials

I understand that by checking this box, I will not receive electronically mailed, or emailed offers associated to my ClubJACK account and any participation will not be added retroactively.

Initial: \_\_\_\_\_

I will continue to receive offers either via direct mail or electronically unless I opt out of each specific communication method listed above.

Initial: \_\_\_\_\_

I also agree that, if I inadvertently receive mail from the property or other JACK Entertainment LLC-affiliated properties after the effective date of this request, I will advise ClubJACK as soon as practical.

Initial: \_\_\_\_\_



**Reinstatement.** I understand and agree that the property and JACK Entertainment LLC will continue to honor my request to voluntary opt out of communications unless and until I request reinstatement of the above-initialed services by connecting with a Marketing representative, in person, at ClubJACK.

**Release.** I hereby release and hold JACK Entertainment LLC and its subsidiaries, affiliates, and related entities and their respective shareholders, managers, members, officers, directors, agents, and team members from any and all damages, claims, and liabilities arising out of or related in to any way to: (i) this opt out of communications request; (ii) any failure to prevent my access to any of the above-initialed items; and (iii) any inadvertent invitations or solicitations that I may receive after requesting to not receive such materials.

I have read all of the above terms and fully understand them.

STATE OF _____ COUNTY OF _____ I certify that on _____, 20 ____. _____ personally appeared before me and acknowledged under oath that s/he executed this document personally and voluntarily. _____ Notary Public*
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**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\*Notarization is only required for those forms executed outside of the presence of a JACK Entertainment LLC-affiliated team member.

**The property endorses Responsible Gaming. If you or anyone you know may have a problem gaming responsibly, please call 1-800-589-9966 or visit [org.ohio.gov](http://org.ohio.gov).**