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## Data subject erasure request form

The Data Protection Act 2018 grants you the right to request the erasure of certain personal data held by Feeld.

For us to respond to this request, we ask that you submit this request in writing via postal mail to FAO Legal Department Fairview House, Victoria Place, Carlisle, Cumbria, United Kingdom, CA1 1HP, **or** electronically via email at support@feeld.co after authenticating your identity with you're the information listed below.

We expect to respond to your request within one week of receipt of a valid request. You do not have to use this form but using this form should make it easier for you to make sure you have provided us with all relevant information, including proof of identity, and for us to process your request.

For more information on your rights, see Feeld's privacy notice available at: [\[\[URL ADDRESS\]\]](#).

### 1. Requester name (data subject) and contact information

**Please provide the data subject's information in the space provided below. [If you are making this request on the data subject's behalf, you should provide your name and contact information in Section 3.]**

We will only use the information you provide on this form to identify you and the personal data you are requesting us to erase, to respond to your request and to keep a record of your request and our response.

<b>What is the email address (or private relay if using Apple ID) associated with your Feeld account?</b>	
<b>What is the Imaginary name associated with your account?</b>	
<b>When did you setup your Feeld account?</b>	
<b>What is the telephone number associated with your Feeld Account?</b>	
<b>When did you setup your Feeld Account?</b>	
<b>Please provide us with any Majestic Membership purchase history (if any).</b>	
<b>Please provide us with your Uplift purchase history (if any).</b>	
<b>Have you reported anyone? If so, what for and when (approximation is acceptable).</b>	
<b>How many devices do you have logged in on Feeld?</b>	

## 2. Proof of data subject's identity

We require proof of your identity before we can respond to your erasure request. To help us establish your identity, you must provide identification. Please send the following picture to confirm your identity:

- A photo verification.

If you do not have any of these forms of identification available, please contact [support@feeld.co](mailto:support@feeld.co) for advice on other acceptable forms of identification.

We may request additional information from you to help confirm your identity and your right to erasure. We reserve the right to refuse to act on your request if we are unable to identify you.

## 3. Requests made on a data subject's behalf

Please complete this section of the form with your name and contact details if you are acting on the data subject's behalf.

<b>First and last name:</b>	
<b>Home address:</b>	
<b>Date of birth:</b>	
<b>Telephone number:</b>	
<b>Email address:</b>	
<b>What is your relationship to the data subject (for example, solicitor, other advisor, parent, carer)?</b>	
<b>Do you have legal authority to act on behalf of the data subject?</b>	

We accept a photocopy or a scanned image of one of the following as proof of your identity:

- Passport or photo identification such as a driving licence.
- Birth or adoption certificate.

If you do not have any of these forms of identification available, please contact our support team at [support@feeld.co](mailto:support@feeld.co) for advice on other acceptable forms of identification. We may request additional information from you to help confirm your identity if necessary.

We also require proof of the data subject's identity before we can respond to the request. To help us establish the data subject's identity, you must provide identification that clearly shows the data subject's name, date of birth, and current address and dated within the last three months. If the data subject has changed their name, please provide the relevant documents evidencing the change.

We accept a copy of the following as proof of your legal authority to act on the data subject's behalf:

- A written consent signed by the data subject.
- A certified copy of a power of attorney.

- Evidence of parental responsibility.

We may request additional information from you to help confirm the data subject's identity. We reserve the right to refuse to act on your request if we are unable to verify your legal authority to act on the data subject's behalf.

#### **4. Information subject to the erasure request**

You have the right to request the erasure of your personal data if one of the following grounds applies:

- The personal data is no longer necessary for the purpose we collected it for.
- You withdrew your consent to our processing activities and no other legal justification for processing applies.
- You are objecting under UK GDPR Article 21(1) to:
  - processing, including profiling, that is necessary for us to perform a task in the public interest or in the exercise of our official authority; and
  - there are no overriding legitimate grounds to process the personal data.
- You are objecting under UK GDPR Article 21(1) to:
  - processing, including profiling, that is necessary to pursue our or a third party's legitimate interests; and
  - there are no overriding legitimate grounds to process the personal data.
- You are objecting under UK GDPR Article 21(2) to processing for direct marketing purposes.
- We unlawfully processed your personal data.
- UK law requires us to erase your personal data to comply with a legal obligation.
- We collected the personal data in the context of offering online services to children under UK GDPR Article 8(1).

To help us process your request quickly and efficiently, please provide as much detail about the personal data you are requesting erasure of and the above ground or grounds you are relying on to request erasure of your personal data.

If we made the personal data that is the subject of your erasure request public, we will take reasonable steps, including technical measures, to inform other organisations processing your personal data that you have requested erasure, including any links to, and copies of, the personal data.

We will communicate the erasure of the personal data to each recipient to whom we disclosed the personal data (for example, our third-party service providers who process the data on our behalf), unless this is impossible or involves disproportionate effort. We will also inform you about those recipients if you request it.

We will contact you for additional information if the scope of your request is unclear or does not provide sufficient information for us to conduct a search (for example, if you request erasure of "all information about me").

Applicable law may allow or require us to refuse to act on your request, or we may have destroyed, erased, or made your personal data anonymous in accordance with our record retention obligations and practices. If we cannot comply with your erasure request, we will inform you of the reasons why, subject to any legal or regulatory restrictions. If we determine that the personal data you are requesting to erase is not subject to Article 17, we will inform you of this decision.

We will begin processing your erasure request as soon as we have verified your identity and have all of the information we need to locate your relevant personal data.

**5. Signature and acknowledgement**

I, **[NAME]**, confirm that the information provided on this form is correct and that I am the person whose name appears on this form. I understand that:

- Feeld must confirm proof of identity and may need to contact me again for further information.
- My request will not be valid until Feeld receives all the required information to process the request.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**6. Authorised person signature**

I, **[NAME]**, confirm that I am authorised to act on behalf of the data subject. I understand that Feeld must confirm my identity and my legal authority to act on the data subject's behalf and may need to request additional verifying information.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date