



Business Continuity Management Executive Summary

Business Continuity and Disaster Recovery are High Priorities at F5

F5 Networks’ Board of Directors, management, and employees are committed to effective business continuity, disaster recovery, and crisis management planning. F5’s global preparedness and response programs are aligned with corporate priorities and organized around five guiding principles:

Safety and Welfare of Employees	Availability of Managed Services	Support of Products & Responsiveness to Customers	External Communications	Resumption of Sustained Operations
--	---	--	--------------------------------	---

F5’s Business Continuity Management Policy and Program Framework are key to ensuring Business Continuity Objectives are clearly articulated and followed during F5’s day-to-day business operations.



F5’s Business Continuity Plan is based on an enterprise-wide Business Impact Assessment (BIA). The BIA identifies critical business areas and processes that have the potential, if disrupted, to result in a major impact to overall business operations, reputation, and/or profitability within 48 hours after the inception of the disruption. The BIA takes into consideration critical resources necessary for sustained operation and strategies to compensate for the loss or unavailability of: Facilities/Locations, Key Personnel, IT Applications, and 3rd Party Service Providers.



Governance and assurance of F5’s Business Continuity Management Program is overseen by F5’s Senior Director of Business Continuity and a Business Continuity Manager. Per policy the Incident Response Plan, Business Impact Assessment, BC Plan, and IT DR plans are updated annually or within 60 days of a material change to business operations. F5 follows industry standard practices in validating plans through a variety of exercises or drills. Validation testing must be reviewed and approved by senior and functional area management. Post Incident Reviews are conducted after real events and exercises to further improve recovery strategies and procedures. Program components are subject to internal audit.



F5’s Incident Response Team (IRT) is at the core of the program. The IRT represents the experience necessary from functional key aspects of the business and geographical location to drive timely decision making and execution of continuity and recovery activities. This team is responsible for assessing and gathering situational information, activating the BC Plan, and communicating status to Executive Leadership and Board of Directors. The IRT meets regularly to focus on continuous improvement of the incident response plans to ensure roles, responsibilities, and strategies are documented, clear, communicated, and updated.



F5’s disaster recovery planning provides for prompt restoration of basic operational capabilities of enterprise-critical computing, network, and telecommunications services. Investments in High Availability (HA) technology, quality hardware, and redundant systems, help ensure that localized problems do not impact critical systems services. Remote and geographically dispersed employees and identification of critical applications (via BIA) allow for efficient and expedited recovery in the event of a disruption.

This document provides a high-level overview of the company’s Business Continuity Program. If you have additional questions, please contact your F5 representative. F5 may not be able to respond to specific questions about the program that could compromise company security. The information in this document is provided by F5 for informational purposes only. No statements contained here shall amend any of the terms and conditions set forth in any agreement between another party and F5. F5 Network’s Business Continuity Policy is aligned with International Standard Organization’s ISO-22301 – Societal Security – Business Continuity Management.