

# Terms and Conditions

Thank you for booking your activity with us.

Please note that as we are working to a schedule, we may not be able to accommodate late arrivals and will not be in a position to refund these bookings.

Canoe Centre | Rafting.ie reserves the right to refuse any participant(s) admittance to an activity should we deem them not fit to partake. Reasons may include but are not limited to suspicion the participant is under the influence of alcohol or drugs. No explanation from the Company is needed in such a case and no refund will be provided.

**Booking Cancellations**-For any cancellations received up to 5 working days prior to your trip, we can offer a full refund or reschedule to a later date. Cancellations received within 5 working days of your trip are not eligible for refunds or date amendments as rafts have been allocated and staff rostered. For bookings with 4 or more rafts, any cancellations received within 10 business days prior to arrival are subject to 100% cancellation charge. All cancellations or amendments must be received in writing by emailing [info@rafting.ie](mailto:info@rafting.ie)

Please understand that short looped trips and explore trips are subject to rescheduling or cancellation due high water levels, in these circumstances we can offer a full refund or an upgrade to a Classic trip for an additional cost subject to availability.

All technical equipment will be provided (safety equipment etc.), however you should bring:

- An old pair of runners/trainers/sports shoes is mandatory.
- Shorts, T-Shirt & or swimwear to wear underneath a wetsuit if you choose to use one.
- A towel for showers afterwards.

We do welcome customers to bring their own wetsuits & wet shoes. However, flip-flops, sandals and crocs are NOT suitable, we suggest an old pair of runners/trainers! You can find more information including directions on [www.rafting.ie](http://www.rafting.ie)

Thank you.