

## Buyer Policy

As a Buyer, you will be solely responsible for reviewing the item description before making an offer, bidding, and/or purchasing. Buyers who purchase “mystery” listings do so at their own risk. The contract to purchase will be between you and the Seller and not between you and Poshmark.

Except for items marked as eligible for Posh Authenticate or otherwise marked directly in the listing, Poshmark does not physically evaluate items listed for sale and is not responsible for any item flaws or description inaccuracies. In the event of an issue with a purchase, such as an item not as described, please inform us within 3 days of delivery of the item to qualify for a refund evaluation under our [Posh Protect](#) program. If an item appears to violate Poshmark’s [Community Guidelines](#) or Prohibited Items Policy, you may report the listing.

### Purchases

Once a Buyer selects the Buy Now option for a listing or a Buyer makes an offer to purchase items that is accepted by the Seller, it will be considered a purchase and a binding contract between the Buyer and Seller. Upon purchasing an item, a Buyer must remit payment to Poshmark for the Item, including any listed shipping or additional fees. Poshmark is not an auctioneer, a Seller or a shipping carrier.

Poshmark reserves the right to delay or cancel any purchase for Trust and Safety purposes, including but not limited to suspected fraud and to protect Users from illegal or otherwise prohibited activities.

All purchases are final with no returns, refunds, cancellations, or retractions allowed, except where:

1. The Buyer cancels an order within three (3) hours of purchase; or
2. The purchase has been canceled when explicitly permitted by Poshmark or if applicable, a Seller; or
3. The listing expressly indicates the availability of returns.

Upon delivery, Buyers should promptly [inspect](#) and accept the order in order to release payment to the Seller. Orders will be accepted automatically after three full days have passed unless the Buyer requests a return by reporting the issue within the Service.

In the event of a dispute, Buyers approved to [return an item](#) may only do so with the prepaid shipping label provided by Poshmark. Buyers who make unauthorized returns are not eligible for a refund through Poshmark.

### Payments

Buyers may pay for items only by using payment methods approved by Poshmark, and Poshmark will receive such payment from the Buyer on behalf of the Seller. By submitting payment information to Poshmark, you authorize Poshmark to store that information and with your confirmation, charge you for any items purchased. A transaction that begins on Poshmark may not be completed off of Poshmark.

### **Shipping Costs**

Buyers are responsible for shipping costs (as detailed in the Shipping Policy incurred with respect to their purchased Item(s)).