

# 2024 Fact Sheet

Updated 6/30/24



## CUSTOMER SERVICE



24,791

Customer Meters

1,678

CARE Customers



23,319

Residential Customers



163

Medical Baseline Customers



1,472

Commercial Customers

711

AFN Customers



607

NEM + DGS Customers  
(Residential + Commercial)



3

Commercial EV  
Chargers



12

Residential EV  
Customers



32 SQ. MI.

Service Territory



49

Employees



8,904

Poles

8,477

Wood Poles

427

Steel + Composite Poles

7,970

Poles + Communications

2,332

Poles + Transformers

13

Substations –  
Combined capacity  
of 105.29 MVA

OPERATING VOLTAGES  
CIRCUIT MILES

34 kV

30.5 Total  
2.1 Underground  
9 Overhead Bare  
19.4 Overhead Covered

4 kV

230.4 Total  
53.2 Underground  
135.9 Overhead Bare  
41.3 Overhead Covered

57.2

SAIDI (2024)

0.5

SAIFI (2024)

PSPS EVENTS

0

Invoked by  
BVES

0

Customer  
Outage Minutes

ENGINEERING

Updated 6/30/24

## VEGETATION MANAGEMENT



63

Total of trees  
removed in 2024

37

Total of circuit miles  
cleared in 2024

## SAFETY



- No employee fatalities in over 20 years
- No employee contact with high voltage in over 10 years
- No ignitions in over 20 years

## ENERGY RESOURCES



6.44 MW

Total renewable  
sources generation  
capacity (MW) in  
BVES service area



8.4 MW

Total BVES owned  
generation capacity  
(MW)



Percent of retail sales that  
meets renewable portfolio  
standards

2024: 44%

At Bear Valley Electric, Inc., we work hard to provide you, our customers, with superior customer service, and dependable power. We do it each and every day, safely and with confidence. We are there for you, day and night, through the summer and the winter. We are your neighbors, your family, and your friends. You can always count on us.