Tanium Certificate Manager Privacy Datasheet

What Is Tanium Certificate Manager?

Tanium Certificate Manager provides real-time visibility into digital certificates. Organizations use Certificate Manager to gain visibility and control into certificate management practices across the endpoint environment.

What Data Privacy Issues Relate to Tanium Certificate Manager?

Tanium Certificate Manager may be used by an organization to manage certificates, which may contain personal data such as the username, host names, IP addresses, or common names of a customer's users.

What Types of Personal Data Does Certificate Manager Detect?

Certificate Manager may detect Computer name, Subject, Common Name, Subject Alternative Name, and other certificate details.   This data may include personal data such as usernames or email addresses, depending on a customer's network configuration.

When Might Certificate Manager Identify Sensitive Data?

 By default, Certificate Manager does not collect sensitive information.

Does Certificate Manager Store Personal Data?

Certificate Manager stores an organization's administrator-uploaded Certificates (for Certificate Authorities), which includes the certificate, the subject, and the issuer. The certificate subject may include the computer name and username. Organizations may also create a certificate exclusion, which results in certificate data from endpoint sensors and the certificate's subject (including the computer name and username) being stored in a database.   For both uploaded certificates and certificate exclusions, subject information may include the common name of the user depending on the organization's configuration. This information originates from endpoints via the TDS (Tanium Data Service), and all data viewed by Certificate Manager users is stored in TDS on the Tanium Platform.

Who Can See the Data Viewed in Certificate Manager?

To the extent Certificate Manager stores Personal Data, it may be accessible to an organization's authorized users depending on configuration, and in limited instances to Tanium support personnel as described below.

Do Tanium Personnel Have Access To Sensitive Data Through Certificate Manager?

Under normal operations, only the Tanium user (i.e., the organization's user) has access to the Certificate Manager console. For Tanium Cloud, Tanium automates most management operations while intentionally limiting its own access to the organization's data. On rare occasions, a Tanium engineer may need limited and logged access to an organization's data for a brief duration, but only when necessary for normal service operations and troubleshooting, and only when approved by a senior member of the Engineering Team at Tanium.

Where Might I Learn More about Certificate Manager

Tanium Certificate Manager User Documentation is available here:
https://docs.tanium.com/certificate_manager/certificate_manager/index.html

About This Datasheet

Please note that the information provided concerning technical or professional subject matter is for general awareness only, may be subject to change, and does not constitute legal or professional advice, warranty of fitness for a particular purpose, or compliance with applicable law. This document does not create, define, or represent any contractual relationship between you and Tanium. The terms of your agreement, if any, are set forth in your specific customer sales, user, and/or subscription agreements.