



Hogan Lovells US LLP
Columbia Square
555 Thirteenth Street, NW
Washington, DC 20004
T +1 202 637 5600
F +1 202 637 5910
www.hoganlovells.com

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By Electronic Mail: consumer_protection@ag.idaho.gov

The Honorable Raúl Labrador
Attorney General's Office
Consumer Protection Division
P.O. Box 83720
Boise, ID 83720-0010

Re: Data Security Incident Update

Dear Attorney General Labrador:

We write on behalf of Maximus, Inc. and its subsidiaries (collectively, "Maximus") to provide you with an update regarding a previously reported data security incident involving MOVEit Transfer, a third-party software application provided by Progress Software. On July 28, 2023, Maximus notified your office about the incident, its impact to Maximus government agency customers, and steps taken in response. Maximus has concluded its investigation and submits this supplemental notice to provide an update on notifications to Idaho residents.

Having completed all anticipated notifications in connection with this incident, Maximus has mailed a total of 20,513 notices to affected Idaho residents via first-class mail. Affected individuals were offered 24 months of complementary IdentityWorksSM credit monitoring, identity restoration, and fraud detection services, through Experian. Maximus has also notified the major consumer reporting agencies regarding the incident.

If you have any questions, please feel free to contact me.

Sincerely,

/s/ Paul Otto

Paul Otto
paul.otto@hoganlovells.com
(202) 637-5887