

## Sample question paper of MANAGEMENT INFORMATION SYSTEM

Q1. Management information systems (MIS)

- A. create and share documents that support day-today office activities
- B. Process business transactions (e.g., timecards, payments, orders, etc.)
- C. capture and reproduce the knowledge of an expert problem solver
- D. use the transaction data to produce information needed by managers to run the business

Q2. When a bank offers web self-service for customers to answer their questions, the primary outcome is:

- A. adds value.
- B. manages risks.
- C. reduces costs.
- D. creates a new opportunity.

Q3. Which of the following should be represented on an information flow diagram?

- A. Entity
- B. Source
- C. Process
- D. Attribute

Q4. A web blueprint depicts:

- A. the layout of an individual web page
- B. the layout of the home page
- C. the layout of an index page
- D. the layout of a website

Q5. UML depicts information systems as a collection of:

- A. Entities
- B. Processes
- C. Data
- D. Objects