



Waterbury

TierPoint's state-of-the-art Waterbury facility is located 30 miles from Hartford, CT, and is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success and responsiveness to client requirements. They have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

Situated in a discreet, multi-story building in the downtown area with ten TierPoint data centers located within 180 miles, our Waterbury facility delivers secure, reliable, and connected infrastructure solutions.

Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹ annually. ITAR and EU-US Privacy Shield² registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

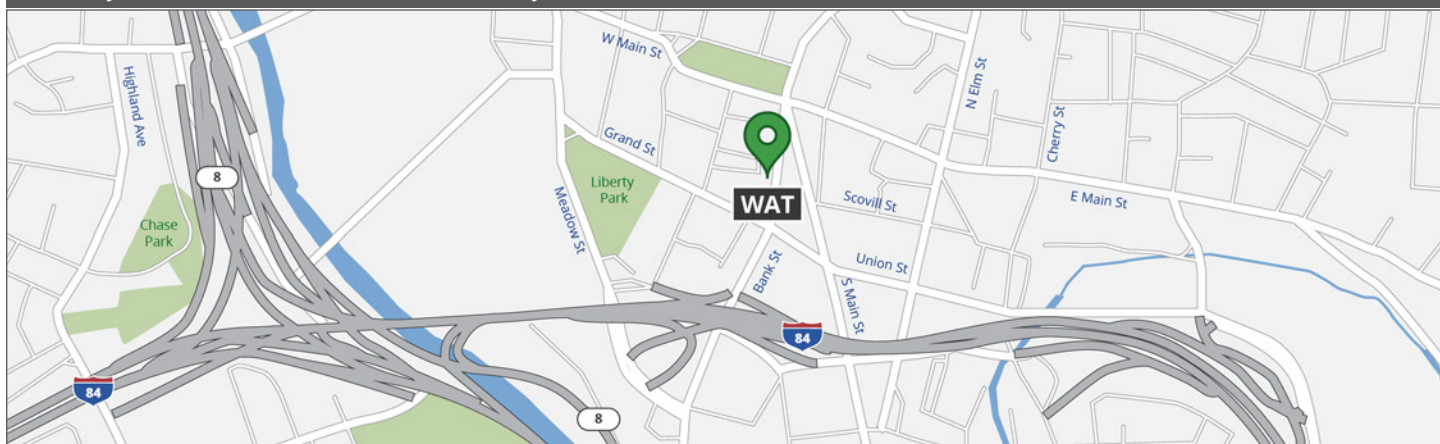
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services 2. EU Standard Contractual Clause/DPA template available

Waterbury (WAT)

Space	Facility Size	3,000+ square feet of data center space
	Deployments	Cabinets and cages
	Power Availability	AC
	On-site Support	Business continuity workspace buildout available
	On Site Support (EOC/SOC)	24x7x365 on-site support available
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper, and coaxial
	Interfacility	Various levels of connectivity of up to 5Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic/ physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, ITAR and EU-US Privacy Shield
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators	125 kW natural gas generator and 400 kW diesel generator onsite
	Uptime Operations	100% Uptime SLA
	Utility Service	3000A 3P/4W 208 system
	Electrical	True 2N UPS system
	Mechanical / Cooling	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Preaction sprinkler & FM200 system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System
Structure	Production Data Center Space	1,600+ square feet gross
	Hardened Exterior	12" masonry exterior wall system
	Shipping	Staging Area and receiving cage

Waterbury (WAT) - 108 Bank Street, 5th Floor, Waterbury, CT 06702



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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