

HUMAN SERVICES SUPPORT SPECIALIST

KIND OF WORK

Direct care for and support of individuals who are developmentally disabled and who exhibit severe behaviors which present a risk to public safety.

NATURE AND PURPOSE

Under general direction, provide direct care training, treatment, support, work opportunities and training, and leisure activities within a residential treatment model incorporating an extensive community outreach component to individuals with a developmental disability who present a risk to public safety so these individuals can be served safely in the least restrictive setting appropriate to their needs.

EXAMPLES OF WORK (A position may not include all the work examples given, nor does the list include all that may be assigned.)

Participate in the development, implementation, and evaluation of support plans and treatment plans for assigned clients.

Document client response to treatment and training interventions as specified in program/support plans and communicate unusual or unexpected reactions or outcomes to program supervisors and other team members.

Avoid conflict and control issues whenever possible and teach clients similar strategies.

Assist clients in following their individual treatment plans including awareness of their particular offense cycle and reacting appropriately to warning signs.

Assess and document clients' work progress and report to coordinating professionals.

Provide daily training of clients' vocational objectives through work and community activities and assist in the integration of work activities into the clients' overall treatment plan.

Directly support clients as necessary including assisting in meal preparation, laundry, housekeeping, personal care activities, administration of medication, emergency intervention and provide general client supervision.

Assist professionals to conduct/facilitate small group therapy and support activities.

Assist clients with the transition into community settings or maintaining current community placements through visiting and observing clients in community setting for assessment and consultation and providing information and direction to families and service providers in how to best work with clients.

Address crisis situations which present a risk to the health and safety of clients, e.g., CPR, first aid, emergency physical intervention.

Use non-physical intervention strategies (e.g., negotiation, active listening, redirection) whenever possible to address behavioral crisis and potential behavioral crisis.

Administer medications and treatments as prescribed.

Maintain a clean safe working environment.

Perform related work as required.

Transport clients.

KNOWLEDGE, SKILLS AND ABILITIES REQUIRED

Knowledge of:

The field of developmental disabilities.

Applied behavior analysis and positive behavioral support procedures.

Administration of medications.

Skill in:

Human relations sufficient to establish rapport with clients, their families and service providers.

Therapeutic intervention including physical intervention and non-physical intervention techniques.

Ability to:

Communicate verbally and in writing.

Work with minimal immediate supervision and exercise good judgment.

Function in a non-judgmental and non-confrontive fashion as called for in individual treatment plans.

Est.: 6/97
Rev.:

T.C.:
Former Title(s):