



Little River Casino Resort
HEALTH & SAFETY
PROGRAM
(COVID-19)

Revised August 06, 2021

Health and Safety Program

In an effort to control further outbreak of COVID 19 or variant virus, the Little River Casino Resort closely monitors Little River Band of Ottawa Indians Tribal Government executive orders, Tribal Emergency Response Team (TERT), government policy changes, Center for Disease Control (CDC) guidelines, OSHA, government mandates, and public health advancements. The Resort maintains a comprehensive LRCR Operational Health and Safety Program that details specific department protocols.

We will continue to make changes as necessary or appropriate to our protocols and procedures to protect the health and safety of our team members and guests.

1. Resort/Guest Protocols

The health and safety of team members and guests is our number one priority.

1.1 Mask

- a. Masks are available at all times.
- b. Mask recommendations, LRCR Management or Ogema Executive Order mandates will be posted.
- c. In the event masks are required (mandated):
 1. A properly worn mask is worn over the nose and mouth and when applicable worn over stomas-tracheotomy.
 2. Neck gaiter, bandanas, and masks with exhalation port are prohibited at LRCR.
 3. Mask may be lowered:
 - a. While eating or drinking on property. Promptly replace mask when not actively eating or taking a drink. (Does not include hotel rooms or EDR as long as sneeze guards are in place)
 - b. When asked to temporarily lower mask for verifying identification.
 - c. While giving a speech to an audience while observing social distancing recommendations.
 - d. Behind a sneeze guard when communicating with others who are deaf or hard of hearing and where ability to see the mouth or speak clearly is essential to communication.
 - e. By Security Level III and Risk Manager while engaged in the performance of public safety/emergency medical activity role.
 - f. By team members while engaged in the performance of prolonged strenuous duties and there is no close contact and social distancing is observed.

1.2 Cleaning & Sanitizing Protocols

- a. Each department maintains cleaning and sanitizing protocols for front of house and back of house.
- b. Cleaning products and optional PPE supplies will be maintained.

1.3 Non-Smoking Facility

- a. Smoking/Vaping is temporarily prohibited on the gaming floor and resort property with the exception of designated smoking hotel room, outdoor areas and designated smoking in a Three Fires Conference Center room.

1.4 Entry Pre-screen

- a. Guest/Team member points of entry will have pre-screen questionnaire signage advising to not enter property if they answer yes to any of the Covid 19 related questions.

1.5 Hand Sanitizer/Disinfecting wipes

- a. Hand sanitizer dispensers will be maintained at key guest and team member entrances and contact areas such as reception areas, hotel lobbies, the casino floor, restaurant entrances, meeting spaces, pools, and exercise areas.
- b. Disinfecting wipe stations are located throughout the casino floor.

1.6 Front of the House Signage

- a. There are health and hygiene reminders throughout the property for sanitizing gaming machines.
- b. Social distancing recommendations will be posted.
- d. Mask recommendations, LRCR Management or Ogema Executive Order mandates may include additional signage.
- e. Sneeze guards are made available to departments upon request.

1.7 Back of the House Signage

- a. Signage will be posted reminding team members of the proper way to wear, handle and dispose masks, use gloves (when and where necessary), wash hands, sneeze and to avoid touching their faces. Reminders of hygiene best practices shall be done at each shift change.
- b. Social distancing recommendations will be posted.
- c. Mask recommendations, LRCR Management or Ogema Executive Order mandates may include additional signage.
- d. Sneeze guards are made available to departments upon request.

1.8 Team member & Guest Health Concerns

- a. Our team members are given clear instructions on how to respond swiftly and report all presumed cases of COVID-19 or other contagious virus.

1.9 Notification of Presumed Case

- a. Presumed case of COVID-19 are reported to HR. The Resort maintains the Covid 19 response team and will coordinate action plans with LRCR TERT when necessary. If required the Resort will work with the local DHD10 and follow appropriate action recommendations.

2. Risks

2.1 Disclaimer

Little River Casino Resort's highest priority is the well-being and safety of our guests and team members. We have taken enhanced health and safety measures to safeguard against the spread of COVID-19. Team members are required to adhere to the latest health and safety protocols. Guests are encouraged to follow all posted instructions while visiting Little River Casino Resort.

The inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable.

Little River Casino Resort has put in place preventive measures to reduce the spread of COVID-19. However, Little River Casino Resort cannot guarantee or warrant against the risk of infection and does not have a way to verify vaccination status. By visiting Little River Casino Resort, guests voluntarily assume all risks related to exposure to COVID-19 or any other reported variant virus.