



**Abundant Solar, LLC**  
**7267 NW Grandview Dr.**  
**Corvallis, OR 97330**  
**CCB # 175919**  
**(541) 231-8072**  
**www.abundantsolar.com**

## Abundant Solar Service Policy

Thank you for choosing Abundant Solar! Our service department is here to help Tuesday - Friday 8 AM-5PM. If you don't get someone during these hours, please leave us a message and we'll return your call ASAP.

Abundant Solar provides service to our installed systems under the terms of the warranty listed in the system **user manual** and **original contract**, unless provided for in writing by us. Here is an example of our standard warranty:

### **“Warranties and Limitations**

Abundant Solar will correct any defect in materials or installation, without charge to the Owner, for the first 2 years after installation date listed on the manual cover. Abundant Solar will correct any such work which is defective, performed by our own forces, for a period of 10 years after installation date listed on the manual cover. Abundant Solar will, for the benefit of the Owner, obtain all available warranties direct from the suppliers and subcontractors. Upon Owner's request, Abundant Solar shall assist Owner in enforcing the warranties so obtained, although Abundant Solar shall have no direct liability on such warranties. After the 2-year warranty period, labor costs to replace equipment under warranty shall be the responsibility of the Owner, unless and until the manufacturer provides a labor reimbursement. Contractor shall not be liable on any theory or claim for consequential or incidental damages of any kind including, but not limited to, liability for loss of use, loss of profit or business interruption.”

Services not covered under the Abundant Solar Warranty after the first two years:

- 1) Internet communications such as system monitoring and all internet connections.
- 2) Inverter malfunctions or error messages (sometimes covered under manufacturer warranty)
- 3) Inverter replacement labor. Many inverter manufacturers have installer reimbursement programs to cover labor, but many do not.
- 4) Solar Module replacement labor. Solar module manufacturers do not cover labor, only the module replacement.

Onsite Service Rate: **\$120/hour** per Journeyman and \$40/hour per apprentice (if required) includes one-way drive time per site visit. Phone and email support: **FREE**

Service Phone #: 541-231-8072 xt. 2  
Service email: [service@abundantsolar.com](mailto:service@abundantsolar.com)