



## AMD WARRANTY POLICY

### NEW MACHINES

**New Dedicated Games** - 6 months on major electronic components;  
Circuit Boards, Power Suppliers, Monitors, Electronic Coin Mechanism, Computers and Hard Drives

**New Pinball Machines** - 6 months on major electronic components;  
Circuit Boards, Power Supplies, Transformers, Electronic Coin Mechanisms, Dot Matrix / LCD Displays

### USED MACHINES

**Used Dedicated Games over \$5,000** - 3 months on major electronic components;  
Circuit Boards, Power Suppliers, Monitors, Electronic Coin Mechanism, Computers and Hard Drives  
**Used Dedicated Games \$2,000-\$5,000** - 30 Days on Circuit Boards only (No other components covered)  
**New Pinball Machines over \$3,000** - 3 months on major electronic components;  
Circuit Boards, Power Supplies, Transformers, Electronic Coin Mechanisms, Dot Matrix / LCD Displays  
**Used Pinball \$1,500 - \$3,000** - 30 Days on Circuit Boards only (No other components covered)

### PCB Kits

New - 6 months  
Used \$500 and over - 30 days  
Under \$500 - No Warranty

NEW LCD MONITORS - 6 months  
NEW HARD DRIVES - 6 months  
NEW POWER SUPPLIES - 3 months

There will be no warranty where:

- a) The damage is caused by repair work carried out by an unauthorized person
- b) The purchase price of a dedicated machine is below \$2,000
- c) The purchase price of a pinball machine is under \$1,500
- d) The purchase price of a PCB is under \$500
- e) A customer purchases secondhand components, eg. Power supplies, coin mechanism, monitors.

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INDIVIDUAL PINBALL PARTS ARE NOT COVERED BY WARRANTY  
ALL MAJOR WARRANTY REPAIRS MUST BE CARRIED OUT AT AMD'S WORKSHOP UNLESS OTHERWISE SPECIFIED.

### WARRANTY CLAIMS

1. Labor costs are NOT covered by this warranty.
2. Rubber rings, globes/lamps, fuses, coils, coil sleeves, micro switches, switches, targets, plastic buttons, wiring harnesses, glass, locks, cash boxes, all plastic playfield parts, wire ramps, external moldings, and some mechanical parts are NOT covered by warranty.
3. Any parts removed from machines and returned to AMD for Warranty will not be accepted unless they are parts with Serial Number stickers attached eg. Displays, Circuit Boards, Power Supplies etc
4. Transport and Freight costs are NOT covered by Warranty.
5. Warranty is NOT transferrable with the sale of a machine from one owner to another.
6. Warranty claims made after the expiry of the Warranty Period will not be accepted, regardless of whether the fault was reported during the warranty period or not.

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