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March 7, 2023

Office of the Idaho Attorney General
Consumer Protection Division
954 W. Jefferson, 2nd Floor
Boise, ID 83720

Re: Notice of Data Security Incident

Dear Attorney General Labrador:

This notice is provided on behalf of my client, West Boise Sewer District (the "District"). On Friday, March 3, 2023, the District became aware of a cyber incident when an employee learned that an e-mail requesting to change a direct deposit account for an individual associated with the District was not authorized. The District immediately launched an internal investigation with the help of its IT company and determined that while the direct deposit change never happened, one Idaho resident's Social Security number had been provided to the threat actor as part of the scam. On Monday, March 6, 2023, the District reported the incident to ICRMP, and then engaged legal counsel with expertise in cybersecurity. Legal counsel will be hiring a nationally-recognized cyber security and digital forensics firm to assist with the investigation so the District can better understand what happened, and, more importantly, prevent something like this from happening again.

The District is also notifying the Office of Risk Management, ITS Chief Information Security Officer and ITS Chief Information Officer of this incident. The District will continue to investigate and will be providing written notice to this individual together with an offer of complimentary credit monitoring. We will keep you informed of any significant developments as the investigation continues.

Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Matthew H. Meade".

Matthew H. Meade, Esq.