Tanium Performance Privacy Datasheet

What Is Tanium Performance?

Tanium Performance is used to monitor, investigate, and remediate endpoint performance issues. It is also used to analyze and evaluate customer and employee digital experience using performance and event data. Organizations can configure profiles to define events for specified computer groups, and configure event rules to monitor metrics related to hardware resource consumption, application health, and system health. For example, events such as application crashes, disk latency, CPU usage, and system crashes on a particular endpoint may be identified. Performance also allows for identified problems to be visualized and troubleshooted.

What Data Privacy Issues Relate to Tanium Performance?

Tanium Performance presents performance metrics over a monitoring interval such as CPU, Memory, Disk, and Network usage based on type of events configured by the organization. The categories of data analyzed are determined by the organization.

What Types of Personal Data Does Performance Detect?

Performance is configured by the organization to find device endpoint information on the network, such as OS type, IP Address, MAC address, and open communication ports. Performance also integrates with other Tanium products which may have access to personal data.

What Types of Sensitive Data Does Performance Detect?

Performance may identify endpoint usage and performance data, which might include sensitive information based on the organization's configuration.

Does Performance Store Personal Data?

Data viewed by an organization's Performance users stays on the endpoint on which it was discovered. If appropriate user permissions exist, the file system can be navigated through Performance Direct Endpoint Connection (DEC), which allows for download of any file on the endpoint.

## Who Can See the Data Viewed in Performance?

Sensitive and/or personal data that can be viewed in the Performance console is configured to be available to Performance users, and in limited instances to Tanium support personnel as described below.

Do Tanium Personnel Have Access to Sensitive Data Through Performance?

Under normal operations, only the organization's user has access to the Performance console. For Tanium Cloud, Tanium automates most management operations while intentionally limiting its own access to the organization's data. On rare occasions, a Tanium engineer may need limited and logged access to an organization's data for a brief duration, but only when necessary for normal service operations and troubleshooting, and only when approved by a senior member of the Engineering Team at Tanium.

A Data Map Detailing the Data Lifecycle in Performance

Performance User creates a Direct Endpoint Connection (DEC)

Tanium User   Tanium Module Server (TMS)

Process List and File System is available

Endpoints
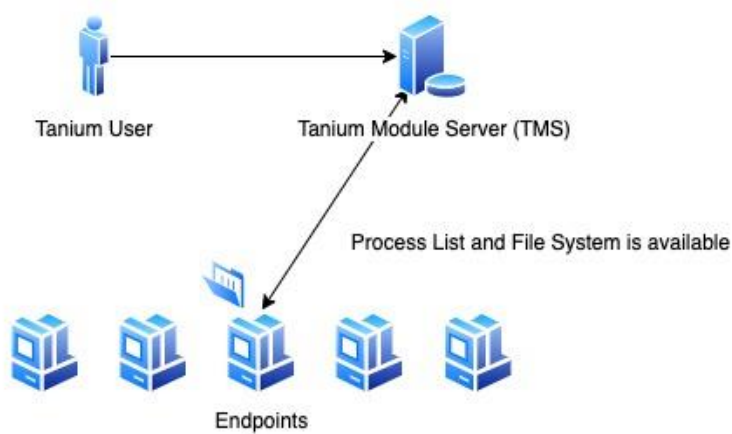
Where Might I Learn More about Performance

Tanium Performance User Documentation is available here:
https://docs.tanium.com/performance/performance/index.html

About This Datasheet

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