

Chrome Enterprise Recommended Solution Overview with NICE CXOne

Transform your contact center software with NICE CXOne and empower your agents to provide better experience – every time and on every channel.

NICE CXOne and Google ChromeOS transform customer and agent experiences by providing a secure, cloud-first and fast-to-deploy contact center solution for businesses of all sizes. NICE CXOne and ChromeOS are enterprise-grade platforms that provide a complete unified suite of comprehensive CX applications. Give your team the technology and analytics to resolve issues faster, personalize every experience, and forge deeper loyalty with each customer.

Enjoy limitless growth on the last platform you'll ever need. NICE CXOne and Google ChromeOS allow you to scale and turn up agents within a matter of minutes with the peace of mind that the contact center environment is secure, reliable and redundant. Freeing your IT team from lengthy and costly IT infrastructure, you can focus on what matters most: innovating and creating smarter experiences for your customers.

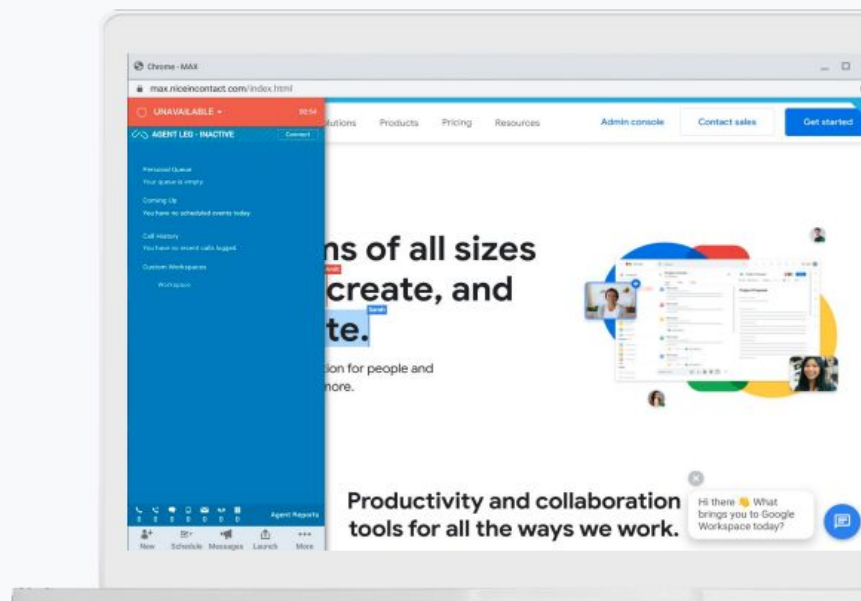
Discover the benefits

Enjoy world-class cloud operations featuring automatic upgrades, 99.99% guaranteed availability, and no downtime for maintenance.

Create personalized customer journeys across voice and 30+ digital channels, like SMS, chat, Facebook, or Whatsapp

Agents can work from anywhere with an internet connection

Simplify service delivery with Automation and AI. Break free from mundane tasks so you can resolve issues faster and deliver a better customer experience.



Put the experience first. Build relationships to last.