

NEW CAL-ACCESS INFORMATION SESSION

DECEMBER 9, 2020

1:00 PM - 3:00 PM



AGENDA

- Welcome and Introductions
- CARS Project Overview
- Phased Go-Live Approach
- CAL-ACCESS Development and Testing Update
- API (Interface) Development and Testing Update
- Preparing SOS for Training and Go-Live
- Q&A
- Demo Session (Optional)





Secretary of State participants...

Executive Office,
Political Reform Division,
Information Technology Division,
Archives, Elections, and other CARS project stakeholders





CAL-ACCESS REPLACEMENT SYSTEM (CARS) PROJECT OVERVIEW





CARS PROJECT OVERVIEW

- The CARS project is important It replaces a core system that is key to our filing officer duties and administering the Political Reform Act
- The current system has met our needs for many years but is now unreliable, costly to maintain, and does not utilize modern technology
- The CARS project is complex, highly visible to the public, and touches most Political Reform Division business processes
- We have accomplished a great deal in 2020; have targeted February 28, 2021, as the initial launch; and plan to release additional functionality throughout early 2021

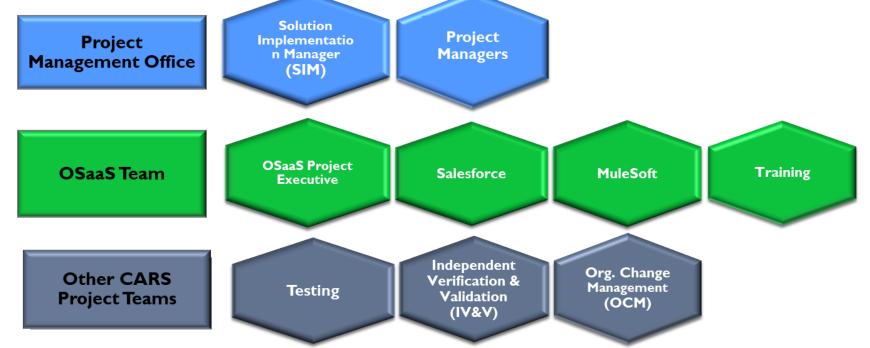
CARS PROJECT OVERVIEW AND INTRODUCTIONS PROJECT LEADERSHIP





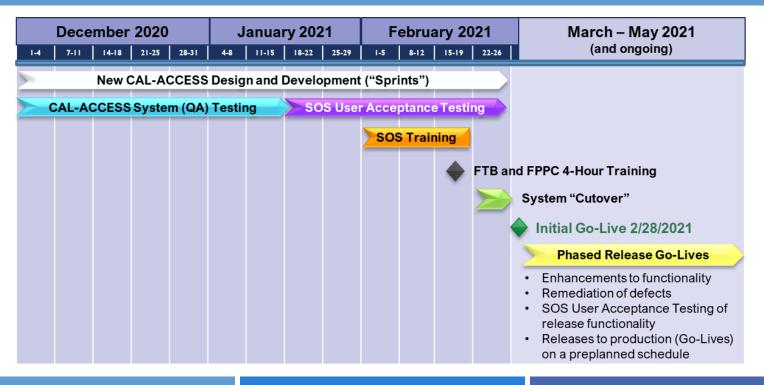
CARS PROJECT OVERVIEW AND INTRODUCTIONS PROJECT TEAM CONSULTANTS





CARS PROJECT OVERVIEW PROJECT TIMELINE





CARS PROJECT OVERVIEW KEY ACTIVITIES LEADING TO GO-LIVE



Countdown

"UAT"

- ☑ UAT Completed
- **✓** Final preparations for Go-Live support made

/eek before Go-Live

"Cutover"

- ✓ Data migrated to the new system
- ✓ Old system decommissioned

"Go-Live"

- ✓ Go-Live support -ebruary plan in effect
 - ✓ System accepted by SOS
 - ✓ New CAL-ACCESS "certified" as the system of record

NEW CAL-ACCESS PHASED GO-LIVE APPROACH



- February 28, 2021: Initial Go-Live
- March through May 2021: Go-Lives of additional "releases"
 - Additional releases of functionality are planned for the end of March, April and May 202 I
 - ➤ Releases will provide primarily "back office" functionality such as sending correspondence
 - > The goals if for releases to be "seamless" to external users





CAL-ACCESS DEVELOPMENT AND TESTING UPDATE



CAL-ACCESS DEVELOPMENT AND TESTING COMPLETED ACTIVITIES



- Completed initial development of the following
 - Public Data Portal
 - ➤ Candidate Registration
 - > Campaign Registration
 - ➤ Lobbying Registration
- Completed first round of SOS testing in October
- Engaged stakeholders through meetings, updated the project website, and produced an October CARS Newsletter

NEW CAL-ACCESS DEVELOPMENT AND TESTING CONTINUING ACTIVITIES



- Continuing development of the following
 - Financial Transaction Business Rules
 - User Accounts and Notifications
 - Correspondence
 - ➤ Disclosure Functionality (Committees, Candidates, Major Donors, Lobbying, etc.)
- SOS testing new development during December 2020
- Continuing to meet with external stakeholders to provide information and demos



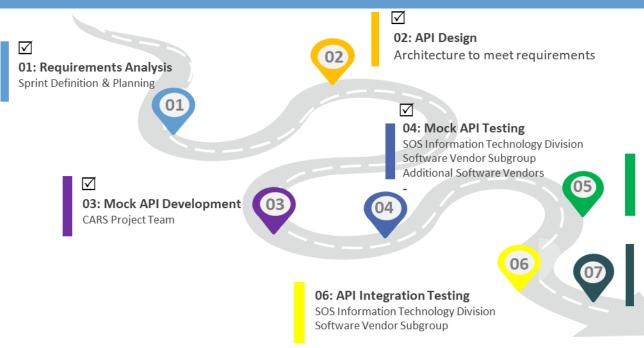


APPLICATION PROGRAMMING INTERFACE (API) DEVELOPMENT AND TESTING UPDATE





API DEVELOPMENT AND TESTING ROADMAP



05: API ImplementationSOS Information Technology Division
Software Vendor Subgroup

07: API End-to-End TestingSoftware Vendor Subgroup
Additional Software Vendors
UAT: SOS Information Technology Division



PROGRESS SUMMARY API DEVELOPMENT AND TESTING



Completed Activities

- > Completed API "road mapping" and API design
- > Established API testing process and tools
- Developed Mock API
- Developed API

Continuing and Upcoming Activities

- > API refinement
- > API Integration Testing with Software Vendors
- Finalize API specifications and publish on the CARS Project website on February 28 (for vendor certification starting in February 2021)





PREPARING SOS FOR TRAINING AND GO-LIVE



NEW CAL-ACCESS IMPLEMENTATION ROADMAP



1: JUNE 2020
Requirements analysis and development planning

2

2: JULY 2020 (through "Cutover")

System Design/Development

(As of 12/9, we have completed seven of the nine planned "sprints")

3: OCTOBER 2020 SOS Testing



5: MID-JAN THRU MID-FEB 2021
SOS User Acceptance Testing
Pre Go-Live demos/engagement with
stakeholders

4: DECEMBER 2020
SOS New CAL-ACCESS Information Session
Business Process Walkthrough Sessions
Change Readiness Assessment
SOS Testing



6: FEBRUARY 2021 SOS User Training & FTB/FPPC Training IT "Knowledge Transfer" from OSaaS



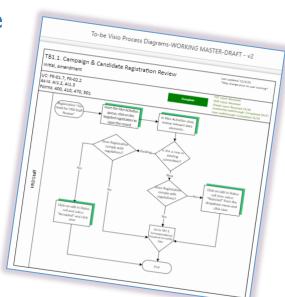
7: FEBRUARY 22-27, 2021 "Cutover" (CAL-ACCESS not available / data conversion)

Future "Release" Go-Lives (end of March / end of April)



BUSINESS PROCESS WALKTHROUGH SESSIONS

- Approximately 27 business process diagrams are being prepared by the OCM Team
 - PRD's Training and Outreach Team (TOT) and business area "Subject Matter Experts" review diagrams to ensure system functionality and business needs are aligned
- November/December 2020: TOT members are conducting business process walkthrough sessions
 - Diagram walkthroughs help CAL-ACCESS users picture how they will perform work using the new system
- Diagrams will be used as part of CAL-ACCESS training to provide context for the lessons





CAL-ACCESS TRAINING — FEBRUARY 2021

- Business users will receive OSaaS instructorled webinar training (TOT will be present)
- Training will utilize "Learning by Doing"
 - > Listening and watching how it's done
 - Engaging in guided exercises
 - ➤ Instructing someone else how to do it (i.e. new staff)
- ITD staff will receive technical "knowledge transfer" from OSaaS
- Training materials will be provided by OSaaS for use after training





CHANGE READINESS ASSESSMENT / SURVEY

- **Purpose:** To ensure users have adequate knowledge in preparation for training and Go-Live
- Participants: PRD and ITD primary users/supporters and their managers (will receive an email invitation with a link to the survey)
- Timing: Late December 2020
- Will take approximately 20 minutes to complete
- CARS OCM consultants will use their Survey Monkey account (to ensure confidentiality, only summary statistics for groups of ten or more will be provided to SOS)



MEETING Q & A







DEMO SESSION



DEMOS



- Public Registration / Disclosure Portal
- Look and navigation of the SOS internal user portal

WHERE TO FIND PROJECT INFORMATION



Visit the CAL-ACCESS project website

https://www.sos.ca.gov/campaign-lobbying/cal-access-replacement-system-project-cars-updates/

- FAQs (updated regularly)
- Presentations from stakeholder meetings
- Next issue of the CARS Project Newsletter to be published at the end of December or early January

cars Email Address: Submit questions and comments to the CARS project team:

PRDCARS@sos.ca.gov



