

## Fact Sheet

# Business Continuity Seating

Resilient space for offsite business recovery.

Most companies' disaster recovery plans focus around keeping applications running, but don't always look at a secondary workspace to keep employees productive and business moving. TierPoint's Business Continuity Seating (BCS) services provide flexibility to organizations that need to be continuously available during a disaster or disruption. TierPoint facilities offer a myriad of options with high availability and redundancy, so you can minimize losses and get back to business.



### Scalable Office Space

Not all disaster declarations are the same. Business Continuity Seating scales with your business needs, whether you need seats for a few displaced employees or a dedicated suite for a team to maintain critical uptime, options are boundless when your usual workplace is unavailable.

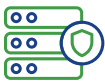
- Fully furnished conference rooms and shared break rooms
- Flexible space configurations - choose from dedicated or shared seating options as well as DR suites
- Equipment on-demand - desks and chairs, workstations and monitors, common fax/printers, IP phones



### Dependable Infrastructure

TierPoint facilities are designed with reliability in mind. With Business Continuity Seating you have access to resilient voice, network connectivity and power so your employees can remain productive and carry on day-to-day operations.

- Multiple on-net carriers and cross connects available
- UPS and generator systems to ensure system availability with onsite fuel storage
- Managed infrastructure with redundant hardware and access to remote hands staff



### Built In Security and Compliance

We make security and compliance central to everything we do. Each TierPoint facility has comprehensive physical and IT security protecting all assets and personnel.

- 24x7x365 onsite personnel available
- Secure mantrap, keycard, and biometric systems
- Digital video surveillance
- SSAE 18 SOC 2 Type II certification



### Need a Temporary Alternate Worksite?

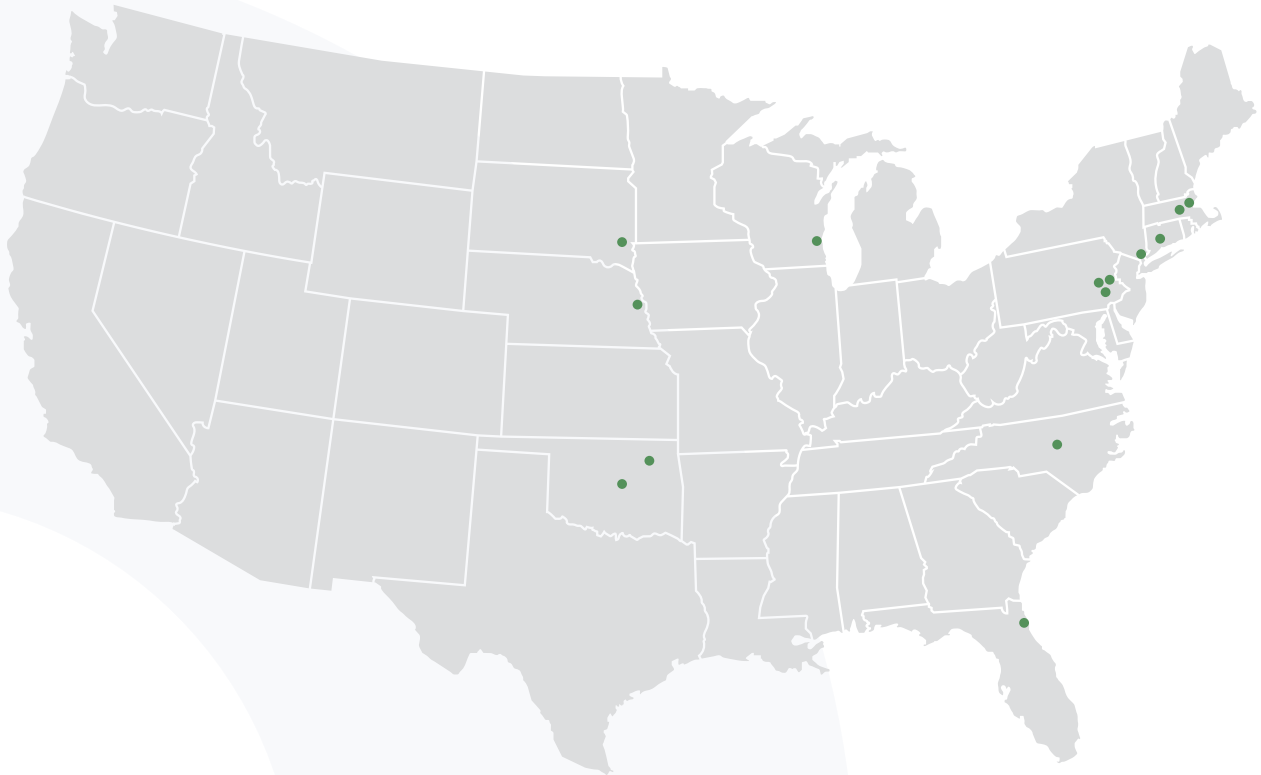
Have a corporate office under construction? Or moving business locations and need a temporary site to alleviate downtime and missed work? Disaster or business as usual, TierPoint's Business Continuity Seating solutions fit just about every need.



## Business Continuity Planning

Business continuity planning is a necessary step to disaster recovery. As an experienced DRaaS provider with expert partners for business continuity planning, we'll meet you where you are on your path to business continuity and disaster recovery.

# TierPoint's Business Continuity Seating facilities include:



**Connecticut** - Waterbury  
**Florida** - Jacksonville  
**Massachusetts** - Andover, Marlborough  
**Nebraska** - Omaha

**New York** - Hawthorne  
**North Carolina** - Raleigh  
**Oklahoma** - Oklahoma City, Tulsa  
**Pennsylvania** - Allentown, Lehigh Valley, Valley Forge

**South Dakota** - Sioux Falls  
**Wisconsin** - Milwaukee

## We Have your Back!

It's only a matter of time before your business is faced with challenges that threaten operations. Call **844.267-3687** or email **sales@tierpoint.com** to discuss a Business Continuity Seating plan that fits your needs and keeps your business running smoothly. Or visit us at [tierpoint.com](https://www.tierpoint.com) to learn more.

## About TierPoint

TierPoint ([tierpoint.com](https://www.tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

[tierpoint.com](https://www.tierpoint.com)



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