



Website:

[www.pgcb.state.pa.us](http://www.pgcb.state.pa.us)

E-mail:

[problemgambling@state.pa.us](mailto:problemgambling@state.pa.us)

GAMBLING PROBLEM?

CALL 1-800-GAMBLER



PENNSYLVANIA GAMING  
CONTROL BOARD

P. O. BOX 69069

HARRISBURG, PA 17106-2988

717-346-8300



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BUREAU OF  
CASINO  
COMPLIANCE

VOLUNTARY  
CREDIT  
SUSPENSION  
PROGRAM

***WHAT IS THE VOLUNTARY CREDIT  
SUSPENSION PROGRAM?***

The Voluntary Credit Suspension Program is a process that allows a person to have credit privileges suspended by all licensed facilities in the Commonwealth of Pennsylvania.

***HOW DO I GET PLACED ON THE  
VOLUNTARY CREDIT SUSPENSION  
LIST?***

A person may have his or her name place on the Voluntary Credit Suspension List by submitting, in person, a completed request for Voluntary Credit Suspension to the Pennsylvania Gaming Control Board. This submission may be made by scheduling an appointment at the PGCB Harrisburg Office, or at one of the other PGCB Offices, or at a licensed facility. To make an appointment please call the Bureau of Casino Compliance at 717-346-8300.

***THE REQUEST FOR VOLUNTARY  
CREDIT SUSPENSION AND  
REINSTATEMENT REQUIRES THE  
FOLLOWING IDENTIFYING  
INFORMATION:***

1. Name, including any aliases or nicknames.
2. Date of birth.
3. Current address.
4. Telephone number
5. Social Security Number when voluntarily provided in accordance with Section 7 of The Privacy Act of 1974 (5 U.S.C. 552a)
6. Valid government-issued photo identification such as a driver's license or passport.

***CAN I PLACE A FAMILY  
MEMBER WITH A GAMBLING  
PROBLEM ON THE  
VOLUNTARY CREDIT  
SUSPENSION LIST?***

NO. A person cannot place another person on the Voluntary Credit Suspension List. Placement on the Voluntary Credit Suspension List must be done by the person seeking Voluntary Credit Suspension.

***MAY I MAIL THE VOLUNTARY  
CREDIT SUSPENSION  
APPLICATION TO THE PGCB  
OFFICE?***

NO. The person submitting the request must do so in person and will be required to present valid government-issued photo identification.

***HOW LONG WILL I BE ON THE  
VOLUNTARY CREDIT  
SUSPENSION LIST?***

The person will remain on the Voluntary Credit Suspension List until they submit a request for removal from the Voluntary Credit Suspension List.

***CAN MY NAME BE REMOVED  
FROM THE VOLUNTARY  
CREDIT SUSPENSION LIST?***

YES. Voluntary Credit Suspensions remain in effect until the person request removal from the Voluntary Credit Suspension List.

***HOW DO I REQUEST REMOVAL  
FROM THE VOLUNTARY  
CREDIT SUSPENSION LIST?***

A person may request removal from the Voluntary Credit Suspension List by submitting, in person, a request for removal from the Voluntary Credit Suspension List to the Pennsylvania Gaming Control Board. This submission can be made by scheduling an appointment at the PGCB Harrisburg Office, or at one of the other PGCB Offices, or at a licensed facility.

***WHAT WILL HAPPEN AFTER I  
SIGN UP FOR VOLUNTARY  
CREDIT SUSPENSION?***

Licensed facilities in the Commonwealth of Pennsylvania must suspend the credit privileges of any individual placed on the Voluntary Credit Suspension List.

***WHAT WILL HAPPEN AFTER I  
SUBMIT A REQUEST FOR  
REINSTATEMENT OF CREDIT?***

Licensed facilities in the Commonwealth of Pennsylvania may reinstate the individual's credit privileges.

***QUESTIONS?***

***CALL THE PENNSYLVANIA  
GAMING CONTROL BOARD  
BUREAU OF CASINO  
COMPLIANCE AT:***

***717-346-8300***