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innovation |

Chrome Browser Tips and Tricks for P&G Suppliers and Contract Manufacturers

Revision Level: **NEW**



Warning: Not all apps used at P&G are compatible with Chrome. You may need to use Internet Explorer for other apps.

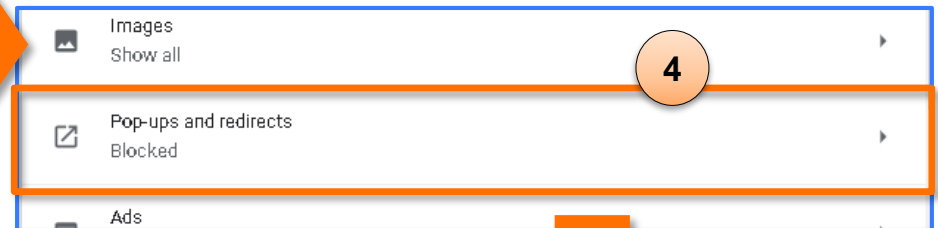
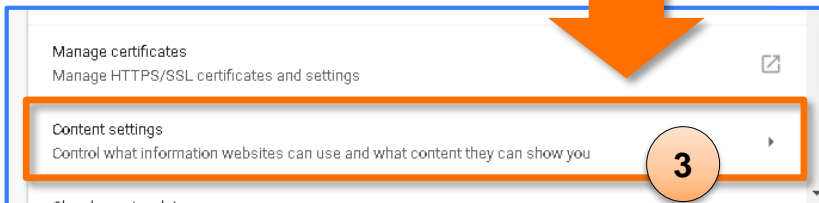
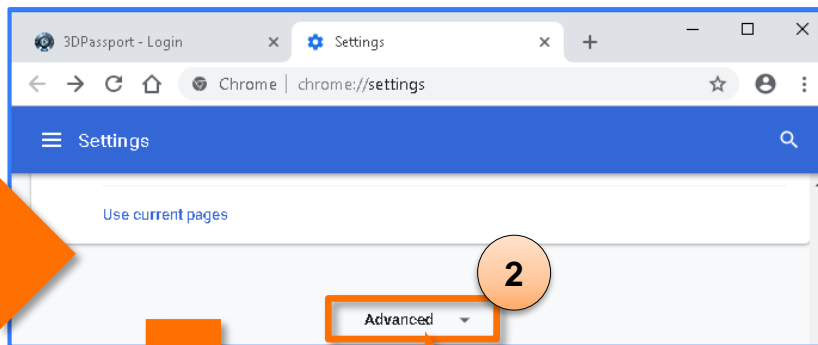
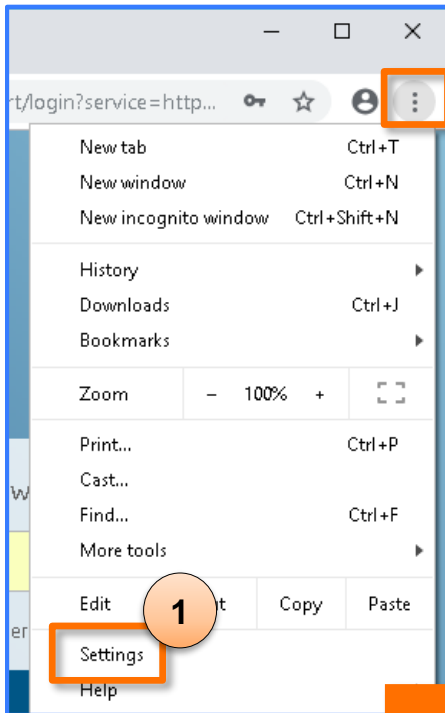


Disable Pop-up Blocker

How do I disable pop-ups from being blocked in Chrome?

In Chrome, you are able to change the settings so that pop-ups are not blocked. Use the following steps to disable this setting.

1. In the Chrome browser, click the **Customize and Control Google Chrome ellipsis** > select **Settings**.
2. A new tab will open; scroll down to the bottom and click **Advanced**.
3. Under **Privacy and security**, select **Content Settings**.
4. Scroll down and select **Pop-ups and redirects**.
5. Click the **toggle switch** to turn off the **Blocked** setting. The toggle will turn blue and Blocked will be replaced with **Allowed**.

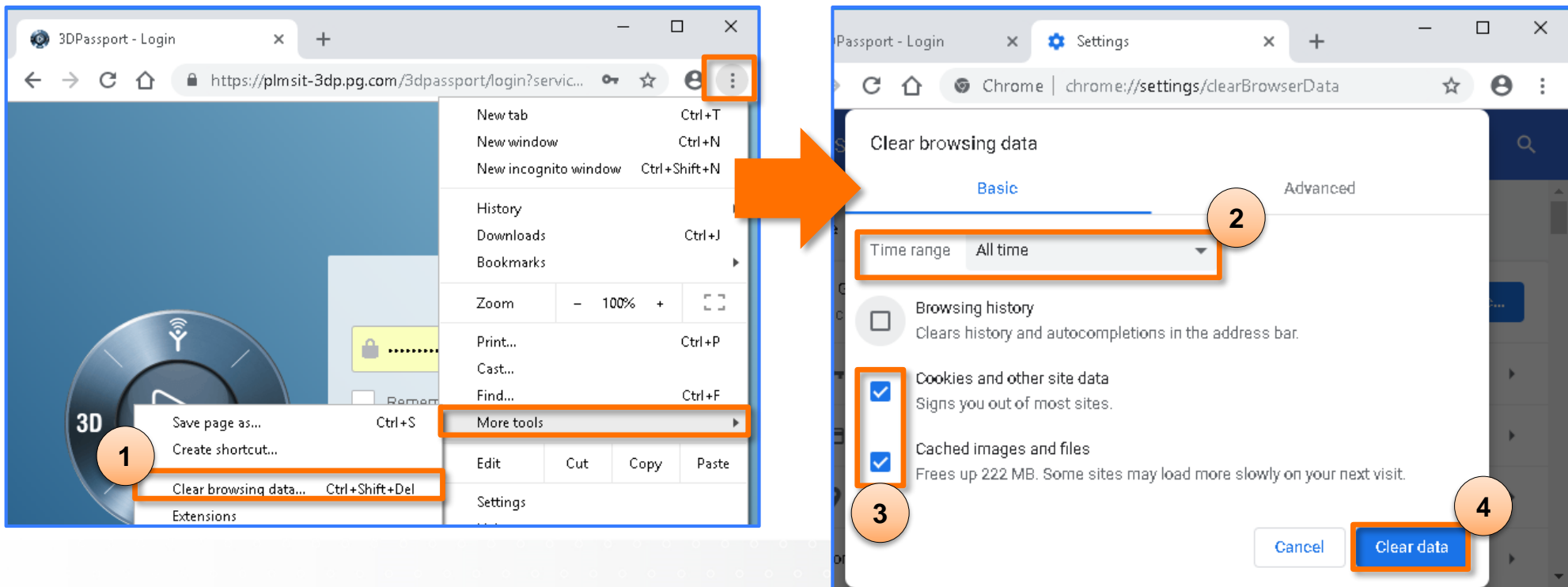


Clearing Cache

How do I clear the cache in Chrome?

In Chrome, you are able to clear the cache, including cookies, cached images and files, and other site data. This is helpful to clear up errors in the 3DEXPERIENCE Platform. Use the following steps to clear the cache in the Chrome browser.

1. In the Chrome browser, click the **Customize and Control Google Chrome ellipsis** > **More tools** > **Clear browsing data....** (You can also press **Ctrl + Shift + Del** on your keyboard.)
2. Click the **Time range** drop-down arrow to choose a period of time to clear from your cache.
3. Select the **checkboxes** next to **Cookies and other site data** and **Cached images and files**.
4. Click the **Clear data** button.

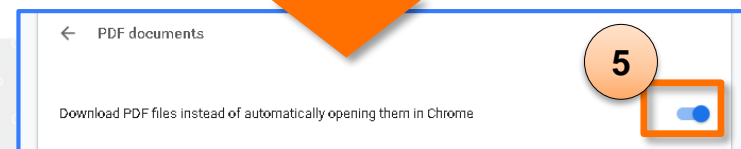
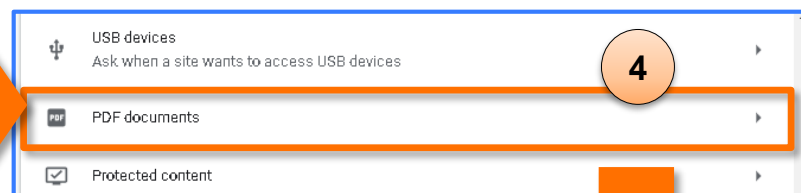
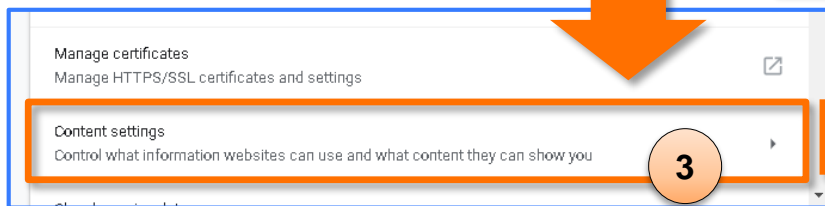
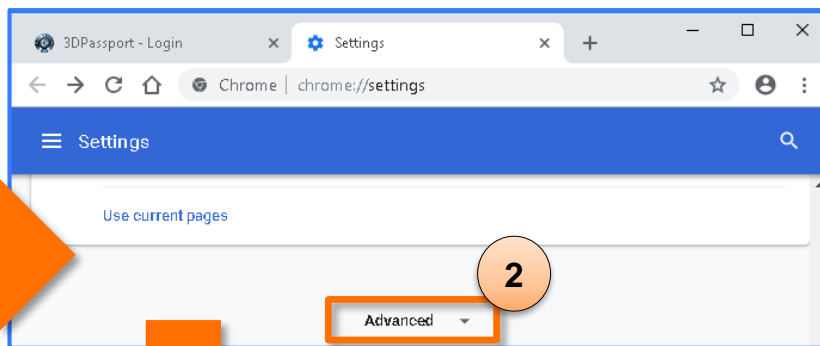
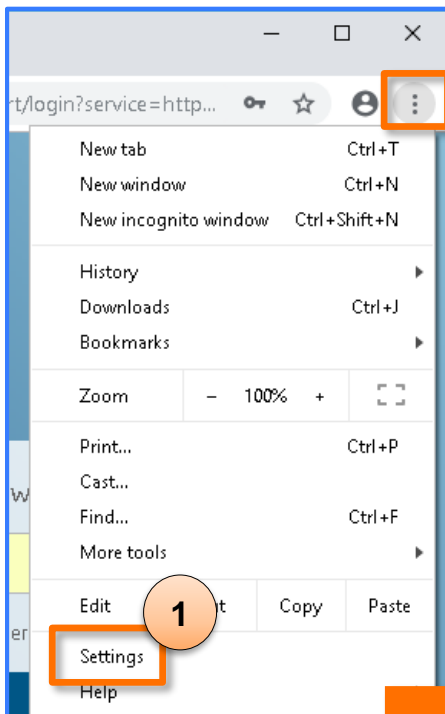


Auto-Open PDFs

How do I enable PDFs to auto-open in Chrome?

In Chrome you are able to change the settings so that PDFs automatically open. Use the following steps to change this setting.

1. In the Chrome browser, click the **Customize and Control Google Chrome ellipsis** > select **Settings**.
2. A new tab will open; scroll down to the bottom of the **Settings** tab and click **Advanced**.
3. Under **Privacy and security**, select **Content Settings**.
4. Scroll down and select **PDF documents**.
5. Click the **toggle switch** to turn off the **Download PDF files instead of automatically opening them in Chrome** setting; it will turn gray when it's off.



Session expiration

What happens when my session expires?

In Chrome, when your session expires the main window will return to the 3DEXPERIENCE Platform login page and you will need to login again to continue working in the environment. If you have any secondary (e.g., pop-up) windows open, they will automatically close when the session expires.