



Official Rules

Rush Rewards Center

Player's Club Official Rules

1. Rush Rewards membership is free. No purchase necessary to participate.
2. Individuals must be 21 years of age and over and present a valid, non-expired, picture identification (driver's license, state identification card or military identification card) to sign up for a complimentary Rush Rewards membership. If not a U.S. citizen, a passport or passport card is required. Valid provincial issued Canadian driver's licenses are permitted. Valid ID determined at the sole discretion of management.
3. Rivers Casino & Resort Schenectady offers three membership tiers: Gold, Platinum, and Black.
4. New members receive Gold Tier status at the time of sign up. Members may be tier-matched to Platinum or Black at the time of sign-up through promotion, or at the sole discretion of management.
5. 1 Point/Tier Credit is earned for every \$5 in slot coin-in or \$10 in video poker coin-in. 1 Point/Tier Credit is earned for every \$.50 in Theoretical on table games and electronic table games. Points for live poker play within the Poker Room are earned at a 100 points/hour rate calculated based on an hours-played formula; live poker play within Poker Room play does not qualify for Tier credits. 1 Point/Tier Credit is earned for every \$10 wager at the Sportsbook.
6. Gold Tier status is based on earning 0-4,999 Tier Credits over a six month earning period (January 1 – June 30 or July 1 – December 31)
7. Platinum Tier status is based on earning 5,000-24,999 Tier Credits over a six month earning period (January 1 – June 30 or July 1 – December 31) or by invitation.
8. Black Tier status is based on earning 25,000+ Tier Credits over a six month earning period (January 1 – June 30 or July 1 – December 31) or by invitation.
9. Once you reach either Platinum or Black Tier status, you will remain at that level through the end of the next earning period. IE: If a player earns 25,000 points between January 1 – May 15, they will be granted Black Tier status through December 31, which is the end of the subsequent earning period.
10. Platinum Tier members earn 1.25 points per point earning formula.
11. Black Tier members earn 1.50 points per point earning formula.
12. Program benefits and offers are not transferable. Members will receive benefits based on play.
13. Limit one account per person.
14. Participants must be actively playing with their player's card properly inserted into a slot machine or with a rating open at a table game to receive Points/Tier Credits.
15. Upon inserting their Rush Rewards card into a slot machine's card reader, member should be welcomed by name. If card reader is blank or shows any other display, the member should call an attendant or visit Rush Rewards. It is the player's responsibility to ensure the Rush Rewards



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card has been properly inserted into the slot machine's card reader. Rivers Casino & Resort Schenectady is not responsible for any unrecorded slot or video poker play due to an improperly inserted player's card.

- 16.** Points redeemed for Slot Play will be deducted from a player's account.
- 17.** 200 points = \$1 in Slot Play.
- 18.** Minimum download = \$5 in Slot Play. Unused Slot Play downloaded onto a machine will transfer to another machine once the Rush Rewards card is removed and reinserted into another machine as long as it has not expired. Slot Play offers must be redeemed before redeeming Points for Slot Play. Rush Rewards Members are responsible for any point to free play conversion completed with their PIN number at the slot or video poker machine.
- 19.** 300 points = \$1 in Free Bet
- 20.** Minimum redemption = \$5 in Free Bet at a promotional kiosk. Free Bet vouchers will be valid for 48 hours and must be redeemed at eligible table games.
- 21.** 100 points = \$1 in comps
- 22.** Points/Tier/Slot play/comp credits have no cash value.
- 23.** Rivers Casino & Resort Schenectady is not responsible for lost or stolen cards, cash, coupons, comps or lost/misdirected mailer or any other form of communication. Rivers Casino & Resort Schenectady is not responsible for lost ratings or points.
- 24.** Rivers Casino & Resort Schenectady reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or complimentary slips have been changed, altered or tampered with in any way. Valid photo I.D. may be required.
- 25.** Rivers Casino & Resort Schenectady reserves the right to purge all points from any player account showing no gaming activity in six months or from any player that is evicted or excluded.
- 26.** Individuals who are excluded from casino facilities at Rivers Casino & Resort Schenectady's sole discretion or by their own request are not eligible.
- 27.** This program is subject to all applicable federal, state and local laws and regulations, including gaming, and all aspects of the program are subject to the approval of appropriate regulatory authorities.
- 28.** Void where prohibited or restricted by law.
- 29.** Rivers Casino & Resort Schenectady reserves the right to modify or cancel this program at any time, for any reason, subject to any applicable regulatory approval. All decisions regarding the interpretation of rules, eligibility, etc. for this program lie solely with Rivers Casino & Resort Schenectady, whose decisions are final.
- 30.** Rivers Casino & Resort Schenectady may disqualify any participant based upon fraud, dishonesty, violation of program rules or other misconduct, whether or not related to this program. Rivers Casino & Resort Schenectady is not liable for injuries, damages or losses arising or resulting from participation in the program and is not liable for any acts or omissions by employees, whether



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negligent or willful, in the conduct of the program and is not liable in the event of any equipment or software malfunctions.

31. If for any reason the program is not capable of running as planned, including infection by computer virus, tampering, unauthorized intervention, fraud, technical failures, or any other causes within or beyond the control of Rivers Casino & Resort Schenectady which corrupt or affect the administration, security, fairness, integrity or proper conduct of this program, Rivers Casino & Resort Schenectady reserves the right at its sole discretion to cancel, terminate, modify or suspend the program.
32. Employees of Rivers Casino & Resort Schenectady and its affiliates or parent companies are not eligible for this program.
33. Immediate family members of Rivers Casino & Resort Schenectady employees and its affiliates or parent companies are eligible for Direct Mail offers and complementaries but are ineligible for promotions. The term immediate family member includes each and every of the following: mother, father, spouse, brother, sister, children, son-in-law, daughter-in-law, mother-in-law, father-in-law, step-parents, step-children, grandmother, grandfather, grandchildren as well as any person residing in the employee's place of residence.
34. By participating in this program, participants agree to all rules.
35. A copy of these rules and any changes will be available upon request at Rush Rewards throughout the duration of this program.

Must be 21+. Gambling problem? Call 1-877-8-HOPENY or text HOPENY (467369).