



# IN 2022, LEGAL AID SERVED 21,640 PEOPLE + GROUPS THROUGH 7,941 CASES

**DURING 2022, LEGAL AID** increased assets and income and reduced debt for our clients by more than **\$10.45 million**



**97%** safety **SECURED**



**90%** evictions or involuntary moves **PREVENTED**



**81%** rent assistance **SECURED**



**100%** **REMOVED** barriers to education



**87%** **REDUCED** debt



## CASES BY COUNTY

**83%** Cuyahoga

**8%** Lorain

**4%** Lake

**4%** Ashtabula

**1%** Geauga

## 2022 CASES BY INITIAL CONTACT (INTAKE METHOD)



**66%** client completed intake over the **PHONE**



**20%** client completed intake **ONLINE**



**9%** outreach **CLINICS**



**3%** **ONLINE REFERRAL** (partner portal)



**2%** **WALK-IN**

## COMMUNITY EDUCATION AND OUTREACH



**168** clinics  
(*79 virtual, 89 in-person*)



**144** legal education presentations and outreach events for community groups



**144** legal education presentations for social service providers (*including 20 virtual presentations*)

## CASES BY PRACTICE AREA

**6%** **OTHER:** legal assistance to groups, wills & estates, expungements & record sealing

**13%** **FAMILY:** divorce / separation, custody, domestic violence

**14%** **HEALTH & OPPORTUNITY:** education, immigration, health & income benefits

**29%** **ECONOMIC JUSTICE:** taxes, bankruptcy, debt, collections, loans, contracts

**38%** **HOUSING:** landlord / tenant disputes, evictions, defective housing conditions

## OUR PEOPLE



**2022 Staff**  
**78** Attorneys / **61** Support Staff



**2022 Supporters**  
**1,720** Total Donors **1,498** Individuals **102** Law Firms/Corporations  
**72** Foundations **11** United Ways **37** Partner Agencies

Each year, Legal Aid helps thousands more through community legal education, information, and advocacy.

## CLIENT DEMOGRAPHICS



**76%** of households served **MAKE LESS THAN \$25,000/year**



**383** cases involved **U.S. VETERANS** or **ACTIVE DUTY MILITARY MEMBERS**, impacting **901 PEOPLE**



**31** clients were **COMMUNITY GROUPS**, **NONPROFITS** or **BUSINESSES** represented by Legal Aid's growing community engagement practice



**59%** of all households helped included **CHILDREN**



**58%** of all cases involved clients who identify as **BLACK**

**(60+)**

**18%** of all cases involved clients who are **OLDER ADULTS**



**74%** all cases involved clients who identify as **FEMALE**

## Together We Can create community change

Published in September 2022, the research report, "Road to Nowhere: Debt Related Driver's License Suspensions in Ohio" is part of Legal Aid's ongoing work to address barriers to transportation for low-income communities.



Approximately **60%** of all Ohio driver's **license suspensions** are based on a person's failure to pay a fee or fine.

Debt-related license suspensions penalize those with limited means, resulting in a vicious cycle of poverty and criminalization.

## VOLUNTEERS PLAY AN IMPORTANT ROLE IN HELPING LEGAL AID CLOSE THE JUSTICE GAP.

Annually, up to 20% of Legal Aid's matters are handled by *pro bono* attorneys.



**Volunteer hours:**  
**9,170 total volunteer hours**  
contributed in **2022**

» **4,606 HOURS** contributed **FROM 109 IN-HOUSE VOLUNTEERS** (those providing extended service)

» **4,564 HOURS** contributed **FROM 581 VOLUNTEERS** (those helping with a case, clinic, or community event)