



JOIN A WEBINAR TO LEARN ABOUT CONFERENCE CALLS FOR PEOPLE WITH A HEARING LOSS

Monthly webinars are available for Deaf, Hard of Hearing and DeafBlind employees, and agencies and advocates working with them who are interested in learning about Relay Conference Captioning (RCC).



WHAT IS RCC?

Relay Conference Captioning (RCC):

Do you wish to participate in a conference call or webinar? With RCC service, you can read live captions via a web browser on your computer, laptop, tablet or mobile device.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Services for the
Deaf and Hard of Hearing



2024 SCHEDULE

2nd Wednesday of each month
at 10 – 11 a.m.

- February 14
- March 13
- April 10
- May 8
- June 12
- July 10
- August 14
- September 11
- October 9
- November 13
- December 11

HOW TO JOIN A WEBINAR

- Sign up at relaync.com/webinar
- You will receive a confirmation email with the details for joining your scheduled webinar.

IT'S FREE!

People who live or work in North Carolina are welcome to join webinars at no charge.

The webinars are accessible in American Sign Language, English interpretation, and live captions.



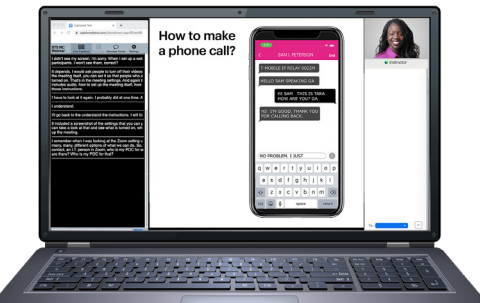
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Join a Webinar on How to Cut the Cord

Are you ready to transition
from landline service to wireless?

If yes, we have a fantastic opportunity for you. You can sign up for one of the monthly webinars available for individuals who are Deaf, Hard of Hearing & DeafBlind as well as agencies and advocates working with them who are interesting in learning about our wireless telecommunication services – **IP Relay** and **RTT-TTY**.



What are IP Relay & RTT-TTY:

IP Relay:

A trained relay operator will voice what you type on your computer or mobile device to the third party caller.

Real-Time Text TTY (RTT-TTY):

You can send or receive character by character messages in text to the third party on the call.



2024 SCHEDULE

Third Wednesday each month

IP Relay

10 – 11 a.m.

- May 15
- July 24
- Sept 18
- Nov 20

RTT-TTY

11 a.m. – Noon

- May 15
- July 24
- Sept 18
- Nov 20

How to Join

- Register at relaync.com/webinar
- You will receive a confirmation email with the details for joining your scheduled webinar.

It's FREE!

These webinars are free and accessible. ASL to English interpretation and live captioning will be provided.

All webinars are provided to people who live and/or work in North Carolina.

Don't miss out on this chance to stay informed and up-to-date at no charge.

Sign up now!



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