Tanium Asset Privacy Datasheet

What Is Tanium Asset?

Tanium Asset provides organizations a complete view of its enterprise inventory by aggregating live asset data with recent data from offline assets. Tanium Asset identifies both hardware and software assets across an environment, including servers, laptops, and virtual machines. The tool can create predefined reports based on the aggregated information, including physical hardware summaries, virtual machine summaries, and software inventory and usage.

What Types of Data Does Asset Collect?

Tanium Asset uses core content sensors to collect endpoint information readily available on an organization's network, such as Username, Hostname, OS type, IP Address, MAC address, and open communication reports.

What Data Privacy Issues Relate to Tanium Asset?

Tanium Asset may be used by an organization to view personal and/or sensitive data when that data is made available on the Tanium Platform by an organization. Such information may include asset identifiers such as usernames, host names, IP addresses, and MAC addresses.

When Might Asset Identify Personal Data?

Tanium Asset allows the organization to collect identifying information about assets on a network. Depending on the organization's configuration, this may include hostnames, usernames, and IP addresses. Asset may identify sensitive information where the organization provides offline data that includes personal information. Organizations may also configure and use Asset to identify other types of personal data.

When Might Asset Identify Sensitive Data?

By default, Asset does not collect sensitive information. Asset may identify sensitive information where the organization provides offline data that includes sensitive information. Organizations may customize Asset to identify other types of sensitive data depending on their own configuration and use.

Does Asset Store Personal or Sensitive Data?

Asset collects and stores data as identified above in order to catalog assets. All data viewed by an organization's Asset users is collected in the database on the Tanium Module Server. The data is also resident on the endpoint, as that is where the data is collected from. Asset provides the ability for organizations to configure and collect any data resident on the endpoint and store it in the database.

Who Within the Organization Can See the Data Viewed in Asset?

Any sensitive and/or personal data in Asset's Views and Reports is only available to Asset users, and in limited instances to Tanium support personnel as described below.

Do Tanium Personnel Have Access to Personal or Sensitive Data Through Asset?

Under normal operations, only the organization's user has access to the Asset console. For Tanium Cloud, Tanium automates most management operations while intentionally limiting its own access to the organization's data. On rare occasions, a Tanium engineer may need limited and logged access to an organization's data for a brief duration, but only when necessary for normal service operations and troubleshooting, and only when approved by a senior member of the Engineering Team at Tanium. Asset can also be configured by the organization's user to generate troubleshooting logs, which may contain sensitive and/or personal information to the extent that information is stored in Asset as described above, and such logs may be shared by the organization with Tanium personnel as needed.

A Data Map Detailing the Data Lifecycle in Asset
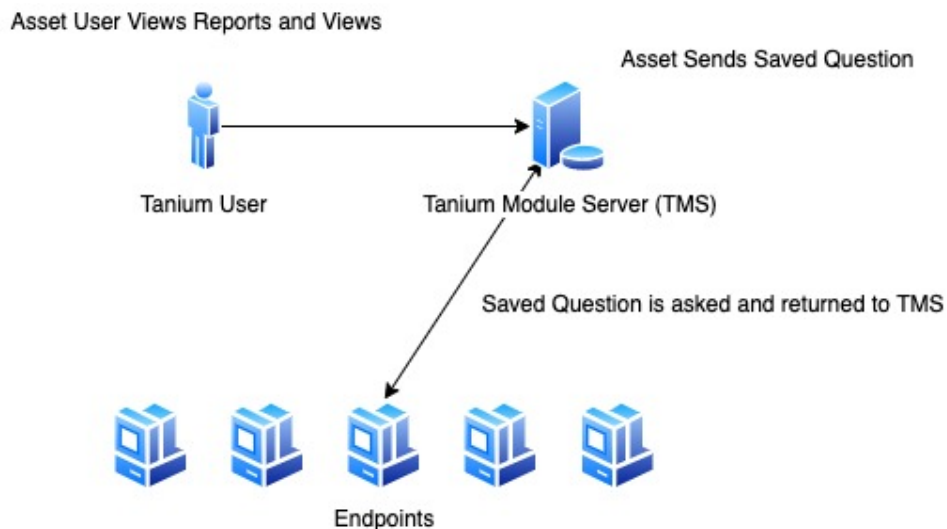
Where Might I Learn More about Asset

Tanium Asset User Documentation is available here:
https://docs.tanium.com/asset/asset/index.html

About This Datasheet

Please note that the information provided concerning technical or professional subject matter is for general awareness only, may be subject to change, and does not constitute legal or professional advice, warranty of fitness for a particular purpose, or compliance with applicable law. This document does not create, define, or represent any contractual relationship between you and Tanium. The terms of your agreement, if any, are set forth in your specific sales, user, and/or subscription agreements.