



SIoux FALLS - WEST

Our state-of-the-art facility tucked into the landscape to withstand high winds and an EF4 tornado and one of two enterprise-class in the metro area of South Dakota, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Interconnected with TierPoint's Bellevue and Midlands data center facilities.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

Our Sioux Falls-West facility is one of eight data centers strategically located in the Midwest, and part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹ annually. ITAR and EU-US Privacy Shield² registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

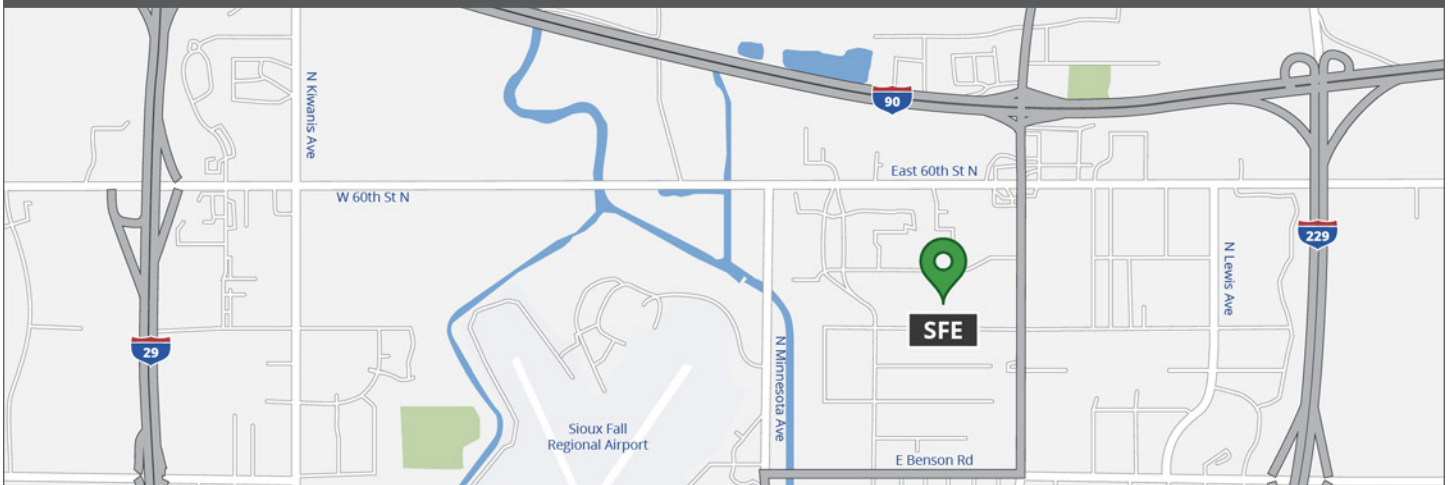
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services. 2. EU Standard Contractual Clause/DPA template available.

Sioux Falls - West (SFW)

Space	Facility Size	25,000 total square feet
	Deployments	Cabinets and cages
	Power Availability	AC
	On-site Support	24x7x365 on-site support available
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	Various levels of connectivity of up to 5Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, ITAR and EU-US Privacy Shield
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators	1MW with 3,500 gallon tank
	Uptime Operations	100% Uptime SLA
	Utility Service	3000A 3P/4W 208 system
	Electrical	Single UPS system
	Mechanical / Cooling	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Ecaro25 system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Environet System
Structure	Production Data Center Space	4,300 square feet gross
	Loading Dock	Hydraulic adjustable dock
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Shipping	Staging area and receiving cage

Sioux Falls - West (SFW) - 5300 North La Mesa Drive, Sioux Falls, SD 57107



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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