

PayPal Rewards Program Agreement

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The PayPal Rewards Program (the “**Rewards Program**”) is offered by PayPal, Inc. (“**PayPal**”) via the PayPal mobile app, PayPal.com, and the PayPal Honey mobile browser extension (collectively, the “**PayPal Service**”), and via the PayPal Honey mobile app, website (www.joinhoney.com), browser extension, and other surfaces operated by PayPal, Inc. under the PayPal Honey brand (“**Honey**”) (collectively, the “**Honey Service**”). This program agreement (“**Agreement**”) is a contract between you and PayPal and governs your access to and use of the Rewards Program. This Agreement is in addition to and supplements the other terms and conditions that govern your use of the PayPal Service and/or the Honey Service, as applicable.

PLEASE NOTE:

- To receive cash back, you must redeem Points and have a PayPal account in good standing.
- Points can expire. To learn how to maintain your points, please refer to Section 5 (Expiration & Loss of Points; Program Termination) below.
- For Points earned through the Honey Service, your Honey account must be linked to your PayPal account to redeem for cash back.
- In addition to cash back, other Point redemption options are available, including the option to redeem Points towards eligible purchases when you use your PayPal account to check out online.
- You are not required to redeem Points for cash back. See Section 4 (Redeeming Points) for more information on Points redemption.
- Points are not money and have no value prior to redemption. Points can only be earned on eligible transactions.

1. Acceptance and Eligibility

- a. To participate in the Rewards Program via the PayPal Service, you must have a valid PayPal account in good standing. To participate in the Rewards Program via the Honey Service, you must have a valid Honey account in good standing.

- b. You must be an individual, be a resident of the United States or one of its territories, and be at least 18 years old, or the age of majority in your state or jurisdiction of residence (if over 18), to participate in the Rewards Program.
- c. The Rewards Program is not available in all countries or locations. You may not participate in the Rewards Program using multiple PayPal or Honey accounts to avoid or circumvent any prohibition of this Agreement or earn more Points than would otherwise be permitted under this Agreement. If we identify fraudulent activity in connection with your participation in the Rewards Program, or any other violation of this Agreement, PayPal reserves the right to suspend or terminate your ability to participate.

2. Description of the Rewards Program

- a. The Rewards Program allows participants to earn Points on eligible transactions as described in more detail below. PayPal offers a variety of ways to participate in the Rewards Program across both the PayPal Service and Honey Service. Not all aspects of the Rewards Program will be available through all channels and not all offers will be the same across all channels.
- b. PayPal does not charge fees to you for participation in the Rewards Program. You acknowledge that (i) the Rewards Program is a promotional program as to which no consideration has been paid to you, (ii) unless and until redeemed in accordance with this Agreement, no right, title, or interest in the Points has been conveyed, and (iii) Points have no cash value, unless and until redeemed in accordance with this Agreement.

3. Earning Points

- a. We may make our rewards points (“PayPal Rewards Points” or “Points”) available to you when you complete certain actions through the PayPal Service or the Honey Service. The most common way for you to earn Points is by making an eligible purchase from one of the participating third-party merchants.
- b. Points are not available for all merchants or items. When Points are available for eligible purchases made from a particular merchant, we may indicate so on the PayPal Service and the Honey Service. If a merchant is participating in the Rewards Program, you can earn Points based on the eligible items that you purchase from that merchant.
- c. To earn Points, you must follow the links to the applicable merchant within the PayPal Service or Honey Service, complete the eligible purchase, meet all other eligibility requirements, and comply with all related terms. To redeem a Rewards Program offer presented in a PayPal channel, you may first be required to add or save the offer to your account by clicking a button labeled “+,” “Save Offer,” “Add Offer,” “Activate Offer,” “Activate Rewards,” “Shop Now,” or other similar buttons made available where the offer is displayed. Eligible transactions must be completed to be recognized by

PayPal.

- d. Reward Program offers are subject to this Agreement and may be subject to additional terms, as specified at the time of the offer, including terms requiring you to pay with your PayPal account and/or PayPal Debit Card to earn Points. The number of Points that can be earned in any scenario will be displayed to you when you are presented with an offer.
- e. We may display to you the amount or range of Points you may earn in connection with an offer in the following ways: (1) a fixed percentage reward rate (for example: 3% in Points based on the subtotal of eligible items), (2) a percentage reward rate range (for example: 1-4% in Points based on the subtotal of eligible items), (3) a fixed number of Points (for example: 500 Points), or (4) a range of Points (for example: 300-500 Points). We may also display to you the cash back percentage or dollar amount, which represents the percentage of cash back or dollar amount you could receive in connection with completing an eligible transaction, if you elect to redeem the Points for cash back to your PayPal account. For an eligible transaction, the number of Points to be provided may be calculated based on the subtotal of eligible items purchased from a participating merchant, excluding tax or any additional fees such as shipping, or (where indicated) it may be provided as a flat sum regardless of the value of your purchase.
- f. You are not required to redeem the Points earned for cash back, and you may elect to redeem such Points for any other redemption options offered as part of the Rewards Program.
- g. In addition to earning Points on eligible purchases or items, you may also receive offers to earn Points by conducting other specified activities (e.g., completing a certain number of PayPal checkout transactions or using certain PayPal products), subject to the terms of any such offer.
- h. Certain items, product categories, and purchases are ineligible for Points. Exclusions vary by merchant. We may not be able to determine if the item(s) you have purchased are eligible for Points or the number of Points that you will earn for that purchase until after you make your purchase.
- i. Certain ad blockers may prevent you from earning PayPal Rewards Points. If we are unable to track your eligible transaction or other qualifying activity, or if the relevant third-party merchant does not fulfill its obligation, then you may not receive the Points associated with that transaction or activity.
- j. Points will typically appear as pending in your Rewards Activity within 1 to 14 days of completing your qualifying purchase or incentivized activity, although this may vary based on the transaction and merchant. Points may remain pending for up to 90 days while we verify that you have met the requirements to receive the Points. In some cases, Points may remain pending for longer periods (for example, with travel-related purchases, Points will not be confirmed or available for

redemption until after travel has been completed). Points that are pending cannot be redeemed. You will be able to see in your Rewards dashboard when Points are no longer pending and become available to redeem.

- k. You will not earn Points if you fail to complete all steps required for an offer or incentivized activity. You will not earn Points for any items that you return or for which you receive a full refund. If all or part of your purchase is ineligible for Points, or if you return all or part of your purchase or receive a refund on it, the number of Points you receive on your purchase, regardless of "pending" status, will be reduced accordingly based on the new subtotal of eligible items. For purposes of clarity and without limiting the foregoing, PayPal may remove Points previously made available to you and/or cancel any awards for which those Points were redeemed if you return all or part of your underlying purchase or receive a refund on it (either through the merchant or via chargeback), or if the Points were issued as a result of fraudulent activity, or activity otherwise in violation of this Agreement. If you make a purchase that does not include eligible items (or does not otherwise qualify for any incentive), you will not earn any Points on that transaction.
- l. Points cannot be purchased, are not your property, are not money, can expire as described in this Agreement, and have no value prior to redemption. Upon redemption, additional terms may apply. Points are not transferrable (except where PayPal expressly makes transfer or account linking functionality available within the Rewards Program, subject to any additional terms or limitations set out by PayPal). Without limiting the foregoing, Points are not descendible and may not be transferred by operation of law (including via inheritance, bankruptcy, or in the event of divorce).
- m. For support in connection with the Rewards Program, please contact us at paypalrewardssupport@paypal.com. If you contact us regarding any issues receiving or redeeming Points, you may be required to provide us with related documentation (e.g., a receipt showing an eligible transaction).

4. Redeeming Points

Provided your PayPal account is in good standing, you can redeem Points as described below. Available redemption methods (and, where applicable, the number of Points required for each redemption method) will be as set forth on the PayPal Service or Honey Service, as applicable. There may be a minimum redemption threshold that will be disclosed to you at the time of redemption. Redemption types and values may vary, may be subject to availability or limitations, and may be subject to additional redemption-specific terms. PayPal reserves the right to change the number of Points required, Point redemption-rate, or availability of any redemption option. All redemptions are final. Unless otherwise expressly indicated below, the current Point redemption rate is one cent per Point redeemed (e.g., 100 Points can be redeemed for \$1 cash back).

Benefits you receive through the redemption of Points may qualify as reportable by PayPal and

taxable income to you under applicable law. You may be asked to provide certain identifying information (for example, your Social Security Number or Taxpayer Identification Number) for tax purposes. You are solely responsible for any tax liability incurred in connection with your participation in the Rewards Program.

a. Redemption for Cash Back

- i. Points may be redeemed for cash back. This redemption option requires you to have a valid personal PayPal account that is active and in good standing and has your bank account or debit card linked to it.
- ii. After you have elected to redeem Points for cash back, it can take up to 24 hours for the funds to be sent to your PayPal account. After that, to cash out your funds, you can transfer them to the linked debit card or bank account. Or, if you have a PayPal Balance account, you can hold it as balance for future use. This redemption option is subject to additional terms, as specified in the [PayPal Balance Terms and Conditions](#).
- iii. If you redeem your Points for cash back and your PayPal account has a negative balance, the cash received into your account from the Points redemption will be used to offset the negative balance.

b. Redemption for Cash Back into PayPal Savings

- i. If you have a valid PayPal Balance account and PayPal Savings account, and both are active and in good standing, you can choose to redeem Points by converting them to cash back (subject to the terms outlined in the Redemption for Cash Back section above) to be deposited into your PayPal Savings account.
- ii. When you redeem Points for cash back into your PayPal Savings account, all transfers go through your PayPal Balance account first. If your balance is below \$0, we'll use your transfer to cover that amount first and the rest will go into your PayPal Savings account. If it's after 5 PM ET, you'll start earning interest on your transfer the next day.
- iii. Redemption of Points for cash back into your PayPal Savings account is only available to customers that have an existing PayPal Savings account. If you would like to use this redemption option, you must first apply for and be approved for a PayPal Savings account.
- iv. Any cash deposits you make that are redemptions of Points for cash back into your PayPal Savings account are subject to the terms of your [Synchrony Bank Deposit Account Agreement](#).
- v. PayPal is a financial technology company, not a bank. PayPal Savings is provided by Synchrony

Bank, Member FDIC. Money in PayPal Savings is held at Synchrony Bank.

c. Redemption at Checkout

- i. You may be offered the option to redeem Points during the checkout process when paying for a purchase using your PayPal account. Where available, you may redeem Points towards the total price of an eligible purchase. Unless otherwise specified by PayPal during the checkout process, Points can be redeemed in any denomination of whole points. Upon redemption, the points will be converted to cash to fund the purchase. Redemption of Points at checkout can only be used for eligible purchases from U.S. merchants in U.S. Dollars up to the total purchase price.
- ii. When redeeming Points to fund the entire purchase price, you will be required to provide a back-up funding source to complete the transaction. Your back-up funding source may be charged if there is a payment dispute, if your final charge with the merchant exceeds the value of Points redeemed (e.g., due to a variable cost, such as shipping fees or gratuity), or in certain other circumstances.
- iii. Redemption at checkout is not available at all merchants where PayPal is available or on all transactions paid for using PayPal.
- iv. Not all payment sources may be combined with at-checkout redemption of Points to fund an eligible purchase. At the time of checkout, PayPal will display the available funding sources that are eligible for the given transaction.
- v. If you receive a full refund for (or there is a reversal on) a transaction in which you redeemed Points at checkout, your Points balance will be credited in an amount equal to the Points you originally redeemed on such purchase. If you receive a partial refund for any transaction you paid for using both at checkout redemption of Points and another payment method, the other method of payment will be credited first in applying the refunded amount to you, up to the total amount of the original transaction paid for using that payment method, after which any remainder will be credited to your Points balance.

d. Redemption for Gift Cards

On the Honey Service, points can be redeemed for third-party merchant gift cards. The selection of merchant gift cards may vary based on availability. There may be a minimum Point redemption threshold for gift cards that will be disclosed to you at the time of redemption. Use of a third-party merchant gift card at a selected merchant will be subject to such merchant's and/or the gift card issuer's own terms of service.

e. Redemption for Donation to PayPal Giving Fund

- i. You can redeem Points for a donation to PayPal Giving Fund, a registered 501(c)(3) charity. After you have elected to redeem Points for a donation to PayPal Giving Fund, it can take up to 24 hours for the Points to be deducted from your Points balance. The current redemption value for this redemption option is one cent for each 0.8 Point (e.g., 80 Points can be redeemed for a \$1 donation to PayPal Giving Fund). This redemption option, and the resulting donation, is subject to PayPal Giving Fund's [privacy statement](#) and [donor terms of service](#).
- ii. A donation made with redeemed Points is not tax-deductible. You are responsible for compliance with all applicable tax requirements. While PayPal Giving Fund will make every effort to grant donated funds to your recommended charity, PayPal Giving Fund retains exclusive legal control over all donations. If a charity fails to meet the terms of PayPal Giving Fund's [Nonprofit Certification Policy](#) and/or fails to meet PayPal Giving Fund's due diligence standards for receipt of a donation, PayPal Giving Fund reserves the right to reassign funds to another charitable organization. PayPal Giving Fund may also reassign donations in the event it is unable to distribute funds successfully (e.g., the charity fails to cash the check(s) sent by PayPal Giving Fund).

5. Expiration & Loss of Points; Program Termination

- a. Points are subject to expiration but can be maintained as described below. To maintain Points earned with your PayPal or Honey account and prevent them from expiring, your PayPal and/or Honey account (as applicable) must remain open and in good standing (i.e., not in violation of applicable terms or subject to any limitation or suspension) and be active. If you fail to maintain Points earned as described below, they will expire.
- b. Your PayPal account will be considered active, and you can prevent the expiration of Points earned with your PayPal account, by:
 - i. Earning at least 10 Points using your PayPal account within each consecutive 365-day period (for example, from April 10th of this year to April 10th of next year); or
 - ii. Completing at least 3 eligible PayPal account transactions within the consecutive 365-day period. The following are considered eligible PayPal account transactions:
 - A. Completing a PayPal Checkout transaction using your PayPal account;
 - B. Sending or receiving money using the Send Money feature;
 - C. Adding funds to your PayPal Balance account or transferring funds from your PayPal Balance account to a linked bank account or debit card;

D. Adding funds to a PayPal Savings account; or

E. Making a purchase using your PayPal Debit Card.

If you fund your PayPal Checkout transaction or Send Money transaction with your PayPal Balance, it will be counted as a single eligible PayPal account transaction.

- c. Your Honey account will be considered active, and you can prevent the expiration of Points earned with your Honey account, by earning at least 10 Points using your Honey account within each consecutive 365-day period. If you fail to do so, Points earned with your Honey account will expire.
- d. You have the option to link your Honey account and your PayPal account. If you link your accounts, and if you have met the requirements for maintaining Points earned with one of your linked accounts for a given period, any Points earned with your other linked account will be maintained for the relevant period as well, even if you have not separately met the requirements for maintaining Points in that account. Both linked accounts, however, must remain open and in good standing to prevent expiration of Points. See Section 7 (Account Linking) below for more information on linking your accounts.
- e. If your PayPal account is closed or no longer in good standing, PayPal has the right (to the maximum extent permitted by applicable law) to reset your Points earned with that account to zero (0), in which case you will no longer have any Points to redeem. If your PayPal account is closed, any unredeemed Points earned via the PayPal Service will no longer be redeemable. If your Honey account remains open, any unredeemed points earned via the Honey Service will continue to be eligible for redemption through the Honey Service. If your Honey account and your PayPal account are linked, and you close your Honey account (but not your PayPal account), all Points earned on the Honey Service and the PayPal Service will continue to be eligible for redemption through the PayPal Service.
- f. PayPal reserves the right to suspend or terminate your participation in the PayPal Rewards Program or your PayPal account entirely if PayPal suspects that you have abused any PayPal Rewards Program benefits or privileges, or have violated (or acted inconsistently with) this Agreement or applicable law. Abuse or violations that may result in suspension or termination include (but are not limited to): (i) using automated or fraudulent means (including artificially manufacturing transactions/spend) to earn Points or otherwise participate in this program; (ii) failure to abide by the requirements of the Agreement; (iii) the attempted or actual purchase, sale, or transfer of any Points; and (iv) making a misrepresentation to PayPal in connection with your participation in the Rewards Program. You understand and agree that termination of your participation in the Rewards Program (and/or your PayPal account) will result in the immediate forfeiture of all Points and unused Rewards Program awards associated with that account.

g. PayPal reserves the right to modify or terminate the Reward Program. In the event PayPal elects to terminate the Rewards Program, we will provide a notice of termination on the PayPal Service and/or the Honey Service, or by email to the email address then associated with your account at least 21 days (or such longer period as may be required by law) prior to termination during which time you may continue to redeem accumulated Points. The transfer of participants to a successor loyalty program, where such participants do not forfeit all unexpired, unredeemed Points in their account as a result, will not be considered a termination of the Rewards Program for purposes of this provision. In addition, this provision will not apply if PayPal elects, in its sole discretion, upon termination of the Rewards Program, to automatically credit to each program participant's PayPal account a pro rata credit amount equal to the cash back redemption value of the participant's unredeemed Points.

6. Rewards Offers from Third Party Merchants

As part of the PayPal Rewards Program, Rewards offers on third-party merchant goods or services may be displayed in various PayPal and/or Honey channels (including, without limitation, PayPal or Honey mobile apps, websites, browser extensions, or communications). Any pricing shown is determined by the merchant and is subject to change at any time. The price you ultimately pay may differ from the price shown in a PayPal or Honey channel due to changes in merchant pricing and/or the addition of other costs (for example, taxes and shipping fees). Items displayed in PayPal or Honey channels may no longer be available at the time you attempt to make a purchase. You agree that PayPal is in no way responsible or liable to you to the extent pricing displayed in PayPal or Honey channels differs from the actual price displayed on a merchant site, or to the extent displayed items are no longer available for purchase.

7. Account Linking

You can link your PayPal account and your Honey account to earn Points across both the PayPal Service and the Honey Service. To link accounts, you will need to visit a Honey Service site and choose the log-in with PayPal option. Please note your Honey and PayPal accounts must have a matching, verified email address in order to be linked. Once linked, Points from both accounts will be combined into one cumulative point balance, although redemption options may differ depending on whether you choose to redeem your Points via the PayPal Service or the Honey Service. See Section 4 (Redeeming Points) above for more information on redemption options. If you create your Honey account using your PayPal account login, your Points balances will be combined automatically. Once linked, the accounts cannot be unlinked.

8. Amendments to this Agreement

PayPal may amend this Agreement. Any changes to the Agreement will be posted on PayPal's website, and the posted Agreement will indicate the date the Agreement was last revised. The revised

Agreement will take effect when posted or as otherwise expressly indicated. If you do not agree to the changes, you must stop participating in the Rewards Program or using any benefits of the Rewards Program. By continuing to use the Rewards Program after any changes to this Agreement take effect or taking such other action as specified by PayPal, you agree to be bound by those changes.

9. Assignment

PayPal may assign, without recourse, any or all of its rights or obligations under this Agreement, including all or a portion of this Agreement and/or all or a portion of any liabilities related to Points. If PayPal assigns any or all of the liabilities related to Points, the assignee shall be the sole obligor with respect to such Points, and PayPal shall have no further liability with respect to such Points.