



Standard
Manufacturer
Warranty

Accidental
Damage
Protection



ASUS Commitment to Quality and Service

ASUS Accidental Damage Protection protects your ASUS Chromebooks with up to 3 years of warranty. With our commitment of providing the best quality and service to meet your business demands, we cover a variety of incidents.



Standard Manufacturer Warranty Coverage Details




What ASUS Covers:	<ul style="list-style-type: none"> • Defects in workmanship and materials • Product failure during normal and proper use
What ASUS does NOT cover:	<ul style="list-style-type: none"> • Failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, normal wear and tear, and acts of nature.

ADP (Accidental Damage Protection) Details

What ADP Covers:	<ul style="list-style-type: none"> • Liquid spills • Electrical surges • Accidental drops
What ADP does NOT cover:	<ul style="list-style-type: none"> • Scratches and dents • Incorrect or inadequate customer installation • Lost or stolen products • Intentional damage • Recovery or transfer or stored data to the product

*ADP is not available on all product models. Please check with your ASUS Account Manager for more details.

USA Support / Contact us

 Hours of Operation: Monday-Friday 5:00AM—5:00PM PST	 By Phone: 1-888-606-2787	 By Email: For B2B/Commercial: B2B_Help@asus.com
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For more information please visit: [asus.com/us/Business/Contact-Us/](https://www.asus.com/us/Business/Contact-Us/) or for sales questions, B4B@asus.com