



Candidate Handbook

Tanium Certifications validate your proficiency, skills, and knowledge of our platform and solutions. While our training courses provide you with the foundational knowledge as a prerequisite to skill acquisition, the core emphasis of the exams is to assess the ability to apply that knowledge. Certification emphasizes continuous learning and practical skill application. Exams are designed using best practices that meet or exceed industry standards and follow a rigorous exam development lifecycle.



This handbook is designed to be a resource for candidates to learn more about the program, understand our policies and procedures, and select the certification track of their choice.

Whether you're just getting started or ready to expand your skills and knowledge of Tanium, earning a Tanium Career certification adds value to your professional journey. We wish you every success, and if there are any questions along the way, please reach out to certifications@tanium.com.

General Information

Prior to participating in the program, candidates are required to comply with the following:

Candidates will be required to create a candidate profile in the [Tanium Certifications Candidate portal](#). Candidates will need to review and accept the [Tanium Certification Exam Agreement](#). The agreement is available in the portal to review in detail prior to exam day. The portal is an important and valuable tool where candidates will schedule exams and access their certification progress, exam history, digital badging, and more.

Candidates may be required to provide us with some

information about themselves, such as an email address or other contact information. Candidates agree that the information provided to us is accurate and that it will be kept up to date at all times.

We recommend candidates use a company email address to ensure access to benefits and Tanium support that may be associated with their account.

Candidates will be asked to create a password, and they are solely responsible for maintaining the confidentiality of that password and accept responsibility for all activities that occur under the account. **Accounts must be registered to a legal name as indicated on a government-issued identification.**

Restrictions

Tanium Certification exams are not delivered in any country not supported by Tanium, including, but not limited to, embargoed and sanctioned countries as promulgated by the United States Government. A list of countries where Tanium Certification exams are delivered may be found during exam scheduling with Pearson VUE.

To sit for a Tanium Certification exam, candidates must provide valid government-issued identification establishing residence in a non-sanctioned country.

If a candidate does not have a qualifying government-issued ID from the country they are testing in (except for candidates who will use a European Union ID), an international travel passport from their country of citizenship is required and must be presented as a primary form of ID. A secondary form of ID is still required.

Eligibility

Candidates must be 18 years of age to be eligible to participate in and take an exam in the Tanium Certification Program.

Exam Prep

Candidates may prepare for exams with [Tanium Training](#). Full requirements for each certification path are available, including detailed exam guides on our website at [Tanium Certifications](#). The Training & Certifications section of the [Tanium Resource Center](#) is also available to supplement training. Hands-on is always the best preparation for any exam.

Exam Fees

Exam	Fee
TCO	\$225
TCA	\$250
TCSCD	\$225
TCPEM	\$250
TCPRS	\$250

- Payment can be made directly to Pearson VUE during the exam registration process. Payment will be collected at the time of registration
- Exam voucher SKUs are also available on the Tanium Price List. Please contact your Tanium Account team for additional information
- Each voucher is eligible for one exam attempt
- Vouchers are valid for a period of up to 12 months. No extensions will be granted

Scheduling the Exam

Special Accommodations

Special accommodations are intended to meet the needs of candidates who have documented disabilities and require an accommodation within the standard testing process. Special accommodations allow us to administer exams in a way that is fair for all candidates. Accommodation requests are required to be submitted in advance of exam registration. To request an accommodation, please fill out the following [form](#).

Delivery Methods

There are two exam delivery method options for Tanium Certifications through Pearson VUE:

- In-person at a testing center
- OnVUE Online Proctoring

In-person

Upon registering for an exam at a Pearson test center, candidates will receive a confirmation e-mail from Pearson VUE with important information including testing center location details. Please ensure all the information is correct.

Reschedule/Cancellation Policy

Candidates must reschedule or cancel their exam at least a minimum of 48 hours prior to their appointment. Exams cannot be rescheduled or canceled less than 48 hours prior to the appointment time. Failure to reschedule in time will result in forfeiture of their exam fee. Failure to appear for the appointment will result in forfeiture of their exam fee.

OnVUE

All communication with the proctor is done in English. Upon registering for an online proctored exam, candidates will receive a confirmation e-mail from Pearson VUE with important information regarding technical requirements, policies, procedures, and required system checks. Please review this information carefully to ensure the best possible testing experience.

Exam Day

Test Center Admission Policy

Candidates should arrive at the test center 15 minutes before their scheduled appointment time. This will allow adequate time to complete the necessary sign-in procedures. If candidates arrive more than 15 minutes late for their appointment, they may be refused admission, and exam fees will be forfeited.

Candidates are required to present two forms of original (no photocopies), valid (unexpired) IDs; one form as a primary ID (government-issued with name, photo, and signature) and one form as a secondary ID (with name and signature or name and recent recognizable photo). The first and last name used to register must match exactly the first and last name on the ID presented on test day. To view the full ID policy, please visit www.pearsonvue.com/policies/1S.pdf.

OnVUE Admission Policy

Candidates should log into their account 30 minutes early to start the check-in process and to allow for any troubleshooting. If a candidate is more than 15 minutes late for their scheduled exam time, they will be unable to begin their exam and are unlikely to receive a refund.

Candidates are required to present a current, unexpired government-issued ID with a signature and photo. The name on their ID must match the name in their profile and in their exam appointment confirmation email. Acceptable forms of identification include international travel passport, driver's license, identification card (national, state, or province), and alien registration card (green card or permanent resident/visa).

By law, certain IDs must not be photocopied, digitized, or captured on camera. Because of this, Pearson VUE cannot accept restricted IDs (including, but not limited to, U.S. military or certain secure access IDs) as identification for online testing.

If a candidate's identification is not considered valid, they will not be permitted to complete their exam and are unlikely to receive a refund.

Additional OnVUE Policies

Taking an exam with OnVUE is convenient, however, it also has unique rules and requirements. Candidates who do not accept these terms will not be able to complete their registration online and should consider scheduling an appointment in person at the testing center instead.

Taking the Exam

Exams will consist of a combination of multiple-choice and practical application items.

Corresponding times for each exam can be found on the associated exam guides at [Tanium Certifications](#). Tanium exams are pass/fail. Scores needed for passing Tanium Certification exams are determined through statistical analyses and are subject to change. As a result, passing score requirements are not published, as exam questions and passing scores may adjust as exam content changes.

Post-Exam

Exam Results

Candidates taking the exam in a Pearson VUE testing center will receive a printout of their results provided by the test center administrator.

Candidates testing via Pearson OnVUE will receive an email with instructions for accessing their score report via the Pearson VUE dashboard. Successful candidates will not receive any additional information regarding exam results. Candidates who do not pass will receive additional information related to section-level performance.

Exam results are typically available within 24 hours in your candidate profile found in the [Candidate portal](#).

Retake Policy

Candidates who do not pass a Tanium certification exam on the first attempt will be subject to this exam retake policy, without exception. Any candidate who does not achieve a passing score on an exam will have a 7-day wait time imposed before attempting the exam again. Wait time begins the following day.

The table below addresses eligibility regarding retakes, though a candidate can preregister for an attempt date in accordance with this policy:

Candidates who do not pass a Tanium certification exam on the second attempt must wait 14 calendar days before attempting the exam again. Waiting begins the following day. Additional retakes are as follows:

First Attempt	Earliest Second Attempt (Of the following week)
Monday	Tuesday
Tuesday	Wednesday
Wednesday	Thursday
Thursday	Friday
Friday	Saturday
Saturday	Sunday
Sunday	Monday

- 3rd attempt 14 days or 2 weeks
- 4th attempt 21 days or 3 weeks
- 5th attempt 21 days or 3 weeks

Attempts beyond the 5th attempt are granted on a case-by-case basis and the candidate will need to contact certifications@tanium.com to make this request. Tanium reserves the right to deny a retake beyond the 5th attempt.

Retakes are not permitted beyond the 5th attempt for one calendar year following the 5th attempt.

Retaking Previously Passed Exams

We do not permit auditing of our exams. Candidates will not be allowed to retake an exam they have previously passed unless related to a recertification requirement.

Recertification Policy

All Tanium Certifications are valid for a period of two years to ensure that the skills of those certified are kept current and relevant. Candidates have the following options for recertification:

Exam Name	Take this Exam
TCO	Any exam
TCA	TCA
TCSCD	TCSCD
TCPEM	TCPEM
TCPRS	TCPRS

Please plan accordingly so that your certification does not expire. Candidates can view their certification status at any time in the [Tanium Certifications Candidate portal](#) and will receive email notifications starting several months leading up to expiration. We recommend that you plan to recertify at least two months prior to expiration. No exceptions will be made for expired certifications.

Digital Badging

Tanium is committed to providing candidates with the ability to communicate their achievements and has partnered with [Credly](#) for digital badging.

A notification email will be sent from Credly with information on how to claim it. First-time users will be required to create an account within the Credly platform. Returning users simply need to log in. Once a badge is claimed, candidates can immediately start sharing their achievements. Additional details on how to claim a digital badge can be found [here](#).

Visit [Tanium Certifications](#) to review additional candidate FAQs.