

MAKE IT YOUR MISSION MEDICAL SUPPORT ASSISTANT

Find **YOUR** Total Reward\$ of a VA Career

At VA, you have more than a job—you have a mission to serve Veterans who have borne the battle with honor.

At VA, as a medical support assistant you are part of a dynamic team that helps medical teams and pharmacy to focus on providing quality healthcare to Veterans. You will directly interact with Veterans and their caregivers to help prioritize calls based on medical need and urgency and schedule appointments. You are part of the team that enhances the delivery of healthcare by providing a seamless, efficient, safe, and reliable healthcare environment.



COVERAGE

Rest easy knowing that VA has you and your family's insurance needs covered. Insurance coverage may follow you into retirement after 5 years of vested service and maintaining FEHB in the 5 years leading up to retirement (conditions apply).



CAREER AND GROWTH

Start your career at VA and benefit from opportunities to build your skills and professional growth by leveraging VA professional development programs to fit your specific long-term career goals.



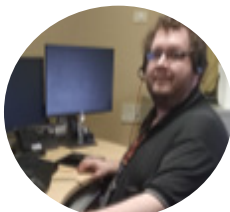
RETIREMENT BENEFITS

Earn an amazing retirement package including a traditional (defined benefit) federal pension, a 401(k) Thrift Savings Plan (TSP) with employer matched contributions, and Social Security.



CREDIT FOR MILITARY

As a VA employee, you can choose to carry over eligible military service time that can be added to your total years of creditable service for retirement pension calculation purposes (conditions apply).



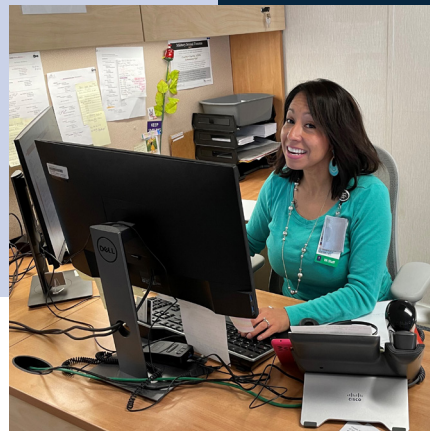
"Eight years ago, I began working for the clinical contact center because I needed a stable job and I fully support VA's noble mission to serve Veterans who volunteered their lives and wellbeing. I am very proud of the work that we do at the VA to give Veterans better access to their care. They've earned it."

Caleb Mayberry
Medical Support Assistant
VISN 20 Clinical Contact Center, Walla Walla, WA

SAMPLE TOTAL REWARD\$

Let's do the math! Find Your Total Reward\$ of a VA Career as a Medical Support Assistant

This Total Reward\$ sample is a generalized report reflecting the potential monetized value of a full VA compensation package for a full-time employee*



Sample Annual Total Reward\$ Worksheet Compensation + Benefits = Your Total Reward\$*

Direct Compensation

Salary Examples	\$40,000	\$45,000	\$50,000
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Total Rewards of Benefits Provided by VA

Health Insurance Premium Subsidy	\$15,896	\$15,896	\$15,896
Social Security	\$2,480	\$2,790	\$3,100
Medicare	\$580	\$653	\$725
Basic Life Insurance	\$106	\$119	\$132
Thrift Savings Plan Federal 401(k) <small>(Employer Contributions)</small>	\$2,000	\$2,250	\$2,500
Federal Employee Retirement System <small>(FERS)</small>	\$6,640	\$7,470	\$8,300
Student Loan Repayment Program <small>(conditions apply, \$40k max/yr.)</small>	\$_____	\$_____	\$_____
Child Care Program <small>(maximum benefit/conditions apply)</small>	\$5,000	\$5,000	\$5,000
Annual Total Reward\$	\$72,702	\$79,177	\$85,653

*This calculation is a sample only and does not constitute a contract of employment or a guarantee of benefits or future employment. Certain elements vary and are based on specific circumstances. If your service includes part-time calculations, your total reward\$ and benefits will be proportionally prorated. For more information, please see www.opm.gov.

Spend time with family and friends with paid leave

Take time off. In a nonclinical job at VA, you start your career with 37 to 50 days of paid time off each year. Paid vacation, sick leave, and 11 paid federal holidays accrue right away with no limit on carry-over of accumulated sick leave.



Combined Leave

Estimated total annual combined value of paid holidays, sick leave and annual leave (37 - 50 days):

Avg. Salary	Est. Total annual combined value (37 - 50 days)
\$40,000	\$5,673 - \$7,667
\$45,000	\$6,382 - \$8,625
\$50,000	\$7,092 - \$9,583



Paid Parental Leave

Estimated total paid parental leave (12 weeks, if taken conditions apply):

Avg. Salary	Est. Total paid parental leave (12 weeks, if taken)
\$40,000	\$9,200
\$45,000	\$10,350
\$50,000	\$11,500

This value estimate does not represent additional compensation, but rather the value of paid time off based on a \$40,000, \$45,000 and \$50,000 annual salary, number of 8-hour days of paid leave and holidays (37-50).