

**City of Alexandria, Virginia  
FY 2025 Proposed Operating Budget & CIP  
Budget Questions & Answers**

**March 29, 2024**

**Question:**

What would it cost to offer a shuttle service on a fixed schedule (for example, every 15 minutes from 9am to 5pm) one day a week for residents who need to visit the Del Pepper building but who cannot navigate the walk from the Mark Center bus stop to the building?

**Response:**

The cost to retain a third-party contractor to provide a shuttle service between the Mark Center Transit Center and the Del Pepper Community Resource Center at 4850 Mark Center Drive one day per week, 52 weeks per year would be approximately \$49,000 annually, based on quotes from vendors. The quoted price assumes a single vehicle to be stationed on-site 9am-5pm once each week, and is inclusive of labor, mileage, and maintenance; frequency of the shuttle would not impact the estimated cost.

City residents who cannot utilize public transportation or have difficulty navigating the walk from the Mark Center Transit Center due to a disability do currently have the option of utilizing the [Alexandria DOT Paratransit Program](#) from their residence to 4850 Mark Center Drive free of charge within the City of Alexandria or MetroAccess Paratransit for up to \$4.00 per trip.