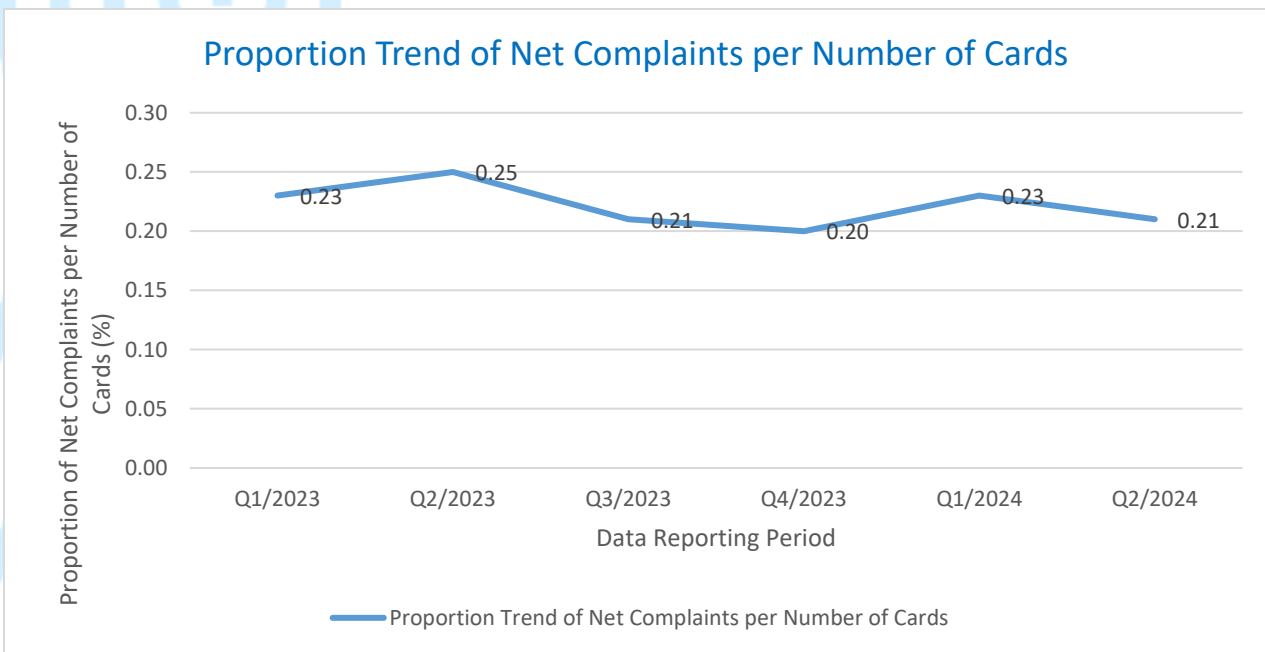
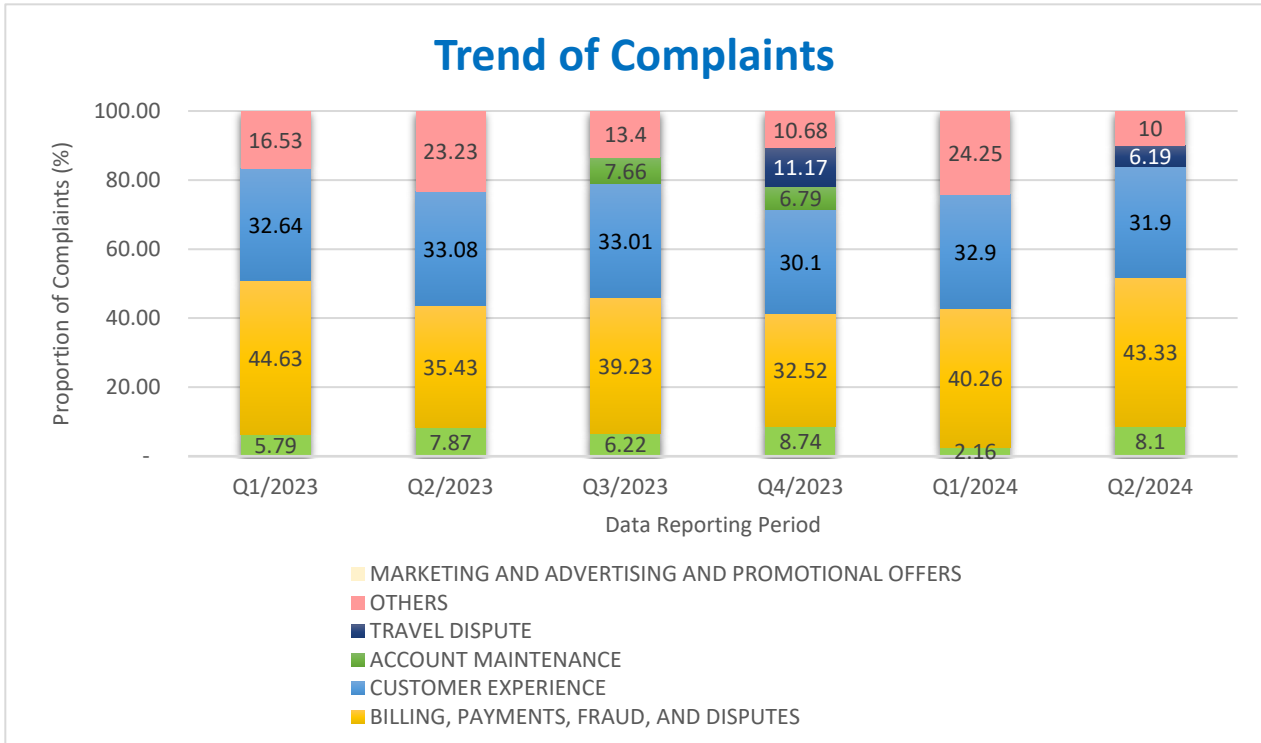
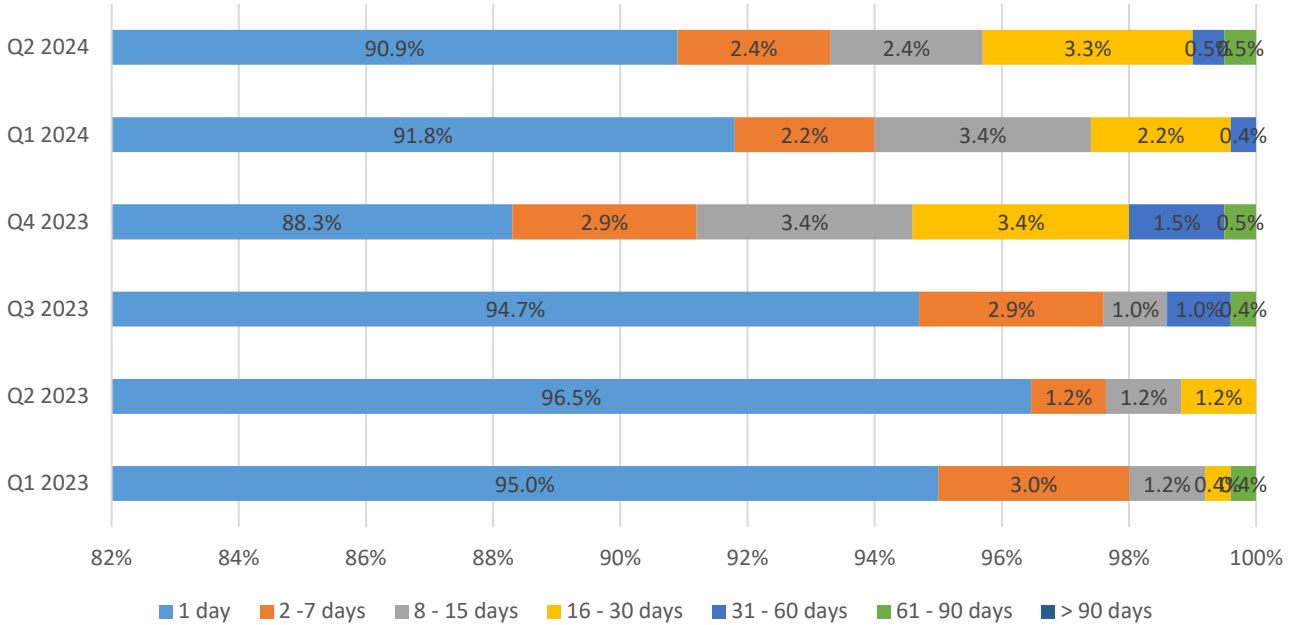


Statistics of Financial Service Usage Issues and Complaint Handlings



Turnaround Time of Complaint Closure



Number of Complaint Closures Over 30 Days

