

# WHERE TO GET SUPPORT

Quick Guide for Students

A SAFE PLACE TO  
**START**

## PATH TO CARE CENTER

CONFIDENTIAL

Prevention | Advocacy | Training | Healing

Affirming, empowering, confidential support for those who have experienced sexual harassment, emotional abuse, dating and intimate partner violence, sexual assault, stalking, and sexual exploitation. Advocates bring a non-judgmental, caring approach to exploring options, rights, accommodations, medical care, and other resources. Advocacy services and consultations are available to all current and former UC Berkeley staff, faculty, students, visitors, anyone who has been impacted by someone affiliated with UC Berkeley, and more.

24/7 Urgent Support Care Line: **510-643-2005**  
Appointments: **510-642-1988**  
[care.berkeley.edu](https://care.berkeley.edu)

## OFF-CAMPUS RESOURCES

CONFIDENTIAL

### FAMILY VIOLENCE LAW CENTER (FVLC)

Support and legal assistance for survivors of domestic violence and sexual assault.

24/7 Crisis Line: **800-947-8301** | [fvlc.org](https://fvlc.org)

### BAY AREA WOMEN AGAINST RAPE (BAWAR)

Counseling and hospital, police, and courtroom accompaniment for sexual violence survivors of all genders.

24/7 Hotline (English + Español): **510- 800-4247** | [bawar.org](https://bawar.org)

You have options  
and can decide  
what's next.

This quick guide covers resources for UC Berkeley **students** (including undergraduate, graduate, professional, online, and visiting) who have experienced **harm related to sexual violence and sexual harassment (SVSH)** or who are supporting others. Some resources below are designated confidential, others are offices of record. Survivors do not need to formally report to campus or the police, nor do they have to share anything they do not want to share, to receive confidential support. If you are unsure of where to start or have any questions about confidentiality, contact the PATH to Care Center.

## CAMPUS RESOURCES

CONFIDENTIAL

### UNIVERSITY HEALTH SERVICES (UHS) / TANG CENTER, SOCIAL SERVICES

Free individual and group counseling and consultation for students.

[uhs.berkeley.edu/social-services](https://uhs.berkeley.edu/social-services) | **510-642-6074**  
Satellite Office at University Village | **510-520-7031**  
For after-hours emergency consultation or crisis resource referrals, call **855-817-5667**.

### THE OMBUDS OFFICE FOR STUDENTS & POSTDOCTORAL APPOINTEES

A confidential, neutral resource for navigating informal and formal options, with the goal of empowering students to make choices that best fit their needs.

[sa.berkeley.edu/ombuds](https://sa.berkeley.edu/ombuds) | **510-642-5754**

### STUDENT ADVOCATE'S OFFICE (SAO)

Provides confidential, student-to-student casework services for undergraduate & graduate student survivors; helps survivors understand available resources & options.

[advocate.berkeley.edu](https://advocate.berkeley.edu) | **510-642-6912**  
[help@berkeleysao.org](mailto:help@berkeleysao.org)

Contact the PATH to Care Center for confidential assistance and/or accompaniment with any of the options listed here.

## REPORTING AN INCIDENT FOR EMERGENCIES, DIAL 911

### LAW ENFORCEMENT REPORTING

#### UNIVERSITY POLICE DEPARTMENT

If the incident occurred off-campus, UCPD can help a survivor coordinate with their local law enforcement.

1 Sproul Hall | [police.berkeley.edu](http://police.berkeley.edu).

24-hr emergency line: 510-642-3333

24-hr non-emergency: 510-642-6760

#### BERKELEY POLICE DEPT.

2100 Martin Luther King, Jr. Way

24/7 line: 510-981-5900 | [ci.berkeley.ca.us/police](http://ci.berkeley.ca.us/police)

### ADMINISTRATIVE REPORTING TO UC BERKELEY

#### OFFICE FOR THE PREVENTION OF HARASSMENT & DISCRIMINATION (OPHD)

As UC Berkeley's Title IX office, OPHD handles complaints of discrimination, harassment, and sexual violence against faculty, staff & students. OPHD can issue supportive measures which may include no contact directives.

[ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu) | [ophd.berkeley.edu](http://ophd.berkeley.edu)

510-643-7985

### OBTAINING A PROTECTIVE / RESTRAINING ORDER

Survivors have the option to request a protective/restraining order from the civil division of the Superior Court at any time. These civil court orders protect survivors who have experienced or are in fear of physical violence, sexual assault, and/or stalking by another individual.

The Family Violence Law Center can help with this process, and can be contacted at 800-947-8301.

### RESPONSIBLE EMPLOYEES

Confidential Resources (see reverse) exist so that survivors can seek support and discuss options without the obligation to report to authorities. According to the UC SVSH Policy, any University employee who is not a Confidential Resource is a Responsible Employee, with a reporting obligation. Responsible Employees include, for example, Resident Assistants, GSIs, faculty, coaches, and others. You can make a report to OPHD using the online reporting webform on [ophd.berkeley.edu](http://ophd.berkeley.edu).

Have questions about the UC SVSH Policy or the Responsible Employee reporting obligations?

Contact OPHD at 510-643-7985 or [ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu), or find more information at [ophd.berkeley.edu](http://ophd.berkeley.edu).

### MEDICAL SERVICES

Individuals may wish to seek medical care to treat injuries, get tested for exposure to sexually transmitted infections, or preserve forensic evidence. You can call the **Care Line: 510-643-2005** to speak with a confidential advocate, who can coordinate transportation to a healthcare facility and **accompany** you throughout the process to provide support.

Though otherwise confidential, medical staff are required to report to the police any physical evidence of a violent crime observed during a physical exam.

### HEALTHCARE FACILITIES LOCAL TO CAMPUS

#### Highland Hospital

Full emergency care; approved site for forensic evidence collection after sexual assault or relationship violence. Evidence collection costs are covered for survivors of sexual and relationship violence.

24/7 510-437-4800 | [highlandahs.org](http://highlandahs.org)  
1411 E 31st St, Oakland, CA 94602

#### University Health Services (UHS) / Tang Center Urgent Care

Offers medical care to students, regardless of insurance status. Provides treatment for potential injuries and to prevent sexually transmitted infections and pregnancy. UHS is not an approved site to provide forensic evidence collection, however staff can coordinate that service with an approved hospital. Medical costs are covered for student survivors of sexual and relationship violence. **For after-hours medical assistance, call UHS Advice Nurse at 510-643-7197.**

### EVIDENCE COLLECTION

Forensic evidence collection is a police process to collect and preserve possible evidence of a crime, and can only be done at approved sites in the county where the incident occurred. If a survivor of relationship violence or sexual assault is considering pursuing criminal charges, it is best if evidence collection occurs in the first 72 hrs, the earlier the better. For best evidence collection, if possible:

- Leave the area where the harm occurred undisturbed.
- Place each clothing item in a separate paper bag (no plastic).
- Resist urge to shower, bathe, wash hands, eat, drink or brush teeth.

# WHERE TO GET SUPPORT

Quick Guide for Campus Employees


A SUPPORTIVE PLACE TO

## START

### PATH TO CARE CENTER CONFIDENTIAL

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Affirming, empowering, confidential support for those who have experienced sexual harassment, emotional abuse, dating and intimate partner violence, sexual assault, stalking, and sexual exploitation. Advocates bring a non-judgmental, caring approach to exploring options, rights, accommodations, medical care, and other resources. Advocacy services and consultations are available to all current and former UC Berkeley staff, faculty, students, visitors, anyone who has been impacted by someone affiliated with UC Berkeley, and more.

 Urgent Support Care Line: **510-643-2005**  
Appointments: **510-642-1988** | [care.berkeley.edu](https://care.berkeley.edu)

### OFF-CAMPUS RESOURCES

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Counseling and hospital, police, and courtroom accompaniment for sexual violence survivors of all genders.

 Hotline (English + Español): **510-800-4247** | [bawar.org](https://bawar.org)



This quick guide covers resources for employees (postdocs, staff, and faculty) of UC Berkeley who have experienced **harm related to sexual violence and sexual harassment (SVSH)** or who are supporting others. Some resources below are designated Confidential, others are offices of record. Survivors do not need to formally report to campus or the police, nor do they have to share anything they do not want to share, to receive **confidential support**. If you are unsure of where to start or have any questions about confidentiality and privilege, contact the PATH to Care Center.

### COUNSELING & SUPPORT

CONFIDENTIAL

#### BE WELL AT WORK EMPLOYEE ASSISTANCE UNIVERSITY HEALTH SERVICES (UHS)

Free referral and consultation services, including workplace accommodation and protective leave consultations, for UC Berkeley staff, faculty, visiting scholars, and postdoctoral appointees.

[uhs.berkeley.edu/bewellatwork](https://uhs.berkeley.edu/bewellatwork) | **510-643-7754**

#### STAFF OMBUDS OFFICE

An independent department that provides impartial and informal conflict resolution and problem-solving services for all staff, non-senate academics, and faculty who perform management functions. The Staff Ombuds Office provides a safe place for individuals to voice and clarify concerns, understand conflict situations, and think through how they want to proceed at their own pace.

[staffombuds.berkeley.edu](https://staffombuds.berkeley.edu) | **510-642-7823**

#### THE OMBUDS OFFICE FOR STUDENTS & POSTDOCTORAL APPOINTEES

A confidential, neutral resource for navigating informal and formal options, with the goal of empowering students and postdocs to make choices that best fit their needs.

[sa.berkeley.edu/ombuds](https://sa.berkeley.edu/ombuds) | **510-642-5754**

## REPORTING AN INCIDENT FOR EMERGENCIES, DIAL 911

### LAW ENFORCEMENT REPORTING

#### UNIVERSITY POLICE DEPARTMENT (UCPD)

To report any crime that occurred on University property, contact UCPD. When a crime occurs somewhere else, UCPD can also help a survivor contact the appropriate agency.

24/7 1 Sproul Hall | [police.berkeley.edu](https://police.berkeley.edu).

24/7 Emergency line: 510-642-3333

Non-emergency: 510-642-6760

#### BERKELEY POLICE DEPARTMENT

24/7 2100 Martin Luther King, Jr. Way  
510-981-5900 | [ci.berkeley.ca.us/police](https://ci.berkeley.ca.us/police)

### ADMINISTRATIVE REPORTING TO UC BERKELEY

#### OFFICE FOR THE PREVENTION OF HARASSMENT & DISCRIMINATION (OPHD)

As UC Berkeley's Title IX office, OPHD handles complaints of discrimination, harassment, and sexual violence involving faculty, staff or students. OPHD can issue interim measures which may include mutual no contact directives.

[ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu) | [ophd.berkeley.edu](https://ophd.berkeley.edu)

## RESPONSIBLE EMPLOYEES

Confidential Resources (see reverse) exist so that survivors can seek support and discuss options without the obligation to report to authorities. According to the UC SVSH Policy, any University employee who is not a Confidential Resource is a Responsible Employee, with a reporting obligation. Responsible Employees include, for example, Resident Assistants, GSIs, faculty, coaches, and others. You can make a report to OPHD using the online reporting webform on [ophd.berkeley.edu](https://ophd.berkeley.edu).

Have questions about the UC SVSH Policy or the Responsible Employee reporting obligations?

Contact OPHD at 510-643-7985 or

[ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu), or find more information at [ophd.berkeley.edu](https://ophd.berkeley.edu).

Contact the **PATH to Care Center** for confidential assistance and/or accompaniment with any of the options listed here.  
**Call the Care Line: 510-643-2005**

## MEDICAL SERVICES

Individuals may wish to seek medical care to treat injuries, get tested for exposure to sexually transmitted infections, or preserve forensic evidence. You can call the Care Line to speak with a confidential advocate, who can coordinate transportation to a healthcare facility and **accompany** you throughout the process to provide support.

Though otherwise confidential, medical staff are required to report to the police any physical evidence of a violent crime observed during a physical exam.

## HIGHLAND HOSPITAL

Full emergency care; approved site for forensic evidence collection after sexual assault or relationship violence. Evidence collection costs are covered for survivors of sexual and relationship violence.

24/7

510-437-4800 | [highlandahs.org](https://highlandahs.org)  
1411 E 31st St, Oakland, CA 94602

## EVIDENCE COLLECTION

Forensic evidence collection is a police process to collect and preserve possible evidence of a crime, and can only be done at approved sites in the county where the incident occurred. If a survivor of relationship violence or sexual assault is considering pursuing criminal charges, it is best if evidence collection occurs in the first 72 hours, the earlier the better. For best evidence collection, if possible:

- Leave the area where the harm occurred undisturbed.
- Place each clothing item in a separate paper bag (no plastic).
- Resist urge to shower, bathe, wash hands, eat, drink or brush teeth.

## OBTAINING A PROTECTIVE / RESTRAINING ORDER

Survivors have the option to request a protective/restraining order from the civil division of the Superior Court at any time. These civil court orders protect survivors who have experienced or are in fear of physical violence, sexual assault, and/or stalking by another individual.

**The Family Violence Law Center can help with this process, and can be contacted at 800-947-8301.**

# Notice of Rights and Options for Survivors of Sexual Assault, Dating or Domestic Violence, Stalking, Sexual Harassment, and Invasion of Sexual Privacy

## University of California, Berkeley

Everyone deserves to live, learn, and work in a safe and welcoming environment. This guide outlines rights, options, and resources for individuals who have been the subject of harm including sexual assault, dating or domestic violence, stalking, invasion of sexual privacy, and sexual harassment.

Accessibility statement: We strive to ensure everyone has access to information about rights, options, and resources. If you experience any difficulty accessing the information provided in this Notice of Rights and Options, please contact [clery@berkeley.edu](mailto:clery@berkeley.edu).

Please note: Some of the resources may only be available locally. Please contact the [PATH to Care Center](#) for more guidance to connect with your local resources.

This document is intended to comply with requirements under the Jeanne Clery Act.

### 1. Are you in danger? **If yes, call 911.**

**The University of California Police Department (UCPD)** can assist with transportation and safety planning. If the incident occurred off-campus, UCPD can coordinate with other law enforcement agencies. Find more information about the resources listed below in the [Resource Index](#):

- [University Police Department \(UCPD\)](#): 24/7 emergency line: 510-642-3333
- [Berkeley Police Department \(Off-campus\)](#): 24/7 non-emergency line: 510-981-5900

### 2. Unsure of where to start? Consider contacting the PATH to Care Center.

The [PATH to Care Center](#) offers confidential and free support around sexual assault, sexual harassment, interpersonal violence, stalking, and invasion of sexual privacy. (24/7 Urgent Support Care Line: 510-643-2005).

Additionally, at the end of this guide, the [Resource Index](#) lists a number of national and Bay Area resources.

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### 3. Medical Care and Preserving Evidence

#### 3.1 Do you need medical attention?

After experiencing harm, you may choose to get medical care, including treatment for possible injuries and testing for pregnancy and/or exposure to sexually transmitted infections (STIs). Not all injuries or evidence of a physical offense are outwardly apparent. Some may have delayed impact. A medical assessment can help you determine the need for treatment or testing. For support, call the **24/7 urgent support Care Line (510-643-2005)** to speak with a confidential advocate, who can coordinate transportation to an appropriate local healthcare facility for medical care and/or forensic evidence collection, assist in navigating reporting requirements and options, and accompany you to provide emotional support throughout the process.

**Important note:** Medical staff are mandated reporters, meaning that they are required to report to the police any physical evidence of a violent crime (such as bruising, tearing, or bleeding) observed during a physical exam. If you have concerns about reporting, including mandated reporting, contact the Care Line for assistance.

The healthcare facilities local to the UC Berkeley campus are [Highland Hospital \(Off-campus\)](#) and [Urgent Care at University Health Services \(UHS\), Tang Center](#). If you are located outside of the Berkeley area, contact the PATH to Care Center or a hotline listed in the [Resource Index](#) for assistance in identifying medical providers in your area.

#### 3.2 Preserving Evidence

If you report to law enforcement and/or request a protective order, you may choose to submit evidence to help prove the alleged criminal offense occurred. Preserving evidence may assist in proving that the alleged criminal offense occurred or may be helpful in obtaining a protection order. Evidence can include, but is not limited to:

- Photos or videos

- Documentation of any unwanted communication (posts, messages, letters)
- Log with dates and descriptions of incidents, records of phone calls
- Names and contact information of witnesses
- Gifts

### 3.2.1 Forensic Evidence Collection

**Time-sensitive:** If you have experienced any physical violence, such as sexual assault or dating/domestic violence, and are considering reporting to law enforcement now or in the future, you have the option to have forensic evidence formally documented.

If you experienced a sexual assault, an approved medical facility can collect and document forensic evidence. A forensic exam is administered by a registered nurse who has advanced training to provide care and treatment to sexual assault survivors. The nurse can also provide emergency contraception, treatment for STIs, and other needed medical care. It is usually best if forensic evidence collection occurs **within 72 hours** after the sexual assault; the earlier the better. Some services such as STI testing and other medical treatment can take place after 72 hours. Although rare, medical personnel may approve evidence collection up to 120 hours.

Forensic evidence collection is a police process, and in many cases, making a police report is required in order to get forensic evidence collected. However, some law enforcement agencies – including UCPD – will approve the collection of evidence through an official sexual assault exam before a survivor decides whether or not to file a criminal report. In most cases, forensic evidence collection is cost-free for survivors, however, some medical treatment options may have associated costs.

For best evidence collection, if possible:

- Leave the area where the harm occurred undisturbed.
- Resist the urge to shower, bathe, wash hands, eat, drink or brush teeth.
- Place each item of clothing in a separate paper bag (no plastic)

Call the PATH to Care Center for a confidential advocate to support you in receiving medical care, pursuing evidence collection, and reporting to local law enforcement. The closest hospital to campus approved for evidence collection in Alameda County is Highland Hospital.

For more information from the California Coalition Against Sexual Assault (CALCASA) about your rights and options regarding sexual assault forensic evidence collection, see [Your Rights as a Survivor of Sexual Assault](#).

For dating/domestic violence, certain medical providers may document evidence of physical violence you experienced. Contact the PATH to Care Center for more information.



Find more information for the resources listed below in the [Resource Index](#):

- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005.
- [Bay Area Women Against Rape \(BAWAR\) \(Off-campus\)](#): 24/7 Crisis Hotline, English and Español: 510-800-4247
- [Highland Hospital \(Off-campus\)](#)

## 4. Confidential Resources on Campus

Speaking with a confidential resource does not trigger a report to the university. Unless there is imminent risk of serious harm to you or someone else, confidential resources cannot share your information with anyone without your consent. You are encouraged to contact these resources if you have any questions or concerns about confidentiality.

Support is available to survivors no matter when or where the harm took place, even if it occurred when the survivor was not affiliated with UC Berkeley. Survivors **do not** need to formally report to receive confidential support. If you are unsure of where to start or the options available, contact a confidential resource listed below. Find more information for the resources listed below in the [Resource Index](#):

- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005.
- [University Health Services \(UHS\): Social Services](#)
- [University Health Services \(UHS\): Be Well at Work/Employee Assistance Program](#)
- [The Ombuds Office for Students & Postdoctoral Appointees](#)
- [Staff Ombuds Office](#)
- [The Student Advocate's Office \(SAO\)](#)
- [Student Legal Services](#)

## 5. Off-Campus Confidential Resources

You may wish to seek confidential support off-campus, in addition to or instead of on-campus confidential resources. Find more information for the resources listed below in the [Resource Index](#):

- [Family Violence Law Center \(FVLC\)](#): 24/7 Crisis Line 800-947-8301
- [Bay Area Women Against Rape \(BAWAR\)](#): 24/7 Crisis Hotline, English and Español: 510-800-4247
- [Rape, Abuse, and Incest National Network \(RAINN\)](#): 24/7 Hotline: 800- 656-4673

## 6. Disclosures to Non-Confidential Resources and Third-Party Reporting

### 6.1. Types of Prohibited or Illegal Conduct

Definitions of Clery reportable crimes can be found on the [Clery Division website](#). Prohibited conduct that is reportable to the Office for the Prevention of Harassment and Discrimination is defined by the University of California Policy on Sexual Violence and Sexual Harassment.

If you have experienced harm related to sexual harassment, sexual assault, intimate partner or dating violence, domestic violence, stalking, and invasions of sexual privacy, as well as other forms of harm related to interpersonal violence, the PATH to Care can offer you confidential support.

Some campus resources, though not confidential, can be helpful in coping with the effects of a traumatic experience. PATH to Care and other confidential campus resources can help you contact them, or you can contact them directly. Find descriptions and contact information for the resources listed below in the [Resource Index](#):

- [Gender Equity Resource Center \(GenEq\)](#)
- [Student Basic Needs Center](#)
- [Disabled Students' Program](#)

Because they are not confidential, individuals in these offices, like other non-confidential employees of the university, are “Responsible Employees,” meaning that they have reporting obligations.

Most employees of UC Berkeley, unless they are designated Confidential Resources, are required to share with OPHD information that they learn about conduct which violates the UC SVSH Policy. For information about Responsible Employee obligations, see the UC SVSH Policy.

Some employees are Campus Security Authorities, who have a responsibility to report Clery crimes to the university. When the campus receives reports of crimes meeting certain criteria that could constitute a serious or ongoing threat to the campus community, UCPD may issue a timely warning to students and employees. For more information on the Clery Act at UC Berkeley, please visit the [Clery Division website](#).

Certain employees, by virtue of their professional responsibilities, are mandated reporters of child, dependent adult, or elder abuse/neglect; imminent threat of harm to self or others; and/or violent crimes. For information about Mandated Reporting, see [here](#).

## 7. Making a First-person Report

Someone who has experienced harm from sexual violence, sexual harassment, dating or domestic violence, stalking, and/or invasion of privacy (SVSH) has the right – and the choice – to report it to UC Berkeley, to the police, or to both, and the right not to make a report. These are separate options, each with a different process and different potential outcomes.

### 7.1 Deciding how or whether to report

Reporting is an intensely personal decision. UC Berkeley respects the right of a survivor to decide whether or not to report to anyone. Survivors are encouraged to consult a confidential resource, such as the PATH to Care Center, about reporting options and processes. Confidential support services are available to anyone who has experienced harm, whether or not they choose to report.

Find more information about the PATH to Care Center in the [Resource Index](#):

- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005.

PATH to Care's confidential advocates are familiar with both the university and the criminal justice system, and they bring a non-judgmental, caring approach to exploring all options, rights, and resources. Survivors have the right to be accompanied by an advocate during all stages of reporting and investigation.

UC Berkeley will protect your identity in publicly available information, such as within our Annual Security and Fire Safety Report or in warnings sent to the campus community. If you have any questions about protecting your identifying information or privacy, contact the PATH to Care Center.

### 7.2 Law Enforcement Reporting

The university encourages the accurate and prompt reporting of all crimes. To report any crime that occurred on university property, contact UCPD. When a crime occurs somewhere else, UCPD can also help a survivor contact the appropriate law enforcement agency.

Under the Clery Act, if a crime reported to law enforcement meets certain criteria and is determined to constitute a serious or ongoing threat to the campus community, a campus-wide timely warning will be sent to students and employees. The warnings will include, at minimum,

the time, location, and type of crime. Names of the victim(s) will be withheld from timely warnings, and the university will also refrain from including information that could compromise law enforcement efforts. Find more information about timely warnings on the [Clery Division website](#).

The police can document and investigate crimes involving SVSH, and with sufficient evidence they can present the case to the District Attorney to consider for prosecution. Persons convicted of crimes might be subject to court-ordered restrictions, fines, and imprisonment. Whether or not you choose to pursue a criminal investigation, in some cases survivors of SVSH may be eligible for additional protections by applying to the Superior Court of California for a civil restraining order.

Find more information for the resources listed below in the [Resource Index](#):

- [University Police Department \(UCPD\)](#): 24-hour emergency line: 510-642-3333 | 24-hour non-emergency line: 510-642-6760
- [Berkeley Police Department \(Off-campus\)](#): 24-hour line: 510-981-5900

### 7.2.1 Obtaining a Protective/Restraining Order (Law Enforcement Reporting)

Survivors have the option to obtain a protective/restraining order from their local law enforcement anytime 24/7. Protective orders are civil court orders to protect survivors who have experienced, or are in fear of, physical violence, sexual assault, or stalking by another individual. For information about restraining orders, visit the [California Courts Restraining Order website](#).

You do not have to be living with or divorced from the person causing you fear/harm in order to obtain a protective order. The PATH to Care Center and the Family Violence Law Center can offer assistance with this process.

It can take as little as 24 hours for the court to return a temporary restraining order (TRO), but it is not valid until the respondent is served. UCPD can assist with service of restraining orders. If you live in Alameda County, restraining/protective orders are granted by the Superior Courts of California, Alameda County. For additional information, visit the [County of Alameda Superior Court of California website on emergency protective orders](#) and the [Alameda County Family Justice Center domestic violence restraining order FAQ](#) webpage. For assistance, contact the resources listed below in the [Resource Index](#):

- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005.
- [Family Violence Law Center \(Off-campus\)](#): 24/7 Crisis Line: 800-947-8301
- [California Courts Restraining Orders Site \(Off-campus\)](#)

## 7.3 University Reporting

Regardless of whether or not you report to the police, you can report to the university by contacting the Office for the Prevention of Harassment and Discrimination (OPHD). Find more information in the [Resource Index](#).

The university has policies and processes to hold faculty, staff, and students accountable for SVSH policy violations after conducting a fair and appropriate investigation & adjudication. Persons found responsible for SVSH violations can face penalties up to and including academic suspension or expulsion and suspension or termination from employment. The university can also provide support and make accommodations for survivors of SVSH to help preserve their ability to attend school and/or work.

### 7.3.1 Obtaining a Campus No-Contact Directive (University Reporting)

**The Office for the Prevention of Harassment and Discrimination (OPHD)** can also issue mutual no-contact directives effective on-campus. To discuss this option and administrative reporting, contact OPHD. Find descriptions and contact information in the [Resource Index](#).

## 8. Making a Third-party Report

If you learn that another person has experienced harm, you may report this yourself as a third party, to law enforcement, OPHD, or another non-confidential campus office.

Remember that reporting is a survivor's choice and it is important to respect the survivor's decisions. That said, there are times when a third-party needs to make a report. Here are some reasons a third-party might need to make a report on a survivor's behalf:

- You are obligated to make a report as a Responsible Employee, Campus Security Authority, and/or a Mandated Reporter;
- You believe someone is in immediate danger, based on the information you have learned;
- Or the survivor has requested you to make a report on their behalf to either law enforcement, OPHD, or another non-confidential office.

Contact the Office for the Prevention of Harassment and Discrimination (OPHD) to discuss questions about third party reporting, or your obligations as a Responsible Employee. Contact the Clery Division to discuss the obligations of Campus Security Authorities. Find a description and contact information in the [Resource Index](#).

## 9. Interim Measures

Interim measures are actions that the university can take, depending on circumstances, to promote the safety and well-being of its students and employees and their continued access to university programs and activities. Interim measures can be temporarily put in place by the Office for the Prevention of Harassment and Discrimination (OPHD) after they receive a report of prohibited conduct. For more information, see the [UC Policy on Sexual Violence and Harassment](#).

Contact the OPHD to discuss interim measures. Find a description and contact information in the [Resource Index](#).

## 10. Requesting Other Supportive Measures

UC Berkeley will provide supportive measures, if the survivor requests them and if they are reasonably available, regardless of whether the survivor chooses to report the crime to law enforcement. Requested supportive measures can include, but are not limited to, academic and workplace adjustments, living arrangement changes, transportation accommodations, health and mental health services, legal assistance, and no-contact directives. Confidential resources such as the **PATH to Care Center** can assist you with requesting supportive measures by coordinating with the offices that are responsible for implementing supportive measures.

After receiving a formal complaint alleging conduct prohibited by the UC Policy on SVSH, OPHD will determine and oversee interim measures, which can include mutual no contact orders.

More information about these resources can be found in the [Resource Index](#). For questions about privacy when requesting supportive measures, contact the PATH to Care Center.

## 11. Transportation Assistance

The university can arrange to assist with transportation related to accessing medical care/treatment, forensic evidence collection, reporting, and attending legal court proceedings or meetings with legal counsel.

If you are interested in transportation to/from accessing medical care/treatment, forensic evidence collection, reporting, and attending legal court proceedings or meetings with legal counsel, contact the following resources. Find more information in the [Resource Index](#):

- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005
- [University Police Department \(UCPD\) \(reporting\)](#): 24-hour emergency line: 510-642-3333 | 24-hour non-emergency line: 510-642-6760

## 11.1 Berkeley Night Safety Services

UC Berkeley offers comprehensive free [night safety services](#) made up of [BearWalk escort](#) and [night shuttle buses](#).

## 11.2 The Loop Golf Cart

[The Loop](#) is a golf cart that provides intra-campus rides for eligible faculty, staff, and students with disabilities on a first-come, first-served basis. This service was created to assist persons with mobility disabilities (including temporary disability as a result of injury) and people with visual disabilities. The Loop only operates on the core campus.

## 12. Immigration Status Protection

Most, if not all, resources are available to anyone, regardless of immigration status. If you are concerned that your experience of harm could impact your visa or other immigration status, please contact the Berkeley International Office.

There are some legal status provisions available for undocumented survivors of violent crime and their qualifying family members (domestic violence, sexual assault, stalking, trafficking, and certain other crimes). When seeking these provisions, legal assistance is strongly recommended. The following resources offer assistance (find more information in the [Resource Index](#)):

- [Family Violence Law Center \(Off-campus\)](#): 24/7 Crisis Line: 800-947-8301
- [Bay Area Legal Aid \(off-campus resource\)](#)
- [Undocumented Students' Program](#)
- [Berkeley International Office \(BIO\)](#)
- [PATH to Care Center](#): 24/7 Urgent Support Care Line: 510-643-2005

## 13. Campus Disciplinary Process: Rights and Options

University of California policies prohibit sexual harassment and assault. We are committed to providing an environment free from discrimination and harassment on the basis of race, color, national origin, gender, age, and sexual orientation/identity.

To make a report against anyone affiliated with the university (including students, faculty, staff, postdoctoral appointees, and visiting scholars) contact the **Office for the Prevention of Harassment and Discrimination (OPHD)**. Find a description and contact information in the [Resource Index](#).

## 13.1 Your rights

You have the right to a prompt, fair, and impartial process from the initial investigation to the final result (completed within the timeframes laid out by our policy in a manner that is transparent, provides timely notice of meetings and equal access to information to both the complainant and the respondent, and conducted by officials without a conflict of interest or bias for either party that receive annual training on how to conduct an investigation and hearing process that protects the safety of victims and promotes accountability). The Office for the Prevention of Harassment and Discrimination will provide you with written notification of your rights during the administrative investigation and adjudication process.

For information about your rights or UC policies and procedures for resolving complaints, please see the OPHD website or contact OPHD directly: [ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu).

## 13.2 Retaliation

The UC SVSH Policy prohibits retaliation against any person based on their report of prohibited conduct or participation in the investigation, report, remedial, or disciplinary processes provided for in the SVSH Policy. Retaliation includes threats, intimidation, reprisals, and/or adverse employment or educational actions. Retaliation will be treated as a separate violation under the UC SVSH Policy.

For more information or to file a complaint regarding retaliation, contact the Office for the Prevention of Harassment and Discrimination (OPHD). Find more information in the [Resource Index](#).

## 13.3 Rights of Victims of Crimes

For information about victims' rights, due process protections, and services in California, visit the [California Attorney General website](#).

Victims of crimes in California have expanded rights under Marsy's Law during the criminal legal process. Find information about your rights on the [California Attorney General website](#).

For assistance, contact the Victims of Crime Resource Center: 1-800-842-8467 (1-800-VICTIMS).

The California Victim Compensation Board (CalVCB) can help pay bills and expenses that result from violent crime. Victims of crime who have been injured or have been threatened with injury may be eligible for help.



CalVCB Helpline: 1-800-777-9229 (Phone)

## 14. Resource Index

### 14.1 Campus Confidential Resources

#### 14.1.1 PATH to Care Center (Prevention | Advocacy | Training | Healing) [Confidential]

Urgent 24/7 confidential survivor support Care Line phone: **510-643-2005** |  
Appointment phone: 510-642-1988 | Email [pathtocare@berkeley.edu](mailto:pathtocare@berkeley.edu) | Website:  
[care.berkeley.edu](http://care.berkeley.edu)

Provides affirming, empowering, and confidential support for all those who have experienced sexual assault, sexual harassment, dating and intimate partner violence, stalking, sexual exploitation, and invasion of privacy. Advocates bring a non-judgmental, caring approach to exploring all options, rights, and resources. The PATH to Care Center serves **the UC Berkeley community (current and former staff, faculty, students, visiting scholars and postdoctoral appointees)**, and anyone who was harmed by someone affiliated with UC Berkeley. PATH to Care services are free.

#### 14.1.2 University Health Services (UHS): Be Well at Work - Employee Assistance Program [Confidential]

Tang Center Address: 2222 Bancroft Way, Suite 3100 | Phone: 510-643-7754 | Website:  
[uhs.berkeley.edu/bewellatwork/employee-assistance](http://uhs.berkeley.edu/bewellatwork/employee-assistance)

Provides free, **confidential** assessment, referral, and consultation services for UC Berkeley **faculty, staff, visiting scholars, and postdoctoral appointees**.

#### 14.1.3 University Health Services (UHS): Social Services [Confidential]

Tang Center Address: 2222 Bancroft Way, Room 2280 | Phone: 510-642-6074 |  
Website: [uhs.berkeley.edu/social-services](http://uhs.berkeley.edu/social-services)

Social Services Satellite Office at University Village (UVA) Phone: 510-520-7031  
Provides **confidential** individual counseling, group counseling, and consultation for **all registered students**. There is no fee for counseling services. For after-hours emergency consultation or crisis resource referrals, students may call the UHS after-hours counseling line at 855-817-5667.

#### 14.1.4 The Ombuds Office for Students & Postdoctoral Appointees [Confidential]

Phone: 510-642-5754 | Website: [sa.berkeley.edu/ombuds](http://sa.berkeley.edu/ombuds)

Provides a **confidential** space where **students and postdoctoral appointees** can be empowered with information to make choices that best fit their needs, including assistance navigating informal and formal options, policy and procedures.

#### 14.1.5 Staff Ombuds Office [Confidential]

Phone: 510-642-7823 | Website: [staffombuds.berkeley.edu](http://staffombuds.berkeley.edu)

Provides strictly **confidential**, impartial and informal conflict resolution and problem-solving services for **all staff, non-Senate academics, and faculty who perform management functions**.

#### 14.1.6 The Student Advocate's Office (SAO) [Confidential]

Phone: 510-642-6912 | Website: [advocate.berkeley.edu](http://advocate.berkeley.edu) | Email: [help@berkeleysao.org](mailto:help@berkeleysao.org)

Provides free, **confidential**, student-to-student casework services for **undergraduate and graduate student** survivors. Caseworkers are not responsible employees or mandated reporters, and can help survivors understand the resources and options they have available to them.

#### 14.1.7 Student Legal Services (SLS) [Confidential]

Phone: 510-664-7487 | Website: [sa.berkeley.edu/legal](http://sa.berkeley.edu/legal)

Advises currently **registered UC Berkeley students** regarding their legal questions, rights, and obligations.

## 14.2 Off-Campus Confidential Resources

#### 14.2.1 Family Violence Law Center (FVLC) [Confidential]

24/7 Crisis Phone Line: 800-947-8301 | Website: [fvlc.org](http://fvlc.org)

Provides support and legal assistance for **all survivors** of domestic violence and sexual assault. All services are **confidential** and free.

#### 14.2.2 Bay Area Women Against Rape (BAWAR) [Confidential]

24/7 Crisis Hotline (English and Español) | Phone: 510-800-4247 | Website: [bawar.org](http://bawar.org)

Offers in-person counseling and hospital, police, and courtroom accompaniment for **all** people impacted by sexual assault and rape. All services are **confidential** and free.

#### 14.2.3 Rape, Abuse, and Incest National Network (RAINN) [Confidential]

24/7 Hotline: 800- 656-4673 (HOPE) | Website: [rainn.org](http://rainn.org)

Operates the national 24/7 sexual assault hotline; provides referrals to sexual assault services nationwide.

#### 14.2.4 Bay Area Legal Aid (off-campus resource) [Confidential]

Legal Advice Phone: 800-551-5554 | Office Phone: 510-663-4755

Website: [baylegal.org/what-we-do/stability/immigration](http://baylegal.org/what-we-do/stability/immigration)

Provides legal assistance to low income residents of the Bay Area, including immigrant survivors of domestic violence and assault, such as temporary restraining orders, VAWA and U Visa petitions, and income security and CalFresh assistance.

#### 14.2.5. National Domestic Violence Hotline [Confidential]

24/7 Hotline: 1-800-799-7233 | TTY: 1-800-787-3224 (English and en español)

Operates 24/7 hotline for anyone experiencing domestic violence; provides referrals and resources nationwide.

#### 14.2.6. Victims of Crime Resource Center [Confidential]

Toll-Free Victims Phone line: 1-800-842-8467 | TTY: 916-739-7083

Website: <https://1800victims.org/>

Provides resource and referral information to victims and their families, victim service providers, and other victim advocates. Callers receive information on such matters as victims compensation, victims' rights in the Justice System, restitution, civil suits, right to speak at sentencing and parole board hearings, as well as information on specific rights of victims of domestic violence, elder abuse, child abuse, and abuse against disabled.

### 14.3 Reporting Resources

#### 14.3.1 Office for the Prevention of Harassment and Discrimination (OPHD)

Phone: (510) 643-7985 | Email: [ask\\_ophd@berkeley.edu](mailto:ask_ophd@berkeley.edu) | Website: [ophd.berkeley.edu](http://ophd.berkeley.edu)

Responsible for ensuring the university provides an environment for faculty, staff, and students that is free from discrimination, harassment, and sexual violence. OPHD takes reports alleging discrimination and harassment on the basis of categories including race, color, national origin, gender, age, sexual orientation/identity, including allegations of sexual harassment and sexual violence.

#### 14.3.2 University Police Department (UCPD)

Address: 1 Sproul Hall | 24/7 emergency phone line: 510-642-3333 |

24/7 non-emergency phone line: 510-642-6760 | Website: [police.berkeley.edu](http://police.berkeley.edu)

A full-service state law enforcement agency with primary law enforcement jurisdiction on the campus of the University of California and associated university properties.

#### 14.3.3 Berkeley Police Department (BPD) (Off-campus)

Address: 2100 Martin Luther King, Jr. Way, Berkeley CA 94704 |  
24/7 phone line: 510-981-5900 | Website: [ci.berkeley.ca.us/police](https://ci.berkeley.ca.us/police)  
Full-service law enforcement agency of the City of Berkeley.

### 14.4 Additional Campus Resources

#### 14.4.1 People and Culture - Central Human Resources

Phone: 510-642-7053 | Website: [hr.berkeley.edu/about-hr/central-hr-staff-directory](https://hr.berkeley.edu/about-hr/central-hr-staff-directory) | [Reasonable Accommodation and Interactive Process webpage](#)

Provides work-related resources to **all employees**, with a focus on non-academic staff. People and Culture's Central Human Resources provides guidance regarding accommodations and the interactive process for employees.

#### 14.4.2 Disability Access and Compliance (DAC)

Phone: 510-643-7921 | Website: [dac.berkeley.edu](https://dac.berkeley.edu)

Connects the UC Berkeley community with the resources, training, evaluative tools, and services that support equal access to **students, staff, faculty, and visitors with disabilities** to participate in university-sponsored non-course-related programs or activities.

#### 14.4.3 Disability Management

Phone: (510) 643-7921 | Website: [uhs.berkeley.edu/bewellatwork/disability-management](https://uhs.berkeley.edu/bewellatwork/disability-management)

Facilitates return-to-work initiatives and reasonable accommodation for **faculty and staff** who have or who may develop health issues that interfere with the ability to work.

#### 14.4.4 Urgent Care at University Health Services (UHS), Tang Center

Address: 2222 Bancroft Way (1st Floor) | Phone: 510-642-3188 |  
UHS Advice Nurse (After-hours medical assistance): 510-643-7197 |  
Website: [uhs.berkeley.edu/medical/urgent-care](https://uhs.berkeley.edu/medical/urgent-care)

Offers medical care to **all students**, 7 days a week, regardless of insurance status. UHS is not an approved site to provide forensic evidence collection; its staff coordinate with Highland Hospital. UHS medical costs are covered for student survivors of sexual violence.

#### 14.4.5 Gender Equity Resource Center (GenEq)

Phone: 510-643-5727 | Website: [geneq.berkeley.edu](http://geneq.berkeley.edu)

The Gender Equity Resource Center (GenEq) provides community and an entry point to access resources related to gender and sexuality for **students, staff, and faculty**..

#### 14.4.6 Basic Needs Center

Address: Lower level of MLK Student Union (BNorth), Suite 72

Website: [basicneeds.berkeley.edu](http://basicneeds.berkeley.edu)

Physical resource hub for basic needs (food, housing, and economic security) resources and services for **students**. Some services, such as the Food Pantry, are available to UC Berkeley **students (undergraduate and graduate), staff, visiting scholars, postdocs, and faculty**. Other services, such as emergency housing through the Basic Needs Center, are currently available only to enrolled UC Berkeley students (graduate, undergraduate, international, etc.).

#### 14.4.7 Disabled Students' Program (DSP)

Voice: (510) 642-0518 | [TTY: \(510\) 642-6376](tel:(510)642-6376) | Website: [dsp.berkeley.edu](http://dsp.berkeley.edu)

Provides assessment, consultation, and accommodation services to **students with disabilities** and works closely with faculty and staff to build a more accessible learning environment.

#### 14.4.8. Senate Faculty Ombudspersons

Website: [academic-senate.berkeley.edu/committees/omb](http://academic-senate.berkeley.edu/committees/omb)

The Academic Senate Faculty Ombudsperson is a committee of faculty who provide impartial peer advice to **faculty** in a private and informal manner. Individual members hear complaints from academic personnel regarding actions by members of the Division and other officers of the University, by students, or by staff. They are Responsible Employees who must notify the Office for the Prevention of Harassment and Discrimination (OPHD) if they learn about violations of the UC Policy on SVSH.

#### 14.4.9. Undocumented Students Program

Phone: 510-642-7224 | Website: [undocu.berkeley.edu](http://undocu.berkeley.edu)

Provides guidance and support to undocumented undergraduates.

#### 14.4.10. Berkeley International Office (BIO)

Phone: 510-642-2818 | Website: [internationaloffice.berkeley.edu](http://internationaloffice.berkeley.edu)

Provides advising, immigration services, advocacy to international students and scholars.

#### 14.4.11. Residential Life

Phone: 510-642-4108 | Email: [reshall@berkeley.edu](mailto:reshall@berkeley.edu)

Residential Life works closely with a number of campus departments, including the PATH to Care Center and the Office for the Prevention of Harassment and Discrimination to coordinate reasonable supportive measures when requested.

#### 14.4.12. Student Financial Aid & Scholarships

##### Student Financial Aid & Scholarships

Phone: (510) 664-9181 | Website: [financialaid.berkeley.edu](http://financialaid.berkeley.edu)

Helps students and parents navigate financial aid processes, and counsels students so they understand their options and feel empowered to make the best choices to manage their financial lives. For online advising, create a case online at any time.

### 14.5 Off-Campus Non-Confidential Resources

#### 14.5.1. Highland Hospital

Address: 1411 E 31st St, Oakland, CA 94602 | Phone: 510-437-4800

Website: [alamedahealthsystem.org](http://alamedahealthsystem.org)

Provides full emergency care and evidence collection for sexual assault and relationship violence. Evidence collection costs are covered for survivors of sexual violence.

#### 14.5.2. California Courts Restraining Orders Site

Website: [courts.ca.gov/selfhelp-abuse.htm](http://courts.ca.gov/selfhelp-abuse.htm)

Provides information about restraining orders, abuse and harassment cases, and how to get help.

#### 14.5.3. California Victim Compensation Board

CalVCB Helpline: 1-800-777-9229 | Website: <https://victims.ca.gov/>

The California Victim Compensation Board (CalVCB) can help pay bills and expenses that result from violent crime. Victims of crime who have been injured or have been threatened with injury may be eligible for help.