

Inland Southern California 211+

Riverside: 1835 Chicago Avenue, Suite B

Ontario: 1511 Vineyard

Victorville: 15367 Tamarack Dr., Ste. A

inlandsocaluw.org



Inland SoCal 211+ Resource Database Inclusion/Exclusion Criteria

Inclusion:

- Government and verified private nonprofit 501(c) (3) organizations that provide or coordinate health, human and community-based services that have been in operation for at least one (1) year.
- Priority is free and low-cost services.
- For-profit organizations are considered on an individual basis. Inclusion is based upon uniqueness of service, lack of comparable services through nonprofit agencies or groups, and degree of need for the service and the level of subsidized, low income or sliding scale services available.
- Not for profit organizations or websites that provide socially beneficial services.
- Permanent local, state/provincial and federal disaster-related resources with a formal role in emergency response
- Services that emerge in response to a particular disaster or crisis to respond to the specific needs of the community.
- Urgent or specialty medical care facilities.

Exclusion:

- We will not include organizations that deny services on basis of race, sexual orientation, religious belief, national origin, or that violate federal, state, or local laws or regulations.
- Organizations that misrepresent their services in any way.
- Organizations with incomplete applications.
- Organizations that do not update their information annually.
- Nonprofit organizations that do not effective contact person.
- Organizations that have been in existence less than one (1) year.
- Organizations that do not meet the inclusion criteria.
- Organizations that do not provide services to residents of San Bernardino or Riverside County.

Quality Control:

- Inland SoCal 211+ reviews the inclusion exclusion criteria annually to ensure that it continues to meet the changing needs of the community.

Disclaimer:

- Inland SoCal 211+ reserves the right to include or exclude any agency based on our direct working experience with them or our knowledge of their services. Inclusion to the database does not imply endorsement, and omission does not indicate disapproval.

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- Inland SoCal 211+ reserves the right to edit submitted agency, program and site information as necessary for space consideration and consistency.
- Inland SoCal 211+ reserves the right to determine categories of services based on capacity to maintain accurate resources

Complaints/Appeals:

- After reviewing agency, program or site information submitted or already available in the database, Inland SoCal 211+ may determine that an agency has not met all the requirements for inclusion. The Resource Department will send an exclusion letter to inform the agency of the decision. If excluded, the agency has the option of correcting the services as specified in the Inclusion/Exclusion Criteria. The organization has a right to appeal the decision by making a request in writing and stating reasons for the appeal. Inland Southern California 211+ may request more information and will respond within 60 days of appeal. This information will be reviewed by the Board of Directors for determination of eligibility, and its decision will be final.

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