# Touchless Tips for Keeping Patients Safe Clean and easy ways for patients to pay



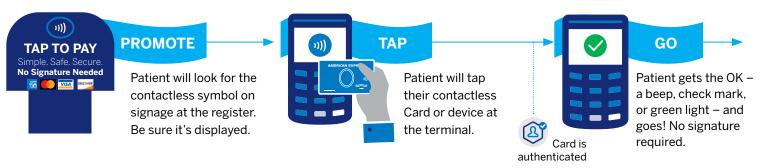
84%

of merchants agree that contactless payments are safer for personal health than using cash, swiping a card or inserting a chip card.\*



# **Touchless Payment Options**

**Contactless payments** Make easy in-office payments part of your practice.



- To order signage, visit <u>americanexpress.com/signage</u>.
- See if you're contactless enabled. **Download** questions to ask your terminal provider.
- To learn more about contactless payments, visit americanexpress.com/contactless.



#### **DID YOU KNOW?**

American Express and most credit card networks don't require signature at checkout.

## **Additional Tips for Safety & Convenience**

### Online payments & portal

Give patients the choice to pay from the safety and comfort of home. For more convenience, offer an online portal for payments, appointments, paperwork, prescription requests and more.

#### Self-service kiosks

Reduce the risk of person-to-person interactions while offering another easy way to pay and check in. After each use, sanitize monitors and keypads with antibacterial wipes.



<sup>\*</sup> The AMEX 2020 Digital Payments Trendex survey, which was conducted July 30 – August 7, 2020, included an online panel of 400 business leaders in the US who have responsibility for making decisions regarding customer payment options, IT/data security, or online sales strategy and planning.