

#### A.M.D. Nominees Pty Ltd trading as

# **Amusement Machine Distributors**

ACN 19 083 141 048

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### **WARRANTY POLICY**

**NEW MACHINES** 

**Dedicated** 6 months on listed components –

PCB, P.S.U, Monitor, Electronic Coin Mechanism, Credit Board,

Transformer,

Tube and chassis, Hard Drive

**Pinball** 6 months on listed components -

PCBs, Transformer, Electronic Coin Mechanism, Dot Matrix Display

**USED MACHINES** 

**Dedicated over \$5,000** 3 months on listed components -

PCB, PSU, Electronic Coin Mechanism, Credit Board, Transformer, Tube

and Chassis, Hard Drive

**Pinballs over \$3,000** 3 months on listed components -

PCBs, Electronic Coin Mechanism, Transformer NO WARRANTY ON DOT MATRIX DISPLAY

**Dedicated \$2,000-\$5,000** 30 Days on PCB only (No other components covered)

**Used Pinball \$1,500 - \$3,000** 30 Days on PCB only (No other components covered)

**PCBS** 

New 6 months
Used \$500 and over 30 days
Under \$500 No Warranty

**NEW MONITORS** 6 months – Tube and chassis

**NEW HARD DRIVES** 6 months

**NEW POWER SUPPLIES** 3 months

## There will be no warranty where:

- a) The damage is caused by repair work carried out by an unauthorised person
- b) The purchase price of a dedicated machine is below \$2,000
- c) The purchase price of a pinball machine is under \$1,500
- d) The purchase price of a PCB is under \$500
- e) A customer purchases second hand components, eg. Power supplies, coin mechanism, monitors.

PINBALL PARTS ARE <u>NOT</u> COVERED BY WARRANTY
ALL MAJOR WARRANTY REPAIRS MUST BE CARRIED OUT AT ALEXANDRIA OFFICE UNLESS
OTHERWISE SPECIFIED.

## **WARRANTY CLAIMS**

- 1. Labour costs are NOT covered by this warranty.
- 2 Rubber Rings, Globes/Lamps, Fuses, Coils, Coil Sleeves, Micro Switches, Switches, Targets, Plastic Buttons, Wiring Glass, Locks, Cash Boxes, all Plastic Playfield Parts, Wire Ramps, External Mouldings, and some mechanical parts are NOT covered by warranty.
- 3. Any parts removed from machines and returned to AMD for Warranty will not be accepted unless they are parts with Serial Number stickers attached eg. Dot Matrix Displays, Pinball PCBs, Game PCBs.
- 4. Transport and Freight costs are NOT covered by Warranty.
- 5. Warranty is NOT transferrable with the sale of a machine from one owner to another.
- 6. Warranty claims made after the expiry of the Warranty Period will not be accepted, regardless of whether the fault was reported during the warranty period or not.

Amusement Machine Distributors
"The Operator's Distributor"